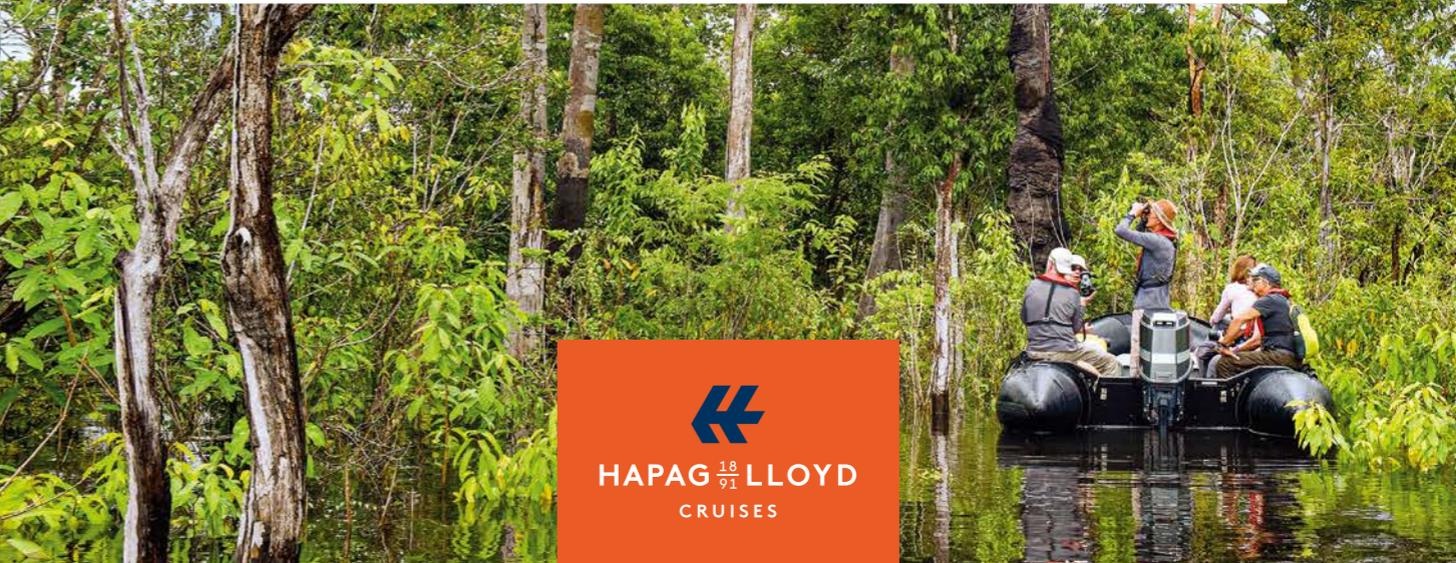


October 2024 – October 2025

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PRICE AND CRUISE INFORMATION

HANSEATIC
— inspiration —



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HAPAG ¹⁸/₉₁ LLOYD
CRUISES



HAPAG ¹⁸/₉₁ LLOYD
CRUISES

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¹ Exchange rates: USD 1.10 = € 1.00, GBP 0.86 = € 1.00

Technical data

Built:	2019
Category:	5-stars*
Gross tonnage (GT):	15,650
Shipyard:	VAR D Group AS, Norway
Length:	138.7 m (455 ft)
Beam:	22 m (72 ft)
Draught:	5.7 m (18.7 ft)
Total power:	4 x 2,800 kW
Speed:	16 knots
Stabilisers:	yes
Highest ice class for passenger ships:	PC 6
Passenger decks:	7
Passenger capacity:	230; 199 for Antarctic cruises and circumnavigation of Spitsbergen
Crew:	approx. 175
On-board languages:	German/English
Zodiacs (robust motorised inflatable rubber boats):	17
Tenders:	2
Hospital:	yes
Outside cabins/suites:	120 in total
10 Outside Cabins	approx. 22 m ² /237 ft ²
9 Panoramic Cabins**	approx. 21 m ² /226 ft ²
20 French Balcony Cabins	approx. 21 or 23 m ² /226 or 248 ft ²
63 Balcony Cabins	approx. 27 m ² /291 ft ²
14 Junior Suites incl. balcony	approx. 42 m ² /452 ft ²
4 Grand Suites incl. veranda	approx. 71 m ² /764 ft ²

Additional facilities

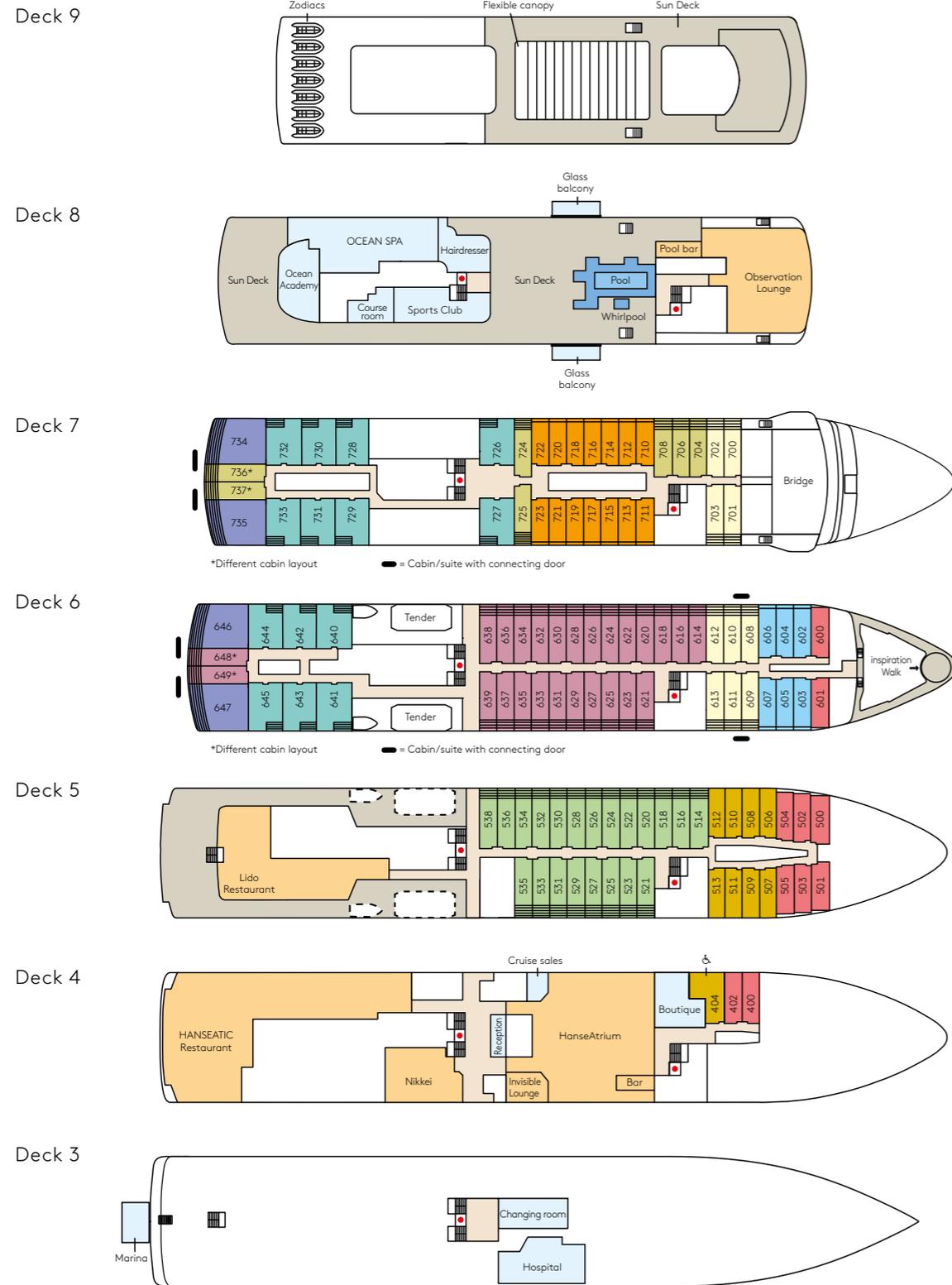
- Deck tour at the bow (inspiration Walk)
- Two extendible glass balconies
- Marina (starting point for water sports activities and Zodiacs, depending on weather conditions)
- Ocean Academy (Knowledge Studio for self-study)
- HanseAtrium (multifunctional lounge) with evening bar
- Observation Lounge with library and bar
- Large pool area (can be closed with a flexible canopy): heated swimming pool, water loungers and whirlpool
- Sports Club (fitness area) with ocean view and separate course room
- OCEAN SPA: wellness area with Finnish sauna with an ocean view, steam sauna, hairdresser, beauty and massage area
- Three restaurants: HANSEATIC Restaurant, Lido Restaurant (inside and outside seats) and the speciality restaurant Nikkei (open only in the evenings)
- Boutique
- Cruise sales
- Photo and film service
- Separate InvisibleLounge (smokers' area)
- Laundry, dry cleaning and ironing service
- Wi-Fi access in all cabins/suites and public areas

*According to Berlitz Cruise Guide 2020 (HANSEATIC nature). The structurally identical expedition ship HANSEATIC inspiration, which offers the same comfort and service standards, will receive official classification at a later date.

**One with fully accessible layout and equipment; size approximately 36 m² (387 ft²).

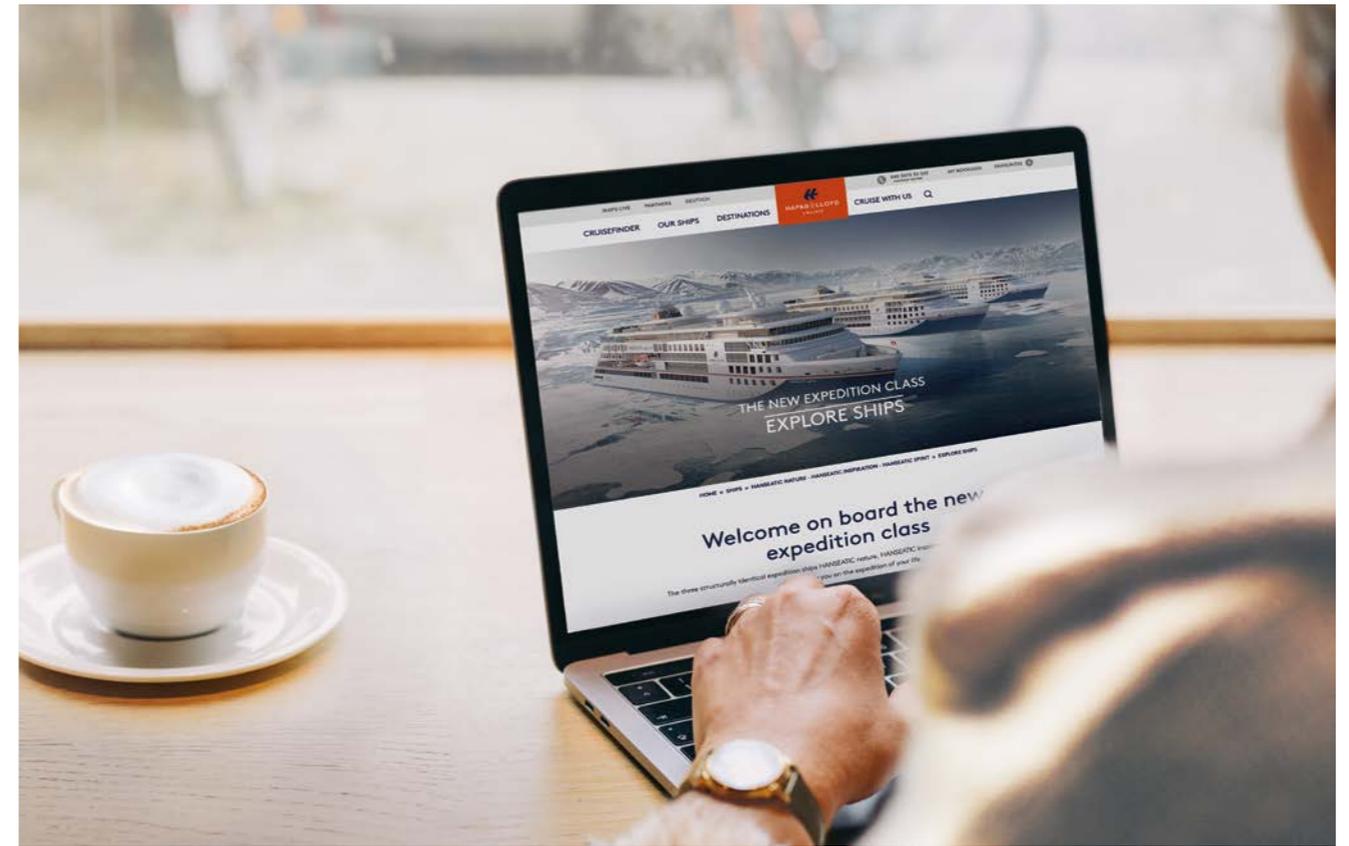


Deck plan and cabin categories



- Cat. 1 Outside Cabin
 - Cat. 2 Panoramic Cabin
 - Cat. 3 French Balcony Cabin
 - Cat. 4 Balcony Cabin
 - Cat. 5 French Balcony Cabin
 - Cat. 6 Balcony Cabin
 - Cat. 7 Balcony Cabin
 - Cat. 8 Balcony Cabin
 - Cat. 9 Junior Suite with balcony
 - Cat. 10 Grand Suite with veranda
- Non-public areas
 ■ Restaurants, bars and lounges
 □ Public areas
 ♿ Cabin with fully accessible layout and equipment
 ● Lift

The new expedition class online



THE FASTEST WAY TO YOUR CRUISE ONLINE

If you are looking for more up-to-date information, availability and prices for a cruise, please add the cruise number relevant to you from the catalogue (fig. 1) at www.hl-cruises.com/CRUISENUMBER (fig. 2). Or you can register at www.hl-cruises.com/mybookings for free access to our guest portal (fig. 3). There you will have an overview of the cruises you have booked. Depending on the status and time of a cruise, you can go into the individual bookings to complete your customer information or book shore excursions, for example. The portal also offers you an account overview of your bonus miles and a look at your past cruises.



Fig. 1



Fig. 2

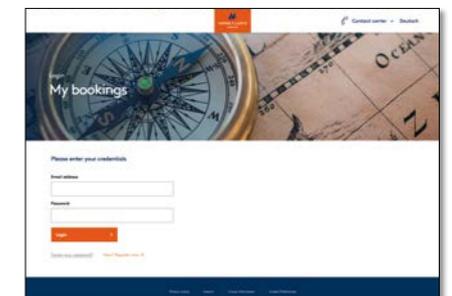


Fig. 3



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Cabin and suite facilities

Facilities	Outside Cabin	Panoramic Cabin	French Balcony Cabin*	Balcony Cabin**	Junior Suite	Grand Suite
Page	7	7	7	7	8	9
LIVING AREA						
Size in m ² (ft ²) – approx.	22 (237)	21 (226)	21/23 (226/248)	27 (291)	42 (452)	71 (764)
of which balcony/veranda in m ² (ft ²) – approx.	–	–	–	5 (54)	6 (65)	16 (172)
Veranda with space heaters	–	–	–	–	–	✓
Separable beds	✓	✓	✓	✓	✓	✓
Separate living and sleeping areas	–	–	–	–	✓	✓
Separate dining area	–	–	–	–	✓	✓
Free mini bar with a selection of soft drinks	✓	✓	✓	✓	✓	✓
Free mini bar with a selection of spirits	–	–	–	–	✓	✓
BATHROOM						
Heated wall (e.g. for towels and wet parkas)	✓	✓	✓	✓	✓	✓
Rain shower	✓	✓	✓	✓	✓	✓
Steam sauna in shower area	–	–	–	–	✓	✓
Bathroom with two sinks	–	–	–	–	✓	✓
Free-standing bath	–	–	–	–	–	✓
Natural light in the bathroom	–	–	–	–	–	✓
Separate toilet	–	–	–	–	✓	✓
EXTRAS IN THE CABIN/SUITE						
Binoculars	✓	✓	✓	✓	✓	✓
Nordic Walking poles	✓	✓	✓	✓	✓	✓
Coffee machine	✓	✓	✓	✓	✓	✓
SERVICE PRIVILEGES						
24-hour cabin service	✓	✓	✓	✓	✓	✓
Butler service	–	–	–	–	✓	✓
Fixed table reservation in the main restaurant, if desired	–	–	–	–	✓	✓
Free choice of Zodiac group	–	–	–	–	–	✓

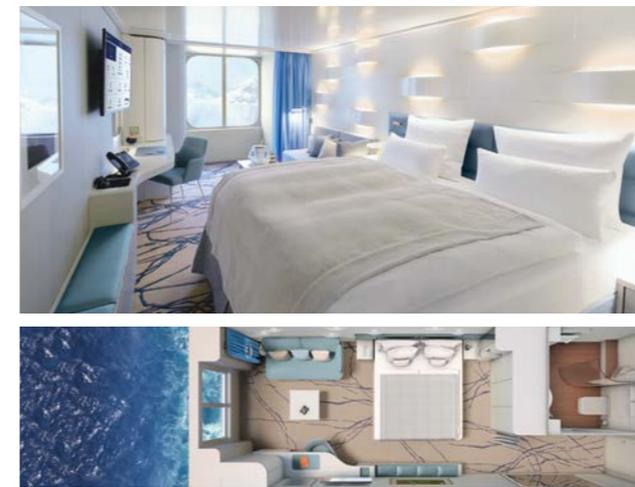
Cabins

All cabins are equipped and furnished the same; only the window and balcony area varies (see images). **You can choose between four cabin types:** Outside Cabins (large window), Panoramic Cabins (large floor-to-ceiling window), French Balcony Cabins and Balcony Cabins with a private balcony.

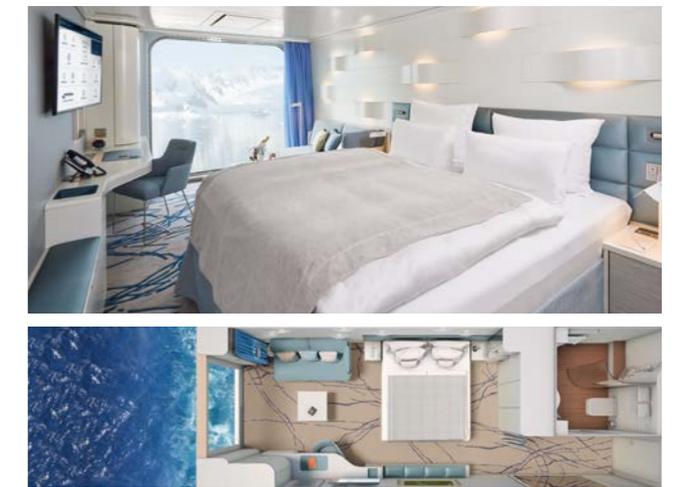
Details

- Heated wall in bathroom (e.g. for towels and wet parkas)
- Rain shower
- Free mini bar (soft drinks)
- Coffee machine
- Separable beds
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the cabin and service privileges (see page 6)

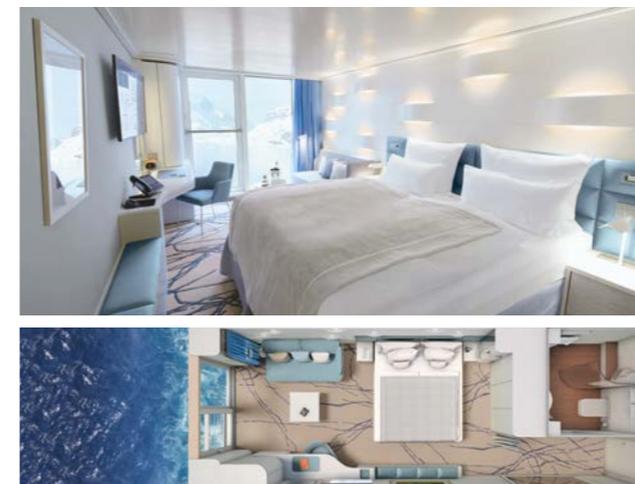
Outside Cabin, approx. 22 m²/237 ft²



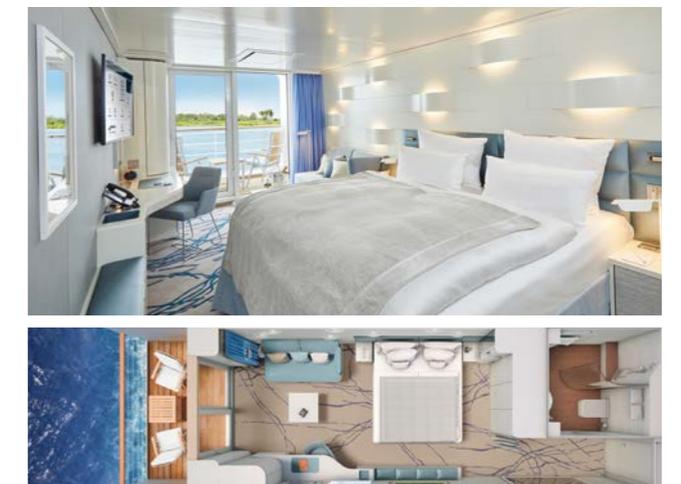
Panoramic Cabin, approx. 21 m²/226 ft²



French Balcony Cabin, approx. 21/23 m² (226/248 ft²)*



Balcony Cabin, approx. 27 m²/291 ft², including private balcony (approx. 5 m²/54 ft²)**



*The French Balcony Cabins in Category 3 on Deck 6 are approximately 23 m² (248 ft²) in size, and those in Category 5 on Deck 7 approximately 21 m² (226 ft²).

**The Balcony Cabins at the stern have a slightly different floor plan.

All floor plans are only examples and sizes given are approximate.

Junior Suite

In one of the 14 Junior Suites, enjoy inspiring, spacious design and the ultimate comfort like a gentle ocean breeze.

Details

- Size approx. 42m²/452ft², including private balcony (approx. 6m²/65ft²)
- Separate living and sleeping areas
- Separate dining area
- Sleeping area with panoramic view
- Separable beds
- TV in living and sleeping areas
- Bathroom with two sinks and rain shower
- Steam sauna in shower area
- Heated wall in bathroom (e.g. for towels and wet parkas)
- Separate toilet
- Free mini bar with a selection of spirits
- Coffee machine
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the suite and service privileges (see page 6)



Grand Suite

Each of the four Grand Suites will be a comfortable home port for you. They offer everything you require for a seriously stylish expedition.

Details

- Size approx. 71m²/764ft², including private veranda (approx. 16m²/172ft²)
- Veranda with space heaters
- Separate living and sleeping areas
- Separate dining area
- Sleeping area with panoramic view
- Separable beds
- TV in living and sleeping areas
- Daylight bathroom with two sinks, free-standing bath, rain shower and veranda access
- Steam sauna in shower area
- Heated wall in bathroom (e.g. for towels and wet parkas)
- Separate toilet
- Free mini bar with a selection of spirits
- Coffee machine
- Extensive infotainment with live broadcast and recordings of expert presentations, forward-view camera, navigation chart, films and much more
- Extras in the suite and service privileges (see page 6)



Clear and simple – our pricing models

Many amenities – such as international gourmet cuisine, full board, all landings and trips with the on-board Zodiacs, talks and advice from renowned experts, non-alcoholic beverages from the mini bar, extensive cruise information and cancellation fee insurance – are all included in the cruise price. Please refer to page 24 for more information.

- 1 Cruise-only arrangements**
Generally, all voyages are offered with our cruise-only prices. You will need to organise your own travel arrangements to the cruise departure and from the cruise arrival point. Please ask your travel agency for assistance. All charter flights as stated in the itinerary of the respective cruise are included in the cruise price.
- 2 Early booking discount: it pays to make arrangements ahead of time**
Those who make their minds up quickly can save 5% on the cruise-only price up to the date specified in the price tables.
- 3 Combination discount: a bonus for globetrotters**
We will apply the combination discount as stated in the price tables if you choose to combine selected consecutive cruises. Please note that no combination discount is applied to Guaranteed Cabins of Category 0.

Our conditions for children and young people

In general, for safety reasons, cruises on the HANSEATIC inspiration are open only to passengers aged 6 and over. Special life jackets are available for children.

Children up to and including 11 years of age travel for free. Children from 12 up to and including 15 years of age pay € 95/USD 110/GBP 90 a night, or € 180/USD 200/GBP 160 a night if travelling to the Arctic or Antarctic*. **On the Voyages for Young Explorers, children or young people from 12 up to and including 17 years of age pay € 250/USD 280/GBP 220 per night – including a special on-board programme (www.hl-cruises.com/young-explorers).** The age of the child on the date of departure is decisive in all instances.

The cruise prices given apply to Categories 2 to 8 if a child is staying in the same cabin together with a fully paying guest and in Category 9 or 10 if a child is staying in the same suite with two people paying the full price. A Grand Suite (Category 10) can also be occupied by two children and two people paying the full price.

Our Voyages for Young Explorers:

Expedition Antarctica (INS2500)
Expedition Kamchatka, Kuril Islands and Aleutian Islands (INS2510)

*Valid for cruises INS2425, INS2501, INS2502 and INS2511.



Step by step to your cruise price in euros (€)

1. Your cruise-only price with early booking discount

You decide for a cruise from Palau to Noumea (INS2505) in a cabin of Category 1, cruise only. You are booking before 31 Aug 2024, in order to benefit from the early booking discount.

Cruise-only price Palau – Noumea € 15,310.00 ¹
Subtract 5% early booking discount – € 765.50 ²

Your early booking price € 14,544.50
(cruise only, double occupancy, Cat. 1, per person)

2. Your cruise-only price for two cruises with combination discount

You want to combine a cruise from Palau to Noumea (INS2505) with the subsequent cruise from Noumea to Keelung (INS2506) in a cabin of Category 1, cruise only.

Cruise-only price Palau – Noumea € 15,310.00 ¹
Subtract 5% early booking discount – € 765.50 ²

Your early booking price (cruise only, per person) € 14,544.50

Repeat the calculation for the following cruise and you will receive your early booking price (cruise only, per person) for the cruise Noumea – Keelung (INS2506) € 18,724.50

Using the calculations above, add both early booking prices
Your early booking price for both cruises (cruise only, per person) € 33,269.00

Now subtract the combination discount from this price (cruise only, per person) – € 1,500.00 ³

Your combined cruise-only price including early booking discount € 31,769.00
(double occupancy, Cat. 1, per person)

Extract from the price table (see page 13)

Cruise no.	INS2505	INS2506
Page in catalogue	82	84
Harbour –harbour	Palau – Noumea	Noumea – Keelung (Taipei)
Travel dates	7 Apr – 26 Apr 2025 19 days	26 Apr – 22 May 2025 26 days
Price per person in euros (€)	Cruise only	Cruise only
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	¹ 15,310	19,710
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	15,980	20,650

For further cabin/suite categories, see the price table on page 13

Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	22,970	30,070
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	31,350	41,380
5% early booking discount (cruise only) until ²	31 Aug 2024	30 Sep 2024
Combination discount (Cat. 1–10) ³	–1,500 with INS2506	–1,500 with INS2507



Cruise prices in euros (€)

Cruise no.	INS2421	INS2422	INS2423	INS2424	INS2425	INS2500	INS2501	INS2502	INS2503	INS2504	INS2505	INS2506	Cruise no.
Page in catalogue	68	46	72	74	60	60	61	62	78	80	82	84	Page in catalogue
Harbour – harbour	Toronto – Boston	Boston – Colon	Colon – Valparaiso	Valparaiso – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Christchurch	Christchurch – Noumea	Noumea – Palau	Palau – Noumea	Noumea – Keelung (Taipei)	Harbour – harbour
Travel dates	12 Oct – 28 Oct 2024 16 days	28 Oct – 4 Nov 2024 7 days	4 Nov – 20 Nov 2024 16 days	20 Nov – 5 Dec 2024 15 days	5 Dec – 21 Dec 2024 16 days	21 Dec 2024 – 10 Jan 2025 20 days	10 Jan – 28 Jan 2025 18 days	28 Jan – 2 Mar 2025 32 days	2 Mar – 19 Mar 2025 17 days	19 Mar – 7 Apr 2025 19 days	7 Apr – 26 Apr 2025 19 days	26 Apr – 22 May 2025 26 days	Travel dates
Price per person in €	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Cruise only	Price per person in €
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	11,780	Guaranteed price (double and single occupancy) 2,970	10,810	11,290	15,750	19,350	17,750	31,060	13,130	15,300	15,310	19,710	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	12,320		11,320	11,790	16,450	20,200	18,490	32,500	13,820	15,980	15,980	20,650	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	15,840		14,240	14,960	17,110	21,050	19,260	34,000	17,820	20,770	20,770	27,000	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	12,900		11,800	12,280	18,030	22,240	20,330	36,110	14,440	16,680	16,680	21,590	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	13,730		12,490	12,980	17,500	21,560	19,720	34,910	15,300	17,660	17,660	22,910	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	13,260		12,100	12,580	18,430	22,750	20,790	37,010	14,810	17,100	17,100	22,160	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	14,080		12,780	13,270	19,090	23,600	21,550	38,520	15,670	18,080	18,080	23,480	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	18,780		16,680	17,430	19,750	24,450	22,320	40,020	20,900	24,260	24,260	31,720	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	14,670		13,270	13,770	19,750	24,450	22,320	40,020	16,290	18,780	18,780	24,420	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	15,260		13,760	14,260	19,750	24,450	22,320	40,020	16,900	19,480	19,480	25,360	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	18,200	3,570	16,200	16,740	23,050	28,700	26,140	47,540	19,990	22,970	22,970	30,070	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	25,250	4,370	22,050	22,680	30,970	38,900	35,320	65,590	27,380	31,350	31,350	41,380	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	10,980	2,970	9,910	10,390	14,450	17,750	16,750	28,960	12,390	14,400	14,410	18,610	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	31 Mar 2024		30 Apr 2024			–	–	–	31 Aug 2024			30 Sep 2024	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–1,000 with INS2424	–1,200 with INS2425	–	–	–	–2,000 with INS2503	–1,200 with INS2504	–	–1,500 with INS2506	–1,500 with INS2507	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in euros (€)

Cruise prices in euros (€)

Cruise no.	INS2507	INS2508	INS2509	INS2510	INS2511	INS2512	INS2513	INS2514	INS2515	Cruise no.	
Page in catalogue	86	90	92	90	96	100	104	106	46	Page in catalogue	
Harbour – harbour	Keelung (Taipei) – Otaru	Otaru – Seward	Seward – Otaru	Otaru – Seward	Seward – Kangerlussuaq	Kangerlussuaq – Toronto	Toronto – Milwaukee	Milwaukee – Halifax	Halifax – Colon	Harbour – harbour	
Travel dates	22 May – 9 Jun 2025 18 days	9 Jun – 29 Jun 2025 21 days	29 Jun – 21 Jul 2025 21 days	21 Jul – 10 Aug 2025 21 days	10 Aug – 8 Sep 2025 29 days	8 Sep – 26 Sep 2025 18 days	26 Sep – 8 Oct 2025 12 days	8 Oct – 25 Oct 2025 17 days	25 Oct – 2 Nov 2025 8 days	Travel dates	
Price per person in €	Cruise only	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Price per person in €	
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	13,540	17,810	17,810	17,810	25,370	14,440	9,360	12,740	Guaranteed price (double and single occupancy) 3,390	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	14,110	18,740	18,740	18,740	26,590	15,090	9,760	13,370		Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	
Panoramic Cabin for single occupancy, Cat. 2	18,360	24,780	24,780	24,780	34,310	19,140	12,370	17,120		Panoramic Cabin for single occupancy, Cat. 2	
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	14,760	19,600	19,600	19,600	27,810	15,770	10,200	13,990		French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	15,680	20,810	20,810	20,810	29,510	16,710	10,810	14,870		Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	15,150	20,120	20,120	20,120	28,540	16,170	10,460	14,370		French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	16,070	21,330	21,330	21,330	30,240	17,120	11,070	15,240		Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	
Balcony Cabin for single occupancy, Cat. 6	21,620	29,080	29,080	29,080	40,400	22,520	14,550	20,240		Balcony Cabin for single occupancy, Cat. 6	
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	16,720	22,190	22,190	22,190	31,460	17,790	11,500	15,870		Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	17,370	23,050	23,050	23,050	32,680	18,470	11,940	16,490		Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	20,640	27,350	27,350	27,350	38,770	21,840	14,110	19,620		4,100	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	28,470	37,680	37,680	37,680	53,390	29,940	19,330	27,110		4,960	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	12,540	16,850	16,850	16,850	24,410	13,600	8,460	11,930		3,390	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	31 Oct 2024	30 Nov 2024		31 Dec 2024	–	31 Jan 2025	–	–	31 Mar 2025	5 % early booking discount (cruise only) until	
Combination discount (Cat. 1–10)	–1,400 with INS2508	–	–	–1,800 with INS2511	–1,800 with INS2512	–1,000 with INS2513	–	–	–	Combination discount (Cat. 1–10)	

All dimensions apply including the balcony and veranda (if present).



Arctic images (cruises in the catalogue from page 94)

Cruise prices in euros (€)

Cruise prices in US dollars (USD)

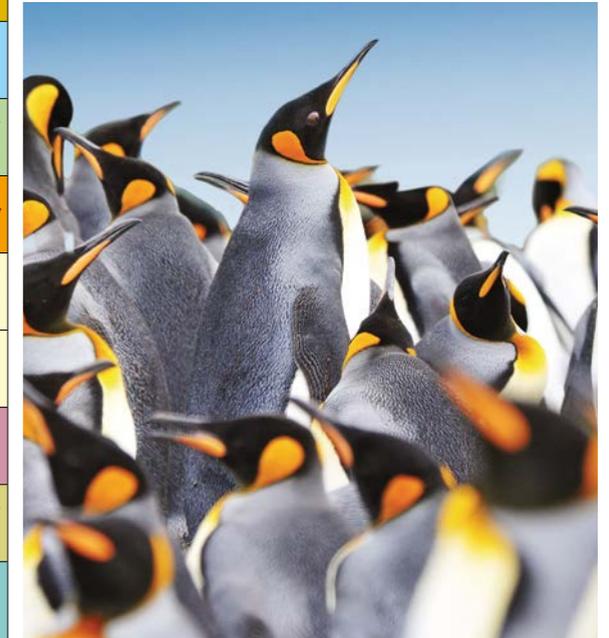
Cruise no.	INS2421	INS2422	INS2423	INS2424	INS2425	INS2500	INS2501	INS2502	INS2503	INS2504	INS2505	INS2506	Cruise no.
Page in catalogue	68	46	72	74	60	60	61	62	78	80	82	84	Page in catalogue
Harbour – harbour	Toronto – Boston	Boston – Colon	Colon – Valparaiso	Valparaiso – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Christchurch	Christchurch – Noumea	Noumea – Palau	Palau – Noumea	Noumea – Keelung (Taipei)	Harbour – harbour
Travel dates	12 Oct – 28 Oct 2024 16 days	28 Oct – 4 Nov 2024 7 days	4 Nov – 20 Nov 2024 16 days	20 Nov – 5 Dec 2024 15 days	5 Dec – 21 Dec 2024 16 days	21 Dec 2024 – 10 Jan 2025 20 days	10 Jan – 28 Jan 2025 18 days	28 Jan – 2 Mar 2025 32 days	2 Mar – 19 Mar 2025 17 days	19 Mar – 7 Apr 2025 19 days	7 Apr – 26 Apr 2025 19 days	26 Apr – 22 May 2025 26 days	Travel dates
Price per person in USD	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Cruise only	Price per person in USD
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	12,960	Guaranteed price (double and single occupancy) 3,270	11,900	12,420	17,330	21,290	19,530	34,170	14,450	16,830	16,850	21,690	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	13,560		12,460	12,970	18,100	22,220	20,340	35,750	15,210	17,580	17,580	22,720	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	17,430		15,670	16,460	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	19,610	22,850	22,850	29,700	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	14,190		12,980	13,510	18,830	23,160	21,190	37,400	15,890	18,350	18,350	23,750	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	15,110		13,740	14,280	19,840	24,470	22,370	39,730	16,830	19,430	19,430	25,210	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	14,590		13,310	13,840	19,250	23,720	21,700	38,410	16,300	18,810	18,810	24,380	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	15,490		14,060	14,600	20,280	25,030	22,870	40,720	17,240	19,890	19,890	25,830	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	20,660		18,350	19,180	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	22,990	26,690	26,690	34,900	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	16,140		14,600	15,150	21,000	25,960	23,710	42,380	17,920	20,660	20,660	26,870	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	16,790		15,140	15,690	21,730	26,900	24,560	44,030	18,590	21,430	21,430	27,900	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	20,020	3,930	17,820	18,420	25,360	31,570	28,760	52,300	21,990	25,270	25,270	33,080	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	27,780	4,810	24,260	24,950	34,070	42,790	38,860	72,150	30,120	34,490	34,490	45,520	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	12,080	3,270	10,910	11,430	15,900	19,530	18,430	31,860	13,630	15,840	15,860	20,480	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	31 Mar 2024		30 Apr 2024			–	–	–	31 Aug 2024			30 Sep 2024	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	-1,100 with INS2424	-1,320 with INS2425	–	–	–	-2,200 with INS2503	-1,320 with INS2504	–	-1,650 with INS2506	-1,650 with INS2507	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in US dollars (USD)

Cruise no.	INS2507	INS2508	INS2509	INS2510	INS2511	INS2512	INS2513	INS2514	INS2515	Cruise no.
Page in catalogue	86	90	92	90	96	100	104	106	46	Page in catalogue
Harbour – harbour	Keelung (Taipei) – Otaru	Otaru – Seward	Seward – Otaru	Otaru – Seward	Seward – Kangerlussuaq	Kangerlussuaq – Toronto	Toronto – Milwaukee	Milwaukee – Halifax	Halifax – Colon	Harbour – harbour
Travel dates	22 May – 9 Jun 2025 18 days	9 Jun – 29 Jun 2025 21 days	29 Jun – 21 Jul 2025 21 days	21 Jul – 10 Aug 2025 21 days	10 Aug – 8 Sep 2025 29 days	8 Sep – 26 Sep 2025 18 days	26 Sep – 8 Oct 2025 12 days	8 Oct – 25 Oct 2025 17 days	25 Oct – 2 Nov 2025 8 days	Travel dates
Price per person in USD	Cruise only	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Price per person in USD
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	14,900	19,600	19,600	19,600	27,910	15,890	10,300	14,020	Guaranteed price (double and single occupancy) 3,730	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	15,530	20,620	20,620	20,620	29,250	16,600	10,740	14,710		Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	20,200	27,260	27,260	27,260	37,750	21,060	13,610	18,840		Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	16,240	21,560	21,560	21,560	30,600	17,350	11,220	15,390		French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	17,250	22,900	22,900	22,900	32,470	18,390	11,900	16,360		Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	16,670	22,140	22,140	22,140	31,400	17,790	11,510	15,810		French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	17,680	23,470	23,470	23,470	33,270	18,840	12,180	16,770		Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	23,790	31,990	31,990	31,990	44,440	24,780	16,010	22,270		Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	18,400	24,410	24,410	24,410	34,610	19,570	12,650	17,460		Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	19,110	25,360	25,360	25,360	35,950	20,320	13,140	18,140		Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	22,710	30,090	30,090	30,090	42,650	24,030	15,530	21,590		Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	31,320	41,450	41,450	41,450	58,730	32,940	21,270	29,830		Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	13,800	18,540	18,540	18,540	26,860	14,960	9,310	13,130		3,730
5 % early booking discount (cruise only) until	31 Oct 2024	30 Nov 2024		31 Dec 2024	–	31 Jan 2025	–	–	31 Mar 2025	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–1,540 with INS2508	–	–	–1,980 with INS2511	–1,980 with INS2512	–1,100 with INS2513	–	–	–	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).



Antarctica images (cruises in the catalogue from page 48)

Cruise prices in US dollars (USD)

Cruise prices in pounds sterling (GBP)

Cruise no.	INS2421	INS2422	INS2423	INS2424	INS2425	INS2500	INS2501	INS2502	INS2503	INS2504	INS2505	INS2506	Cruise no.
Page in catalogue	68	46	72	74	60	60	61	62	78	80	82	84	Page in catalogue
Harbour – harbour	Toronto – Boston	Boston – Colon	Colon – Valparaiso	Valparaiso – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Ushuaia	Ushuaia – Christchurch	Christchurch – Noumea	Noumea – Palau	Palau – Noumea	Noumea – Keelung (Taipei)	Harbour – harbour
Travel dates	12 Oct – 28 Oct 2024 16 days	28 Oct – 4 Nov 2024 7 days	4 Nov – 20 Nov 2024 16 days	20 Nov – 5 Dec 2024 15 days	5 Dec – 21 Dec 2024 16 days	21 Dec 2024 – 10 Jan 2025 20 days	10 Jan – 28 Jan 2025 18 days	28 Jan – 2 Mar 2025 32 days	2 Mar – 19 Mar 2025 17 days	19 Mar – 7 Apr 2025 19 days	7 Apr – 26 Apr 2025 19 days	26 Apr – 22 May 2025 26 days	Travel dates
Price per person in GBP	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flights	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Cruise only	Price per person in GBP
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	10,140	Guaranteed price (double and single occupancy) 2,560	9,300	9,710	13,550	16,650	15,270	26,720	11,300	13,160	13,170	16,960	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	10,600		9,740	10,140	14,150	17,380	15,910	27,950	11,890	13,750	13,750	17,760	Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	13,630		12,250	12,870	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	15,330	17,870	17,870	23,220	Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	11,100		10,150	10,570	14,720	18,110	16,570	29,240	12,420	14,350	14,350	18,570	French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	11,810		10,750	11,170	15,510	19,130	17,490	31,060	13,160	15,190	15,190	19,710	Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	11,410		10,410	10,820	15,050	18,550	16,960	30,030	12,740	14,710	14,710	19,060	French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	12,110		11,000	11,420	15,850	19,570	17,880	31,830	13,480	15,550	15,550	20,200	Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	16,160		14,350	14,990	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	Only 20 % single cabin surcharge in Cat. 1–8	17,980	20,870	20,870	27,280	Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	12,620		11,420	11,850	16,420	20,300	18,540	33,130	14,010	16,160	16,160	21,010	Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	13,130		11,840	12,270	16,990	21,030	19,200	34,420	14,540	16,760	16,760	21,810	Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	15,660	3,080	13,940	14,400	19,830	24,690	40,890	17,200	19,760	19,760	25,870	Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	21,720	3,760	18,970	19,510	26,640	33,460	56,410	23,550	26,970	26,970	35,590	Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	9,450	2,560	8,530	8,940	12,430	15,270	14,410	24,910	10,660	12,390	12,400	16,010	Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²
5 % early booking discount (cruise only) until	31 Mar 2024		30 Apr 2024			–	–	–	31 Aug 2024			30 Sep 2024	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–	–	–860 with INS2424	–1,040 with INS2425	–	–	–	–1,720 with INS2503	–1,040 with INS2504	–	–1,290 with INS2506	–1,290 with INS2507	Combination discount (Cat. 1–10)

All dimensions apply including the balcony and veranda (if present).

Cruise prices in pounds sterling (GBP)

Cruise prices in pounds sterling (GBP)

Cruise no.	INS2507	INS2508	INS2509	INS2510	INS2511	INS2512	INS2513	INS2514	INS2515	Cruise no.
Page in catalogue	86	90	92	90	96	100	104	106	46	Page in catalogue
Harbour – harbour	Keelung (Taipei) – Otaru	Otaru – Seward	Seward – Otaru	Otaru – Seward	Seward – Kangerlussuaq	Kangerlussuaq – Toronto	Toronto – Milwaukee	Milwaukee – Halifax	Halifax – Colon	Harbour – harbour
Travel dates	22 May – 9 Jun 2025 18 days	9 Jun – 29 Jun 2025 21 days	29 Jun – 21 Jul 2025 21 days	21 Jul – 10 Aug 2025 21 days	10 Aug – 8 Sep 2025 29 days	8 Sep – 26 Sep 2025 18 days	26 Sep – 8 Oct 2025 12 days	8 Oct – 25 Oct 2025 17 days	25 Oct – 2 Nov 2025 8 days	Travel dates
Price per person in GBP	Cruise only	Cruise only	Cruise only	Cruise only	Cruise only incl. charter flight	Cruise only incl. charter flight	Cruise only	Cruise only	Cruise only	Price per person in GBP
Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6	11,650	15,320	15,320	15,320	21,820	12,420	8,050	10,960	Guaranteed price (double and single occupancy) 2,920	Outside Cabin, Cat. 1, approx. 22 m ² /237 ft ² , Decks 4–6
Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5	12,140	16,120	16,120	16,120	22,870	12,980	8,400	11,500		Panoramic Cabin, Cat. 2, approx. 21 m ² /226 ft ² , Decks 4–5
Panoramic Cabin for single occupancy, Cat. 2	15,790	21,320	21,320	21,320	29,510	16,470	10,640	14,730		Panoramic Cabin for single occupancy, Cat. 2
French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6	12,700	16,860	16,860	16,860	23,920	13,570	8,780	12,040		French Balcony Cabin, Cat. 3, approx. 23 m ² /248 ft ² , Deck 6
Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5	13,490	17,900	17,900	17,900	25,380	14,380	9,300	12,790		Balcony Cabin, Cat. 4, approx. 27 m ² /291 ft ² , Deck 5
French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7	13,030	17,310	17,310	17,310	24,550	13,910	9,000	12,360		French Balcony Cabin, Cat. 5, approx. 21 m ² /226 ft ² , Deck 7
Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7	13,830	18,350	18,350	18,350	26,010	14,730	9,530	13,110		Balcony Cabin, Cat. 6, approx. 27 m ² /291 ft ² , Decks 6–7
Balcony Cabin for single occupancy, Cat. 6	18,600	25,010	25,010	25,010	34,750	19,370	12,520	17,410		Balcony Cabin for single occupancy, Cat. 6
Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6	14,380	19,090	19,090	19,090	27,060	15,300	9,890	13,650		Balcony Cabin, Cat. 7, approx. 27 m ² /291 ft ² , Deck 6
Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7	14,940	19,830	19,830	19,830	28,110	15,890	10,270	14,190		Balcony Cabin, Cat. 8, approx. 27 m ² /291 ft ² , Deck 7
Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7	17,760	23,530	23,530	23,530	33,350	18,790	12,140	16,880		Junior Suite, Cat. 9, approx. 42 m ² /452 ft ² , Decks 6–7
Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7	24,490	32,410	32,410	32,410	45,920	25,750	16,630	23,320		Grand Suite, Cat. 10, approx. 71 m ² /764 ft ² , Decks 6–7
Guaranteed Outside Cabin, Cat. 0, approx. 22 m ² /237 ft ²	10,790	14,500	14,500	14,500	21,000	11,700	7,280	10,260		2,920
5 % early booking discount (cruise only) until	31 Oct 2024	30 Nov 2024		31 Dec 2024	–	31 Jan 2025	–	–	31 Mar 2025	5 % early booking discount (cruise only) until
Combination discount (Cat. 1–10)	–1,210 with INS2508	–	–	–1,550 with INS2511	–1,550 with INS2512	–860 with INS2513	–	–	–	Combination discount (Cat. 1–10)



Western Pacific images (cruises in the catalogue from page 76)

Cruise prices in pounds sterling (GBP)

All dimensions apply including the balcony and veranda (if present).

Extras included

When you set sail for fascinating expedition destinations with the HANSEATIC inspiration, you'll experience the best the world has to offer – and that's partly thanks to the comprehensive range of services that we offer as standard on your expedition. **The cruise price (cruise only) includes the following:**

- Expedition cruise in the booked category
- International gourmet cuisine – full-board with early-bird breakfast, breakfast, bouillon, afternoon coffee/tea time, lunch and dinner (three restaurants to choose from in the evening with flexible dining hours)
- All landings and rides in the ship's own Zodiacs
- Experienced experts from various disciplines accompany every cruise, give presentations and multimedia lectures, provide well-informed answers to questions about the cruising area and take part in the Zodiac landings/rides
- Use of the interactive Ocean Academy with individual knowledge formats
- Extensive sports programme: fitness area with ocean view, course programme, additional sports activities on shore depending on the destination (booking a personal training session is subject to a surcharge)
- Equipment for loan: one pair of binoculars and two sets of Nordic Walking poles in the cabin itself as well as warm parkas, rubber boots, snorkelling equipment
- German- and English-speaking ship and expedition management as well as German- and English-speaking service crew
- OCEAN SPA with Finnish sauna with an ocean view, steam sauna, indoor and outdoor relaxation area (spa treatments and hairdresser at a surcharge)
- In every cabin: welcome champagne, mini bar restocked daily with a selection of soft drinks (additional selection of spirits in the Junior and Grand Suites), coffee machine, 24-hour cabin service
- Flat-screen television with information and entertainment programme
- Personal email account (incl. your own email address on board), internet (free of charge for one hour per guest per day; service depends on satellite positioning, especially in polar regions)
- Comprehensive information before the cruise – for example, handbooks about the Arctic and Antarctic as well as expedition maps
- Information about harbours and destinations (where available) in the cabin
- Harbour and airport fees (the latter refers to charter flights)
- Cancellation fee insurance



Information on cruise prices

Shore activities

The shore activities shown in the itinerary and marked with * are intended as a list of possibilities. You will receive the binding programme including prices approximately three months prior to departure. The organised shore activities are not included in the cruise price and can be pre-booked via your travel agency or online: www.hl-cruises.com/mybookings.

Cruise information/travel documents

Approximately three months before the start of your cruise, you will receive travel information about your cruise as well as the shore activities programme with prices. Your travel documents will be sent to you about four weeks prior to the start of the cruise, upon receipt of the final payment.

Guaranteed Cabin

When a Guaranteed Cabin of Category 0 is booked, accommodation will be provided in an outside cabin/double occupancy (limited allotment). Cabins will be assigned shortly before the beginning of the cruise. If you book a combination of several cruises in a Guaranteed Cabin, we cannot guarantee that you will be accommodated in the same cabin throughout your whole stay. Your cabin number will be sent to you along with the travel documents. Please note that no combination discount is applied to Category 0.

Payment

The cruise price must be paid by means of a direct transfer to Hapag-Lloyd Cruises. Payment of the cruise price to an intermediary travel agency will not settle the payment obligation. Upon the conclusion of the contract – that is, upon receipt of the written booking confirmation – a deposit in accordance with clause 3 2 of the Terms and Conditions of Travel (of 20, 25 or 30 %, depending on the booking date) is to be paid. The passenger will receive a refund security certificate before paying the deposit (see clause 16 of the Terms and Conditions of Travel). The rest of the cruise price is due 30 days prior to departure. The total amount is payable immediately for cruises booked within 30 days of the departure date. Hapag-Lloyd Cruises shall send the travel documents upon receipt of the final payment (at the earliest 30 days prior to the start of the cruise) and upon receipt of the complete passport data of all cruise passengers (manifest data).

Changes of booking

On request, a change of booking can be made up to 365 days prior to departure. Hapag-Lloyd Cruises will charge a processing fee of € 300 (USD 330, GBP 260)* per person for a change of booking. A change of booking from the 364th day prior to the start of the

cruise requires the passenger to cancel the booking in line with the provisions of clause 9 of the Terms and Conditions of Travel and to make a new booking.

Cancellation fee insurance included

Your cruise price includes cancellation fee insurance from ERGO (ERGO Reiseversicherungs AG) arranged as part of a Hapag-Lloyd Cruises group insurance contract. By booking a cruise, you automatically enter into this contract. Together with the booking form, you will receive an insurance certificate (insurance policy) detailing the terms and conditions of insurance and other information. If you need to make an insurance claim, you are obliged to immediately cancel the cruise with Hapag-Lloyd Cruises and report the claim to ERGO. You can find more details in your insurance certificate (insurance policy) at www.ergo-reiseversicherung.de/en or write an email to contact@ergo-reiseversicherung.de. **Please note that an excess of 20 % of the refundable loss applies.**

Telephone cancellation advice service

If you fall ill before departure and are unsure as to whether the insurance policy covers the cancellation of your cruise, please call the cancellation advice team at ERGO. An independent travel doctor will advise you as to whether you should cancel or wait for the cruise to start, when, if all is well, you might be fit to travel after all.

Phone +49 89 4166-1839

contact@ergo-reiseversicherung.de

Further travel insurance recommendations

We strongly recommend that you take out ERGO's multi-cover protection or an equivalent insurance package through your travel agent. As a general rule, we recommend that you take out global travel insurance to cover luggage, travel curtailment and health, including return transport, for the entire duration of your cruise.

Minimum number of participants per cruise

150 persons.

Price dates

All prices for services advertised in this main catalogue as of April 2023. Subject to change (see clauses 8 and 24 of the Terms and Conditions of Travel).

*The currency in which the travel price has been or is to be paid is authoritative.

Information on arrival and departure

Individual arrival and departure

When making your own travel arrangements to the cruise departure and from the cruise arrival point, please take into account the arrival and/or departure times of the ship and allow sufficient time for transfers to and from the port. We recommend that you arrive at the pier at least two hours before the ship is due to depart. Departure from the pier can be scheduled for 90 minutes after the arrival of the ship and indication of official approval at the earliest. Please be aware that regulations vary from port to port and that there may sometimes be unexpected delays. Hapag-Lloyd Cruises accepts no liability in this respect.

Embarkation/disembarkation

You will receive the final embarkation and disembarkation times with your travel documents.

Hapag-Lloyd Cruises charter flights

You will receive detailed information, such as the airport of departure and arrival and the flight times, as soon as the operating airline has confirmed your flight with us.

Vaccination, immigration and visa requirements

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing (subject to change). These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency or at their consulate or embassy. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approximately three months prior to departure before applying for a visa.

General information on vaccination requirements

- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A, malaria and tick-borne encephalitis).
- There are enhanced vaccination requirements in the South Seas region and compliance with them is a prerequisite for entry. Vaccination against measles in particular is increasingly vital. Please check the current vaccination requirements and your vaccination record before you travel. There should be at least four weeks between the first and second measles vaccinations. The second vaccination must be administered at least 15 days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. This does not apply to children under six months of age, pregnant women or individuals for whom the measles vaccination is contraindicated and who can demonstrate this with a medical certificate.

General information on immigration and visa requirements

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or who are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.
- **Any immigration or visa fees accrued are not covered by the cruise price.**
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.

Notice 1

You will require an entry permit, which must be applied for before travelling and is issued in the form of an electronic visa (ETA). You will be required to pay for this permit. You can get more information online and from your travel agency.

Notice 2

Cruises to the Antarctic take you into a region faraway from civilisation, which means there is no medical care network there. Therefore, they are subject to an internal authorisation process, for which all guests must have their doctor fill in a medical questionnaire and return it to Hapag-Lloyd Cruises. You will receive this questionnaire together with the cruise information that will be sent around three months before the start of your cruise. If necessary, you should consult a doctor before booking your cruise.

Notice 3

Everyone travelling to the USA who does not require a visa under the Visa Waiver Program must register online with the US Department of Homeland Security at least 72 hours before their arrival and apply for electronic travel authorisation. A processing fee is charged for the application. You can find more information online at esta.cbp.dhs.gov/esta and from your travel agency. In addition to your electronic travel authorisation, you will require a passport with a chip containing biometric data for visa-free entry into the USA. Passengers with non-machine-readable passports, such as temporary replacement passports, do not qualify for visa-free entry into the USA. All such travellers require a visa. These regulations also affect children (from birth). Every child requires their own European passport. A child cannot enter the country with a children's passport or ID card or using a parent's passport. Upon entering the country, photographs and fingerprints will be taken from each guest. Passengers who have visited Iran, Iraq, North Korea, Sudan, Syria, Libya, Yemen or Somalia after 1 March 2011 do not qualify for visa-free entry and need a regular visa to enter the USA. Even passengers who have visited Cuba in the past can currently no longer enter the USA with ESTA, but must apply for a visa. Please contact the US diplomatic mission responsible for you in good time before your cruise.

Notice 4

Separate visa required (an e-visa may also be possible), subject to a charge.

Cruise number	Mandatory vaccinations	Immigration and visa requirements for citizens of Germany, Austria and Switzerland*
INS2421	None	Notice 1 (Canada), Notice 3 (USA)
INS2422	None	Notice 3 (USA)
INS2423	None	None
INS2424	None	None
INS2425	None	Notice 2
INS2500	None	Notice 2
INS2501	None	Notice 2
INS2502	None	Notice 2, Notice 1 (New Zealand)
INS2503	None	Notice 1 (New Zealand, Australia)
INS2504	Measles (Papua New Guinea)	None
INS2505	Measles (Papua New Guinea)	None
INS2506	Measles recommended	None
INS2507	None	None
INS2508	None	Notice 4 (Russia), Notice 3 (USA)
INS2509	None	Notice 3 (USA), Notice 4 (Russia)
INS2510	None	Notice 4 (Russia), Notice 3 (USA)
INS2511	None	Notice 3 (USA)
INS2512	None	None
INS2513	None	Notice 1 (Canada), Notice 3 (USA)
INS2514	None	Notice 3 (USA)
INS2515	None	Notice 1 (Canada)

*Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency.



Our services from A to Z

Air conditioning

The cabins, suites and public areas are equipped with state-of-the-art air-conditioning systems. In extremely hot regions, you may find the cabins to be warmer than desired.

Bathrobes/slippers

A bathrobe, slippers and bamboo flip-flops are provided in the cabin/suite for each guest.

Beds

All cabins and suites have a double bed that we can also separate to make two single beds (90 × 200 cm/2.95 × 6.56 ft) should you desire. Please inform us of your preference in good time prior to departure. The lying surface ranges from approximately 100 × 210 cm/3.28 × 8.88 ft (Grand Suite) to 100 × 200 cm/3.28 × 6.56 ft (Junior Suite) or 90 × 200 cm/2.95 × 6.56 ft (Outside Cabin, Panoramic Cabin, French Balcony Cabin and Balcony Cabin). All Junior Suites and Grand Suites also have a sofa bed (90 × 200 cm/2.95 × 6.56 ft).

Boutique

Find a stylish souvenir for yourself or for others and browse through the varied product range in our on-board boutique (Deck 4, behind the HanseAtrium). Alongside fashion, jewellery, perfume and accessories, you will also find practical everyday items. The opening times can be found in the programme of the day.

Bridge

Due to its exceptional importance as the control centre for nautical and technical processes, the bridge is a highly sensitive area. For this reason and in accordance with international regulations, it is not open to the public. However, we would like to give you the opportunity to visit the bridge unless prevented by nautical interests or the local regulations of the coastal regions we are passing. All guests on board may visit the bridge in consultation with the duty officer. The chief mate will be happy to answer your questions about the itinerary, the ship's course, the ship's position, etc.

Cabins with connecting doors

On Decks 6 and 7, there are Balcony Cabins with a connecting door to the neighbouring cabin/suite (608/610, 609/611, 646/648, 647/649, 734/736 and 735/737).

Cabin service

A wide range of breakfast options and a selection of meals are available from the 24-hour cabin service. If you would like to enjoy a cup of coffee, you'll find a coffee machine in your cabin/suite. Those who prefer tea will be offered a suitable alternative.

Communication on board (internet, email, telephone)

Your personal mobile device will give you direct internet access in your cabin/suite and throughout the ship. If necessary, you are welcome to borrow a tablet from Reception at no charge (limited availability, advance reservation not possible). Internet usage is free of charge for one hour per guest per day.

We will set you up with a free personal email account for the duration of your cruise and you can also access this on your personal mobile device or the loaned tablet. Your personal email address can be found on your booking confirmation.

The general email address for the ship is:
reception@hanseatic-inspiration.com

"Landline" telephone calls from your cabin/suite are made via a satellite connection if satellite reception is available. Please note that the caller always incurs charges as soon as a telephone/fax number is dialled via satellite. This also applies if you dial the ship number from land.

You can still make mobile telephone calls at sea even in areas where your mobile network provider can generally no longer provide network access (outside of the twelve-mile zone or normally from just two miles in the EU). The charges depend on your mobile telephone contract and Hapag-Lloyd Cruises has no influence over this. If you want to find out the costs before your cruise, please ask your mobile network provider.

In general: email, Internet and telephone connectivity depends on satellites and cannot always be guaranteed due to the weather and the ship's position, in particular in extremely northerly and southerly cruising areas. In extreme regions, such as the Arctic and Antarctica, the internet, email and telephone service may not be available on a daily basis due to satellite positioning.

Dress code

a) On board

On an expedition cruise, everything revolves around experiencing the natural world and there is a casual and relaxed atmosphere of exploration. Enjoy it as you wish, but in the interests of all guests, please do not wear swimwear in the restaurants, bars and lounges. The general rule for dinner in the evening is smart casual, which means that jackets and long trousers are preferable in the HANSEATIC Restaurant and speciality restaurant. We recommend casual clothing for the Lido Restaurant in the evening. Jackets and ties are recommended for the welcome evening and farewell evening, but are not compulsory.

b) Ashore

When you go ashore, you should wear comfortable and practical clothes to suit the particular cruising area. Sturdy, flat shoes are essential – both for on board the ship and when you are ashore. In order to protect yourself from spray when on board the Zodiac, please take waterproof trousers or overtrousers without Velcro if possible with you (especially for expeditions in the polar regions, we recommend avoiding clothing with Velcro to ensure that flora and fauna are not carried into regions where they are not indigenous). A protective waterproof bag is useful for your smartphone/camera equipment. For routes in warm waters, please remember to bring enclosed, sturdy beach shoes or waterproof trekking sandals that allow you to walk well and safely. These are also essential for the Zodiacs.

Drones

The private use of drones is not permitted on board our expedition ships. This applies during the cruise and during lay times in port as well as at landing points in remote regions. In polar regions like the Arctic and Antarctic, Hapag-Lloyd Cruises places great value on respecting international agreements to protect sensitive natural environments and the animal kingdom in particular. The private use of drones is therefore also strictly prohibited ashore in these regions. In other regions of the world, approval for the use of drones ashore must be explicitly granted by the relevant authorities. These applications must be made by the passengers individually and without any intervention by Hapag-Lloyd Cruises. As well as a drone licence, which users must acquire in their country of origin, the relevant approval must be available for presentation at all times. Please take these instructions seriously, since passengers who are in breach of these regulations and licensing requirements will be liable to prosecution.

Email

See "Communication on board", page 28.

Expedition equipment

If required for the cruising area and shore excursion, unlined rubber boots will be available for loan on board in sizes 33 to 50 (US sizes approx. 2 to 15; UK sizes approx. 2 to 14). On expeditions in extremely

cold regions, we will provide a warm parka on loan for the duration of the cruise in sizes XS to XXXL. You can also borrow snorkelling equipment, stand-up paddle boards, fishing rods, snowshoes and kayaks (the latter are subject to a charge) on board and each cabin/suite has two sets of Nordic Walking poles and a pair of binoculars.

Experts/presentations

Every cruise is accompanied by experts who will be happy to answer your questions on the cruising area. They will share their in-depth knowledge of your destinations in fascinating talks, images and presentations, discussions and personal conversations. Our experts will also accompany you on Zodiac landings and included walks and hikes. Talks will be held live in the HanseAtrium (Deck 4). The live broadcast and recordings can be viewed in every cabin/suite.

Food allergies

When you make your booking, please inform us of any special requirements you have relating to food intolerances/allergies or if you follow a vegetarian/vegan diet. The logistics and supply processes for a ship are highly challenging and may be limited – in particular, in remote and extreme areas. It is therefore important that you provide us with this information as soon as possible. Otherwise, we are unfortunately unable to guarantee that we can meet your requirements.

General

For all cruises referred to, the Terms and Conditions of Travel of Hapag-Lloyd Cruises, a TUI Cruises GmbH company, apply. All information was correct at the time of printing, replaces all previous publications and may be subject to alterations. The booking confirmation is definitive. Please also note: you can view the EU regulations concerning the rights of passengers travelling by sea on our website at www.hl-cruises.com/service/cruise-information

Guests with limited mobility

On the whole, cruises with the HANSEATIC inspiration are not suitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the conditions, we can only guarantee participation for guests with no mobility restrictions. The HANSEATIC inspiration has one cabin with fully accessible layout and equipment (cabin 404). We nevertheless highly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, continuous attendance is not possible. Certain groups of people can only be accommodated if they are accompanied. Please bring your own standard-size wheelchair or any other medical equipment with you if you are dependent upon it. Unfortunately, electric wheelchairs and guide dogs cannot be brought on board. Please



Our services from A to Z

note that participating in shore activities and going out in the Zodiacs (subject to weather conditions) may not be possible for guests with physical limitations. We reserve the right to restrict participation in group activities to guests who can manage the entire activity without problem and without external assistance. Unfortunately, guests who are dependent on a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

Internet/Wi-Fi

See "Communication on board", page 28.

Itinerary changes

Despite the most careful planning, the itinerary may have to be changed for technical reasons or due to unforeseeable events beyond our control. These include official authorisation and the local weather and ice conditions. Any changes made will be in the interests of your safety. Adherence to the itinerary and landings with the Zodiacs may be difficult or impossible due to weather and ice conditions. In such cases, the ship management will always strive to offer the best possible alternative.

Laundry, dry cleaning and ironing service

There is a laundry, dry cleaning and ironing service on board (subject to a charge).

Library

Looking for some more holiday reading? You are welcome to borrow a book on board at any time. Our library is located in the Observation Lounge (Deck 8) and is stocked with a selection of the latest fiction books, travel literature and information about the cruising area. Please return the book to the library once you have finished reading it or at the end of the cruise.

Lift

The various decks are connected by two lifts. Deck 9 and the marina are only accessible via stairs.

Means of payment

The on-board currency is the euro. An account will be set up for you so that you can make cashless payments during the cruise. You can find out your current account balance at any time using the infotainment system in your cabin/suite. You can then settle the entire account at Reception at the end of your cruise. We accept German EC/Maestro cards and the following credit cards: Mastercard, American Express and Visa. You can also pay in cash. Please note that, in general, foreign currencies cannot be changed on board.

Medical services

The HANSEATIC inspiration has a modern, well-equipped ship's hospital (Deck 3) under the supervision of an experienced ship's doctor. Guests who are being treated for any medical condition should contact the ship's doctor directly after embarkation. It is important to bring any medication required on board with you (in a quantity that is sufficient for the entire duration of the cruise). Treatment for seasickness is subject to a charge if you make use of our medical services. We offer thrombosis prevention medication on board if required (subject to a charge).

The treatment on the ship is a treatment which is equivalent to a visit to a doctor abroad (flag state Malta). We therefore recommend that you take out private international health insurance. Payment will be through your on-board account. Hapag-Lloyd Cruises cannot accept liability for the reimbursement of the full amount of the treatments from your respective personal health insurance.

Extensive medical treatment on board is only possible to a limited extent. For example, the on-board hospital is not specially equipped for the care of babies and small children. In addition, the on-board pharmacy is equipped with a range of products for general illnesses and for initial/emergency treatment. In a medical emergency, the patient will be debarked and transferred to a nearby hospital ashore. The associated costs must be borne by the patient. Guests who are being treated for any medical condition should carry their medical records with them.

Mini bar

Soft drinks are available free of charge from the mini bar in your cabin/suite and are restocked daily. In the Junior Suites and Grand Suites, you can also enjoy a selection of fine spirits free of charge.

News/newspapers

Depending on the satellite reception, you will receive a small printed newspaper each day with the most important news from around the world. Via the infotainment system, you can load various international daily newspapers and magazines onto your mobile device (service subject to charge, also dependent on satellite reception).

Photographer/videographer

It's easy to take those unforgettable moments home with you: we have a professional photographer and a videographer on board to capture your cruise in pictures and videos. Simply visit the photography and film service (Deck 4), where you will also find various services and products for your own pictures and videos (subject to a charge).

Post

The Reception staff will post your postcards and letters from most ports where this facility is available. Your on-board account will be debited with the appropriate charges.

Restaurant

Where would you like to eat and where would you like to sit? It's quite simple: from the morning to the evening, you are free to choose where you wish to enjoy relaxed and spontaneous dining. You only need to reserve a table for the speciality restaurant (only open in the evening). Please make a reservation on board, where the maitre will be happy to help. Guests in the Junior Suites and Grand Suites have the option to reserve their table in the HANSEATIC Restaurant on board.

Notice for guests travelling alone: we invite you to join us for a single travellers' meet-up before dinner on the first evening of the cruise.

We will arrange a casual meeting and dinner group every evening for anyone who wishes to come along.

Safe

All cabins/suites have a private safe.

Shore activities

a) Organised shore activities ...

... are planned with care. Around three months prior to departure, you will receive country information including all shore activities and a booking form. Payment will be through your on-board account. Our experienced tour guide will be happy to help you plan your shore activities when on board the ship and to make individual arrangements.

b) Zodiac landings ...

... and related excursions are included in the cruise price. In general, shore excursions are dependent on the local conditions. The captain has the final say in all decisions on the running of the cruise. The safety of the ship and the passengers always takes top priority. Please follow the instructions of the ship's crew on all visits ashore.

Smoking

In indoor areas, smoking is only permitted in the InvisibleLounge (Deck 4). There is a designated outdoor smoking area on the port side near the pool. Smoking is also permitted on the private balcony/veranda of your cabin/suite. Please use the ashtray provided. Please do not smoke pipes, cigarillos or cigars anywhere other than in the InvisibleLounge.

Spa and wellness

The OCEAN SPA (Deck 8) is a light-filled wellness area including outdoor space with a Finnish sauna with an ocean view, steam sauna, relaxation area, ice fountain and hydrotherapy showers. We offer professional partial and full-body massages, spa treatments, classic cosmetic treatments, hairdresser as well as manicures and pedicures (subject to surcharges). Reservations can only be made on board.

Stabilisers

The HANSEATIC inspiration is equipped with a state-of-the-art stabiliser system that can be extended in a side swell to weaken the rolling movements of the ship in rough seas.

Telecommunications/mobile phones

See "Communication on board", page 28.

Television and film programme

You will receive the channels available in the region where the ship is currently located via satellite. The infotainment system offers a selection of documentaries and feature films with direct access for you to watch in your cabin/suite. In extreme regions, such as the Arctic and Antarctica, television reception may not be available on a daily basis due to satellite positioning.

Tender and Zodiac service

In ports where the ship is not docked at the pier, but is at anchor, you will go ashore on the ship's own tender boats or the motorised inflatables (Zodiacs). In some ports, official regulations require us to use external tender boats.

Times

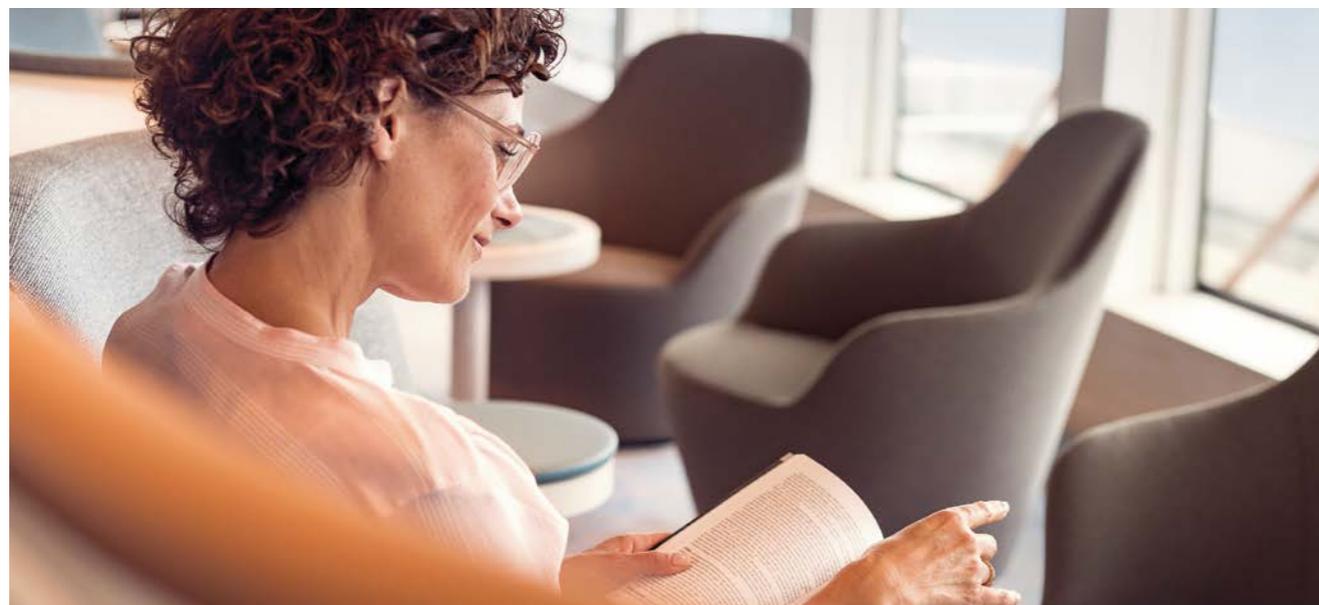
All times stated in the catalogue are local times. Arrival and departure times may change depending on the weather or for unforeseeable reasons.

Tips

All tips on board are included in the price of the cruise. Acknowledgement of particularly good service is at the discretion of each guest.

Voltage

In your cabin/suite, you will find outlets for 220–230-V (50–60 Hz) alternating current as well as outlets for 110–120-V (60 Hz) devices. In general, we would recommend that you bring a travel adapter for different outlets with you. For safety reasons, the use of electric kettles, hair straighteners and irons in the cabins/suites is not permitted.



Terms and Conditions of Travel

L. V. 02/2023

Please note that these Terms and Conditions of Travel only apply for bookings from 15 Feb 2023.

Once validly agreed upon between the Passenger and the cruise operator Hapag-Lloyd Cruises, a TUI Cruises GmbH company (hereinafter "Hapag-Lloyd"), the following Terms and Conditions of Travel form part of the package travel contract formed between the Passenger and Hapag-Lloyd. They supplement the provisions of sections 651a – 651y of the German Civil Code (BGB) and articles 250 and 252 of the Introductory Act to the German Civil Code (EGBGB).

1. Conclusion of the travel contract and liability for accompanying passengers

- 1) The following provisions apply in respect of all booking channels (e.g. travel agencies, direct bookings with cruise operator, online bookings):
 - a) The Passenger's offer to enter into a travel contract is based on the published description of the cruise and on such additional Hapag-Lloyd information on the booked cruise as is available to the Passenger at the time of booking.
 - b) The booking must contain the full particulars of the passport documents of all passengers to which the booking relates (passenger manifest details). The person making the booking does so on behalf of themselves and on behalf of all other passengers named in the booking. The person making the booking expressly vouches for the contractual obligations of all other passengers named in the booking.
 - c) If the confirmation by Hapag-Lloyd differs in content from the Passenger's booking, this shall constitute a new offer by Hapag-Lloyd by which the latter is bound for ten days from receipt of the confirmation and which the Passenger may accept within this period by giving their express or implied consent. Payment of a deposit or the full cost of the cruise shall constitute implied consent.
 - d) Persons in the business of arranging travel (e.g. travel agents) and service providers (e.g. hotels, transport companies) are not authorised by Hapag-Lloyd to conclude agreements, give information or make assurances that alter the agreed content of the travel contract, exceed the scope of services to be provided by Hapag-Lloyd under the contract or which are inconsistent with the published description of the cruise.
- e) By default, the pre-contractual information disclosed by the operator regarding material characteristics of the cruise services, the cruise fare and all additional costs, payment arrangements, the minimum number of bookings for cruise viability and cancellation fees (pursuant to the disclosure requirements of article 250, section 3, subsections 1, 3-5 and 7 of the EGBGB) will form part of the package travel contract. This information will be excluded from the package travel contract only if this is expressly agreed between the parties.
- 2) The following provisions apply in respect of bookings made **verbally in person, via telephone, in writing, via email or via fax**:
 - a) By making a booking, the Passenger is making a firm offer to Hapag-Lloyd to enter into a package travel contract.
 - b) A package travel contract is formed when the Passenger receives a booking confirmation from Hapag-Lloyd. At the time of or immediately following formation of the contract, Hapag-Lloyd will provide the Passenger with a legally compliant booking confirmation on a durable medium (a medium which enables the Passenger to keep or store the notice in unchanged form in such a way that it is accessible for future reference for an adequate period of time, e.g. on paper or in an email) unless the Passenger has a right to issuance of a booking confirmation strictly in paper form pursuant to article 250, section 6, subsection 1, sentence 2, of the EGBGB on the grounds that the contract was concluded in the simultaneous physical presence of both parties or was concluded "off-premises" ("außerhalb von Geschäftsräumen").
- 3) The following provisions apply in respect of bookings made using **electronic commerce (e.g. the Internet, apps, telemedia services)**:
 - a) The e-commerce application being used must contain information that explains the electronic booking process to the Passenger.
 - b) The Passenger must be given adequate opportunity to correct or delete their entries or reset the entire booking form. The Passenger must also be given an explanation on how to undertake such corrections, deletions and resets.
 - c) The contractual languages offered for making the electronic booking must be indicated.
 - d) If the wording of the contract is stored by Hapag-Lloyd, the Passenger must be advised that they can retrieve and view the wording of the contract at a later time.
 - e) By clicking on the "Submit firm booking" (or similarly named) button, the Passenger is making a firm offer to Hapag-Lloyd to enter into a package travel contract.
 - f) No package travel contract is formed until the Passenger receives a booking confirmation from Hapag-Lloyd on a durable medium. The package travel contract is then legally binding irrespective of whether the Passenger actually uses the durable medium received to save, store or print the booking confirmation.

4) Hapag-Lloyd advises that, in the case of package travel contracts pursuant to sections 651a and 651c of the BGB, which are concluded using the modalities of distance contracting (letters, catalogues, telephone calls, faxes, emails, text messages sent via mobile telephone services (SMS), broadcast, tele-media and online services), the relevant provisions of legislation (section 312(7) and section 312g(2), sentence 1, number 9, of the BGB) do not provide for a right of revocation ("Rücktrittsrechte"); they only provide for the statutory rights of cancellation (Rücktrittsrechte) and termination ("Kündigungsrechte"), particularly the right of cancellation under section 651h of the BGB (see also clause 9 hereof). The Passenger does, however, have a right of revocation if the travel contract as per section 651a of the BGB was concluded "off-premises" ("außerhalb von Geschäftsräumen"). However, this does not apply if the verbal negotiations on which the contract is based were conducted at the prior instigation of the consumer; in such cases, there is no right of revocation.

2. Carriage by air

Where the cruise includes carriage by air, this part of the journey shall be subject to the conditions of carriage of the actual (carrying) airline concerned (for liability, see also clause 15 2 c), which are available from Hapag-Lloyd on request.

The times of special flights depend on the availability of aircraft on the charter market and permission from the air traffic control authorities and may therefore be in the early hours of the morning or in the late evening.

Hapag-Lloyd shall inform the Passenger of the identity of the actual airline(s) for all air services to be provided in relation to the cruise. If the identity of the actual airline(s) is not known at the time of booking, then Hapag-Lloyd shall inform the Passenger of the identity of the actual airline(s) as soon as it finds out, provided that Hapag-Lloyd shall disclose the identity of the actual airline(s) at the very latest at the time when it sends out the cruise information to the Passenger approximately three months before the start of the cruise. Hapag-Lloyd shall inform the Passenger of any changes in actual airline(s). The Black List of airlines that are banned within the EU can be viewed online at <http://ec.europa.eu/transport/modes/air/safety/air-ban>.

3. Payment

1) Payment shall be made directly to Hapag-Lloyd by credit transfer. Payment to the travel agency organising the booking shall not discharge the Passenger from the obligation to make payment.

2) On conclusion of the contract (namely, on receipt of the written booking confirmation), a deposit of 20 % is payable for bookings up to the 365th day before the start of the cruise, a deposit of 25 % for bookings between the 364th and the 181st day before the start of the cruise, and a deposit of 30 % of the cruise price for bookings from the 180th day before the start of the cruise per passenger. Before paying the deposit, the Passenger will receive a refund security certificate ("Sicherheitsschein", see clause 16). The balance of the fare shall be due 30 days before the scheduled cruise start date. The total amount will be payable immediately for cruises booked within 30 days of the departure date. Hapag-Lloyd shall send out the travel documents after receiving the balance of the fare and the full particulars of the passport documents (passenger manifest details) of all participating passengers to whom the booking relates, provided, however, that no travel documents shall be sent out earlier than 30 days prior to the scheduled cruise start date.

3) If the Passenger fails to make payment by the due date and remains in default despite having been given a reminder and afforded a reasonable grace period for late payment, Hapag-Lloyd shall be entitled to cancel the contract and demand a cancellation fee as compensation in accordance with clause 9 of these Terms and Conditions. The Passenger may claim a waiver or reduction of the cancellation fee if they are able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss or that the loss suffered is substantially less than the cancellation fee.

4. Travel regulations, travel documents

1) Passengers shall observe all laws, enactments, instructions and travel regulations of the countries and ports visited during the cruise and all rules and instructions issued by Hapag-Lloyd or its authorised representatives. Hapag-Lloyd shall inform passengers of German, Austrian and Swiss nationality as to the relevant passport, visa and health requirements prior to conclusion of the travel contract and shall keep them informed of any changes to the same that may occur prior to the start of the cruise. Passengers of EU nationalities other than German and Austrian may obtain this information on request. Passengers of other non-EU nationalities must contact the relevant consulate for this information. These provisions assume that there are no special circumstances attaching to the Passenger or any accompanying passengers (e.g. dual citizenship, statelessness). The Passenger shall obtain the relevant travel documents (e.g. visas, vaccination certificates, online travel authorisations such as the ESTA authorisations issued by the USA) themselves and produce them on request. The Passenger shall be liable for any costs or disadvantages arising from their failure to observe the above regulations, rules and instructions.

2) If, for reasons attributable to the Passenger, the Passenger fails to observe the immigration regulations of certain countries, or if a visa is not granted in good time through the Passenger's own fault with the result that they are unable to take part in the cruise, Hapag-Lloyd shall be entitled to demand the appropriate cancellation fee from the Passenger in accordance with clause 9 of these Terms and Conditions. In such cases, the Passenger may claim a waiver or reduction of the cancellation fee if they are able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss or that the loss suffered is substantially less than the cancellation fee.

3) The Passenger shall be liable to Hapag-Lloyd for any consequences or damages – in particular, fines, penalties or other expenses – that the latter is required to pay or deposit because of the Passenger's failure, for reasons attributable to the Passenger, to observe a particular country's immigration, emigration or transit regulations or to produce the necessary documents. The Passenger shall reimburse Hapag-Lloyd immediately for any sums of money the latter has had to pay or deposit.

4) The Passenger shall inform Hapag-Lloyd if they do not receive the necessary travel documents within the time advised by Hapag-Lloyd.

5. Baggage

1) Baggage may only contain personal effects. In particular, the Passenger is not permitted to take on board weapons or other dangerous objects, illegal drugs, or alcoholic beverages intended for consumption during the cruise. Clause 4 2 of these Terms and Conditions shall apply accordingly. Hapag-Lloyd may refuse to carry any baggage found to contain prohibited items.

2) The Passenger must label their baggage legibly with their name, cabin number and date of sailing; otherwise Hapag-Lloyd shall not be responsible for any loss, mix-ups or errors in loading or unloading. Excepted from this exclusion of liability on the part of Hapag-Lloyd are losses, mix-ups and errors in loading or unloading caused intentionally or by reason of gross negligence. Hapag-Lloyd will hold items of lost property for a minimum of two weeks. All items of lost property will ultimately be surrendered to the Lost Property Office in Hamburg when the ship calls at Hamburg, where Hapag-Lloyd has its registered office.

6. Scope of services

Save and except as provided otherwise in these Terms and Conditions, the cruise fare includes carriage and accommodation of the Passenger and their baggage as well as meals on board. The fare does not include shore excursions or drinks – unless stated otherwise in the published description of the cruise – or special services (e.g. laundry, hairdressing, massage). In all other respects, the scope of services to be rendered by Hapag-Lloyd under the contract shall be as described in the brochure advertising the cruise and in the booking confirmation.

Any collateral agreements (special requests, arrangements) that alter the scope of the services to be rendered under the contract require written confirmation by Hapag-Lloyd.

At the time of booking, the Passenger must notify Hapag-Lloyd if they have any personal mobility limitations in respect of which Hapag-Lloyd is required to provide certain services under EU Regulation 1177/2010 concerning the rights of passengers when travelling by sea and inland waterway.

7. Medical assistance

a) A modern hospital is found on every ship. The services of the hospital are not included in the travel contract. The patient must conclude a separate contract with Hapag-Lloyd for any medical treatment received.

b) The treatment on the ship is a treatment which is equivalent to a visit to a doctor abroad (flag state Malta). German fee guidelines and German health insurance do not apply on board. We therefore recommend that you take out private international health insurance. Payment is made by boarding pass; billing by insurance card is not possible. Hapag-Lloyd cannot accept liability for the reimbursement of the full amount of the treatments from your respective personal health insurance.

c) Extensive medical treatment on board is only possible to a limited extent. For example, the on-board hospital is not specially equipped for the care of babies and small children. In addition, the on-board pharmacy is equipped with a range of products for general illnesses and for initial/emergency treatment. In a medical emergency, the patient will be debarked and transferred to a nearby hospital ashore. The associated costs must be borne by the patient. Guests who are being treated for any medical condition should carry their medical records with them.

8. Modifications to services; special exigencies of shipping

1) Any modifications to or deviations from individual services as compared to the agreed content of the travel contract which may become necessary after conclusion of the contract, whether because of travel advisories issued by the German Foreign Office, the special exigencies of shipping or for other reasons, and which are made by Hapag-Lloyd in good faith, shall be permissible provided that they are not substantial and do not impair the overall quality of the cruise as booked.

2) As soon as Hapag-Lloyd becomes aware of the reason or cause for any such modification to services, it shall inform the Passenger of the modification via durable medium (e.g. email, SMS, voicemail) in a clear, easily understandable and duly emphasised manner.

If, for reasons not attributable to Hapag-Lloyd, a ship is placed in quarantine, the Passenger shall pay their own accommodation and meal costs. If the Passenger remains on board and takes their meals there, they shall reimburse Hapag-Lloyd for the extra cost resulting therefrom.

3) If a substantial modification is made to a material characteristic of a cruise service or if the service deviates from specific characteristics requested by the Passenger and incorporated into the package travel contract, then the Passenger shall have the right, exercisable within a period specified by Hapag-Lloyd at the time the notice of the modification/deviation is given, – either to accept the change, – cancel the travel contract free of charge, or – demand participation in a replacement cruise, provided that such a cruise is offered by Hapag-Lloyd.

It is up to the Passenger whether they respond to Hapag-Lloyd's notice of modification/deviation. If the Passenger chooses to respond to Hapag-Lloyd, then they can do so either by accepting the change, demanding participation in a replacement cruise if such a cruise is offered by Hapag-Lloyd, or cancelling the contract free of charge.

If the Passenger fails to respond to Hapag-Lloyd, or fails to respond within the specified period, then the Passenger shall be deemed to have accepted the change.

4) Any warranty claims the Passenger may have shall remain unaffected in the event that the modified services are unsatisfactory.

9. Cancellation of contract by Passenger prior to start of cruise; cancellation costs

1) The Passenger may cancel the travel contract at any time prior the start of the cruise. If the Passenger wishes to cancel the travel contract, it is recommended that they give notice of cancellation on some form of durable medium. The notice will become effective on the date on which it is received by Hapag-Lloyd or, as the case may be, by the travel agency that made the original booking.

2) If the Passenger cancels the travel contract prior to the start of the cruise or fails to report for the cruise (no-show), then Hapag-Lloyd will have no right or claim to the cruise fare. Instead, Hapag-Lloyd shall have the right to claim a reasonable cancellation fee as compensation unless Hapag-Lloyd itself is responsible for the Passenger's cancellation or if at the cruise destination or in its immediate environs extraordinary circumstances arise which materially impair the performance of the package cruise or the carriage of persons to the cruise destination; circumstances are unavoidable and extraordinary if they are beyond the cruise operator's control and their consequences could not have been avoided even if all reasonable precautions had been taken.

3) Hapag-Lloyd has calculated the following cancellation fees, which take into account its anticipated expenses saved, costs recouped and earnings from the use of the cruise services by other passengers. Compensation will be calculated according to the date of receipt of the cancellation document as follows with the respective cancellation scale:

365 days or more before the start of the cruise: € 300 (US\$ 330, £ 260)* per person
from 364th to 181st day before the start of the cruise: 25 % of the fare
from 180th to 150th day before the start of the cruise: 30 % of the fare
from 149th to 90th day before the start of the cruise: 35 % of the fare
from 89th to 45th day before the start of the cruise: 50 % of the fare
from 44th to 30th day before the start of the cruise: 60 % of the fare
from 29th to 10th day before the start of the cruise: 75 % of the fare
from 9th to 1st day before the start of the cruise: 85 % of the fare
In case of no show or cancellation of the cruise on the departure day: 95 % of the fare.

These cancellation fee provisions also apply to cancellations of combined air/sea travel, to cancellations of feeder flights included in the package or booked additionally and to cancellations of any other arrangements for travelling to or from the ship. If the cancellation fees charged to Hapag-Lloyd by service providers exceed the amounts recoverable by the cancellation fees above, then Hapag-Lloyd shall have the right to charge higher cancellation fees up to a maximum of the cruise fare. Cancellation fees are due and payable immediately upon cancellation. If the cancellation conditions of third-party service providers or hotels participating in Hapag-Lloyd programmes differ from the above, the differing conditions shall apply, provided that this is expressly indicated in the booking confirmation.

4) The Passenger may claim a waiver or reduction of the cancellation fee if they are able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss as a result of the cancellation or that the loss suffered is substantially less than the cancellation fee.

5) For their own protection, the passenger is advised to take out insurance against cancellation of the travel contract or premature termination of the cruise if this is not already part of the cruise package.

6) Cancellation by the Passenger – Golf & Cruise voyages

The following provisions apply to bookings for Golf & Cruise voyages (cruise plus golf basic packages) aboard the EUROPA and EUROPA 2:

If the Passenger cancels the contract for the basic package and/or additional golf courses **before** the start of the cruise, clause 9 1 to 9 5 hereof shall apply.

If the Passenger cancels the contract for the basic package and/or additional golf courses **after** the start of the cruise or fails to present themselves, the Passenger shall be liable for a flat-rate cancellation fee equal to 95 % of the price of the basic package and/or the additional golf course in question. The Passenger may claim a waiver or reduction of the cancellation fee if they are able to prove to Hapag-Lloyd that Hapag-Lloyd has suffered no loss as a result of the cancellation or that the loss suffered is substantially less than the cancellation fee. These cancellation provisions also apply to

cancellations made due to sickness. There will be no refund of fees if the basic package and/or additional course events are not provided/held owing to adverse weather. It is not possible for the Passenger to cancel individual course events that are part of the basic package.

10. Changes of bookings and fare transfers

1) Once the travel contract has been concluded, the Passenger has no legal right to have changes made to the date, destination or starting point of the cruise, the accommodation arrangements or means of transportation (change of booking). This does not apply if the change of booking is necessary because Hapag-Lloyd has failed to provide to the Passenger the pre-contractual information mandated by article 250, section 3, of the EGBGB or because the information provided by Hapag-Lloyd under said legislation is inadequate or incorrect. In such cases, changes of bookings can be made free of charge to the Passenger.

In all other cases, if Hapag-Lloyd makes a change of booking at the Passenger's request, despite not being legally obligated to do so, Hapag-Lloyd shall have the right to charge a rebooking fee of € 300 (US\$ 330, £ 260)* per person.

2) A change of booking within the 364-day period before the start of the cruise will be regarded as a cancellation by the Passenger combined with a new booking; and the provisions of clause 9 shall apply in respect of the cancelled booking. This does not apply in respect of change-of-booking requests that involve only minimal costs on the part of Hapag-Lloyd.

3) If the Passenger wishes to cancel the travel contract, they shall have the right to request a transfer of the contract to a nominated substitute passenger. The effect of a transfer is that the substitute passenger succeeds to the Passenger's rights and obligations under the contract with Hapag-Lloyd alongside the Passenger. The Passenger and substitute passenger are then jointly and severally liable for the cruise fare and any additional costs incurred by Hapag-Lloyd as a result of the transfer. Hapag-Lloyd may refuse to accept the transfer if the nominated substitute passenger does not meet the special requirements for the cruise or if their participation would be in breach of applicable laws or regulations. If the transfer is accepted, Hapag-Lloyd will charge a handling fee of at least € 300 (US\$ 330, £ 260)* per person.

4) Hapag-Lloyd shall have the right to pass on to the Passenger any fees incurred in relation to changes or corrections made to names on air tickets (as opposed to changes of passenger) after the tickets have been issued.

5) The above provisions do not affect the Passenger's legal right under section 651e of the BGB to demand, by means of notice on a durable medium, that a third party be allowed to succeed to their rights and obligations under the package travel contract. Such a notice will be deemed to have been given in sufficient time if it is received by Hapag-Lloyd no later than seven days prior to the start of the cruise.

11. Contract services not used

If, for reasons attributable to the Passenger, the Passenger does not use certain individual cruise services despite Hapag-Lloyd being willing and able to provide them in accordance with the contract, then the Passenger shall have no right to a proportionate refund of the cruise fare unless the reasons for non-use of the services would have entitled them by law to cancel the travel contract free of cost or terminate it. Hapag-Lloyd shall endeavour to pass on to the Passenger the service-provider expenses it has saved as a result of the Passenger's non-use of services. This requirement does not apply if the expenses in question were very minor.

12. Cancellation and termination by Hapag-Lloyd

Hapag-Lloyd may cancel the travel contract wholly or partially before the start of the cruise or terminate the same wholly or partially after the beginning of the cruise in the following cases:

a) **By giving advance notice received no later than four weeks before the start of the cruise** if Hapag-Lloyd does not receive the minimum number of bookings stated in the cruise description or brochure. If prior even to this it becomes apparent to Hapag-Lloyd that it cannot achieve the required minimum number of bookings, Hapag-Lloyd shall exercise its right of cancellation without delay. If the cruise is cancelled for this reason, the Passenger shall receive an immediate refund of any money paid towards the cruise fare. If, for the above reasons, Hapag-Lloyd instead makes a change of booking at the request of the Passenger, then the € 300 (US\$ 330, £ 260)* per person handling fee specified in clause 10 shall not apply.

b) **Without a period of notice, if, in the opinion of the master of the ship following, where appropriate, consultation with the ship's doctor, the Passenger**

- is unfit to travel because of illness, disability or for some other reason,
- requires the support of an accompanying person but is travelling without such a person,
- poses a danger to the health of other passengers, the ship's crew and the employees of Hapag-Lloyd,
- has given false information when booking,
- causes continuous or repeated disruption to the cruise in spite of being warned to desist, or
- breaches the terms of the contract to such a degree that immediate cancellation of the contract is justified.

c) **Without a period of notice if the Passenger is pregnant** and is or will be in the 24th or later week of pregnancy at the start of the cruise or will enter the 24th week of pregnancy during the cruise. For reasons of safety and the limited medical care available aboard its ships, Hapag-Lloyd is unable to carry persons in the above stages of pregnancy. If the Passenger is affected

in this way but had no way of knowing this at the time of booking, Hapag-Lloyd will refund any money already paid by the Passenger toward the cruise, provided that the Passenger notifies Hapag-Lloyd of her pregnancy as soon as she becomes aware of it. If the Passenger culpably delays notifying Hapag-Lloyd, then Hapag-Lloyd shall have the right to charge a cancellation fee in accordance with clause 9 hereof. Expectant mothers who are/will be less than 24 weeks pregnant at the time of embarkation must produce a certificate from an appropriate medical specialist (gynaecologist) confirming that they are fit to travel in the territory covered by the cruise itinerary.

If the contract is terminated or cancelled for one of the reasons named in b) above, the Passenger may be excluded from part or all of the (rest of the) cruise. Hapag-Lloyd shall retain its right to claim payment of the cruise fare; any expenses saved and any financial advantages Hapag-Lloyd may gain from making other use of the cancelled cruise services shall be deducted from the amount so claimed. Any additional costs for the Passenger's return journey shall be paid by the Passenger.

13. Duty to provide assistance

If, for the reasons as per section 651k(4) of the BGB or for other reasons, the Passenger is in difficulties, then Hapag-Lloyd has a duty to provide assistance to the Passenger. This duty includes but is not limited to

- providing suitable information regarding health services, local regulatory authorities and consular support,
- support with long-distance communication, and
- support in looking for alternative travel options; this does not affect section 651k(3) or section 651q(2) of the BGB.

14. Warranty

1) If, during the cruise, the cruise service provided differs from that agreed upon in the travel contract, the Passenger may seek redress from the ship's management, a local service provider or Hapag-Lloyd. The ship's management and local service providers are not authorised to recognise any claims as being valid. Hapag-Lloyd may refuse to remedy the defect if doing so would involve unreasonable expense. Alternatively, Hapag-Lloyd may remedy the defect by substituting an equivalent service, e.g. by engaging a different airline or vessel or by sailing a different route. The Passenger may refuse to accept the substitute service if they cannot be expected to accept it for good reasons that are readily apparent to Hapag-Lloyd, including in particular if the substitute service would materially impair the overall quality of the cruise as booked.

2) The Passenger may, upon returning from the cruise, claim a fare reduction commensurate with the service reduction/defect suffered. The Passenger will not be able to claim a fare reduction under section 651m of the BGB or damages under section 651n of the BGB if they, through fault on their part, fail to notify Hapag-Lloyd of the cruise defect without delay.

3) If the Passenger wishes to exercise their right under section 651l of the BGB to terminate the package travel contract owing to a cruise defect of the type described in section 651i of the BGB which materially impairs the cruise, they must first give Hapag-Lloyd a reasonable period of time in which to remedy the defect. The only circumstances in which the Passenger can terminate the contract without first allowing Hapag-Lloyd time to remedy the defect are where Hapag-Lloyd refuses to remedy the defect or where immediate remediation is necessary. If the contract is terminated in this manner, the Passenger shall nonetheless retain their right to be returned to the place of departure, provided that return to the place of departure was included in the contract. The Passenger shall pay that part of the fare for the cruise that relates to services they have used unless said services were completely without value to them.

4) If Hapag-Lloyd is responsible for a circumstance which results in a defect in the cruise, the Passenger may claim compensation irrespective of the fare reduction or termination of the contract. If the cruise is rendered unviable for the Passenger or considerably impaired by such a circumstance, the Passenger may also claim reasonable compensation in the form of money for wasted holiday time.

15. Liability of Hapag-Lloyd

1) General liability

If the cruise is not provided in accordance with the contract, the Passenger shall give notice of the defect to and seek redress from the ship's management, a local service provider, the travel agency via which they booked the cruise or Hapag-Lloyd.

a) Maximum liability

The contractual liability of Hapag-Lloyd for damage other than loss of life, bodily injury or injury to health shall be limited in total to three times the cruise fare unless the damage was caused through culpable conduct. The same shall apply if the damage in question was caused solely by a service provider engaged by Hapag-Lloyd. For all compensation claims in tort against Hapag-Lloyd that are not the result of culpable conduct, Hapag-Lloyd's liability for damage to property shall be limited to three times the cruise fare. These limits define the maximum amounts for which Hapag-Lloyd can be held liable per Passenger per cruise. Any claims that the Passenger may have on the basis of international agreements are unaffected by this. **In this regard, passengers are advised, for their own protection, to take out travel accident and baggage insurance for the cruise.**

b) Obligation to cooperate

The Passenger is required in particular to lodge their complaints immediately with the ship's management or the local service provider. The latter are authorised to find a remedy if a remedy is possible and does not involve unreasonable expense; they are not, however, authorised to recognise any

claims as being valid. If it is not possible to contact a local service provider, the Passenger must notify the ship's management or Hapag-Lloyd of the complaint without delay. If the Passenger fails to meet these requirements through their own fault, they shall forfeit the relevant claims.

c) Statutory claims

Notwithstanding the provisions of clause 15 1 a), the exclusions and limitations of liability contained in these Terms and Conditions shall apply to all claims for damages by the Passenger, whether these are based on the travel contract or other legal provisions.

d) Non-assignability of claims

Passengers may not assign claims against Hapag-Lloyd wholly or partially to third parties without the consent of Hapag-Lloyd.

2) Limitation of liability

a) General

Claims for damages against Hapag-Lloyd shall be limited or excluded if and to the extent that, under international agreements (or statutory provisions based on such) that are applicable to the services to be rendered by a service provider, claims for damages against that service provider may only be asserted under certain conditions or restrictions or are excluded under certain conditions.

b) Liability for voyages by ship

If, on voyages by ship, Hapag-Lloyd is acting in the capacity of a contracting or actual carrier, its liability shall be subject to the applicable specific international agreements or the statutory provisions based on these (e.g. German Commercial Code [HGB], German Inland Waterways Act [BinSchG]).

c) Liability as a contracting air carrier

If Hapag-Lloyd is acting in the capacity of a contracting air carrier, its liability shall be subject to the German Air Traffic Act (LuftVG), EU law, to the Warsaw Convention as amended by the Hague Protocol or other protocol, or to the Montreal Convention, depending on which provisions apply. Notwithstanding the preceding provisions, Hapag-Lloyd accepts no liability whatsoever for indirect or consequential loss unless said loss was caused grossly negligently or intentionally by Hapag-Lloyd or its vicarious agents.

In the case of scheduled flights not included in the cruise fare, Hapag-Lloyd only has the status of an agent. Flights of this type are marked in the travel documentation as "stand-alone, third-party flight" ("individuell vermittelter Flug"). In these cases, the company acting as the carrier shall be liable for performing the service of carriage, and the flight will be subject to that carrier's terms and conditions of carriage, including its rules on cancellation.

In all other respects, all flights offered by Hapag-Lloyd shall be governed by the current version of the general and special terms and conditions of carriage of the actual air carrier.

d) Valuables

Hapag-Lloyd accepts no liability whatsoever for damage to or loss of personal effects (e.g. photographic and filming equipment, clothing, jewellery or other valuables) caused by theft, misplacement of any kind, or excessive physical loads or stresses occurring off the vessel; excepted from this exclusion of liability are cases in which the damage or loss is the result of intentional or grossly negligent conduct on the part of Hapag-Lloyd. Hapag-Lloyd likewise excludes all liability for damage to or loss of personal effects while in storage or in transit in vehicles used for shore excursions or transfers; excepted from this exclusion are cases in which the damage or loss is the result of intentional or grossly negligent conduct on the part of Hapag-Lloyd.

Hapag-Lloyd's liability for damage to or loss of cabin baggage is as per the relevant provisions of the German Commercial Code (HGB). Jewellery, cash and other valuables should be carried in hand baggage (and not in checked baggage).

e) Third-party services

Hapag-Lloyd shall not be held liable for service disruptions, personal injury or damage to property arising in relation to services that are merely brokered as third-party services (e.g. brokered excursions, sporting events, visits to theatres, exhibitions), provided that said third-party services are expressly identified as such in the cruise brochure and booking confirmation in such a clear and unequivocal manner, along with details of the identity of the brokering contracting party, that it is readily apparent to the Passenger that they do not form part of the cruise package provided by Hapag-Lloyd and that they have been selected separately. This does not affect sections 651b, 651c, 651w or 651y of the BGB.

However, Hapag-Lloyd shall be liable for losses suffered by the Passenger if and to the extent that said losses were caused by breach of information, explanation or organisation obligations on the part of Hapag-Lloyd.

3) Exclusion of claims and limitation period for delayed and damaged baggage in the case of air travel

a) If, on arrival at a destination by air, the Passenger becomes aware that their baggage has been lost, is damaged or delayed, then, in order to pursue redress, they are required by aviation law to notify the relevant airline without delay at the destination airport by filing a Property Irregularity Report (PIR). Under international aviation agreements, airlines and Hapag-Lloyd have the right to refuse compensation if no PIR has been filed. The PIR must be filed within seven days of baggage receipt in the case of damage and within 21 days of receipt in the case of delay.

b) Any loss of, damage to or incorrect routing of baggage must also be reported without delay to Hapag-Lloyd, its representative/contact point or the agency which arranged the travel. Compliance with this obligation is not a substitute for filing a PIR with the airline within the required limitation periods, as described in paragraph a) above.

16. Protection in the event of insolvency

Hapag-Lloyd has taken due measures to ensure that the Passenger will be reimbursed for the fare paid for the cruise and any necessary expenses for the return journey in the event that Hapag-Lloyd becomes insolvent and the cruise services are not performed as a result of said insolvency. A refund security certificate can be found at the end of the booking confirmation document.

17. Defences and limitations of liability for employees and authorised representatives

If a claim is made against an employee or authorised representative of Hapag-Lloyd for loss or damage that has occurred in relation to carriage, the employee or representative concerned shall have the right to invoke the defences and limitations of liability available to Hapag-Lloyd under these Terms and Conditions, provided that they can prove that they were acting in the discharge of their duties.

18. Refusal of permission to disembark; cost of onward carriage

If the Passenger is refused entry to or permission to disembark in a chosen port or country and/or the Passenger's baggage is refused entry to said port or country, then Hapag-Lloyd may carry the Passenger and/or the Passenger's baggage to another port or country where the vessel calls and land them there. The Passenger shall pay Hapag-Lloyd the fare for this onward journey and reimburse any other expenses in connection therewith. Any such onward carriage shall be subject to these Terms and Conditions.

19. General Average contributions

The Passenger is not obliged to pay General Average contributions for objects they have brought on board the ship (section 588 of the HGB). The Passenger has no right to compensation under General Average proceedings.

20. Assistance to ships in distress; salvage; carriage of cargo

Hapag-Lloyd is entitled to use the ship employed for the cruise to render assistance to other vessels, to tow or salvage other vessels, and to carry cargo of any kind. All activities of this kind, whether previously announced or not, shall be deemed part of the cruise.

21. Court of jurisdiction

Any dispute arising under these Terms and Conditions or from any other relationship between the Passenger and Hapag-Lloyd can only be brought exclusively in the city of Hamburg, Germany, where Hapag-Lloyd has its registered office.

Hapag-Lloyd does not participate in the voluntary procedure for alternative dispute resolution for customer disputes in accordance with the Customer Dispute Resolution Law ("Verbraucherstreitbeilegungsgesetz").

22. Applicable law

The relationship between the Passenger and Hapag-Lloyd, whether contractual or otherwise, shall be subject solely to German law.

23. Severability

If any provision of these Terms and Conditions is or becomes invalid or unenforceable, then that provision shall be severed and the remaining provisions shall remain valid and enforceable.

24. Pricing subject to change

The information and prices in the brochure for the cruise are subject to change without notice. The booking confirmation shall be definitive of terms and prices.

It is legally permissible to change published prices prior to conclusion of a travel contract, particularly if, following publication of the brochure, a change becomes necessary for the following reasons:

- there is a change in the cost of carriage, the charges payable for certain services such as port and airport fees, or the exchange rate applicable to the relevant cruise, or
- the continued availability of a package cruise described in the brochure and requested by the Passenger can only be maintained if Hapag-Lloyd, following publication of the brochure, purchases additional tourism services (booking allotments) from external providers.

25. Assertion of claims: addressee, information on alternative dispute resolution

- Any claims that the Passenger has under section 651i(3), numbers 2 and 4-7, of the BGB are assertable against Hapag-Lloyd. Claims can also be asserted via the agency that the Passenger used to book the package cruise. It is recommended that claims be asserted by notification on a durable medium.
- Hapag-Lloyd advises that it does not use the voluntary alternative dispute resolution system provided for consumer disputes under the Consumer Dispute Resolution Act (VSBG). If, following the printing of these Terms and Conditions, use of an alternative consumer dispute resolution system becomes mandatory for Hapag-Lloyd, Hapag-Lloyd will inform the customer in an appropriate manner.

*The currency in which the travel price has been or is to be paid is authoritative.

Organiser

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