



# EMERALD

CRUISES

Explore Europe and Southeast Asia  
in 2024/25



# Welcome

An aerial photograph of a village with white houses and dark roofs, situated on a hillside overlooking a wide river. The background shows lush green hills and forests.

Uncover the beauty of Europe and Southeast Asia's most enchanting destinations, exploring stunning locations and coming face to face with local history, culture, and tradition.

In stylish and contemporary on board surroundings, you'll enjoy unique innovations, an abundance of space, and a restful, restorative emphasis on wellness. An experience underpinned by the exceptional service of our passionate and dedicated team, our crew guarantee an unforgettable river cruising experience.

Onshore, our **EmeraldDISCOVERY** excursions ensure exploration to the fullest. Handpicked by our journey planners, our included excursions offer authentic local experiences, unlocking immersive adventures and once-in-a-lifetime experiences.



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# The Emerald Cruises difference

Interweaving a sense of adventure, contemporary innovations, and wellness, we balance enriching onshore experiences with the on board elegance of our custom-built Star-Ships, for a distinctly modern form of exploration. Docking in the heart of the continent's premiere destinations, we go beyond the initial impressions, uncovering the history, culture, and traditions of each destination we visit.

## Our suite of generous inclusions:

- Airport transfers
- Stylish accommodation on board our Star-Ships
- Innovative indoor pool with retractable roof which transforms into an evening cinema\*
- All on board meals
- Wine, beer and soft drinks with lunch and dinner
- Bottled water restocked daily
- An excursion almost every day
- Visits to UNESCO World Heritage-listed sites
- ESPA luxury toiletries on board
- **EmeraldPLUS** and **EmeraldACTIVE** experiences and activities
- First-class service from an English-speaking crew
- Knowledgeable local guides
- Wi-Fi on board
- Bicycles on board\*
- All port charges
- All gratuities on board and onshore

\*Emerald Radiance on the Douro River does not have bicycles or an indoor pool/cinema, instead there is a spa-style Serenity Pool on the Sun Deck.



Scan the QR code for more information about our inclusions





## Small ship experts

We are small ship experts championing the intimate and spacious lifestyle that takes you into the very heart of each destination we visit. Each of our nine award-winning boutique Star-Ships sailing the Europe rivers and Mekong has an excellent staff-to-guest ratio, striking the perfect balance and ensuring there'll always be someone available to answer your questions. Small-ship cruising ensures a distinctive and unforgettable journey, consistently supported by outstanding service and an impressive selection of onshore excursions.



## Award-winning Star-Ships

Sail the riverways of Europe and Asia in complete contemporary comfort on board our award-winning Star-Ships. Each Star-Ship possesses unique innovations and characteristics, while all boast a wealth of amenities, spacious public spaces, stylish suites and staterooms, and elegant interiors that define our fleet. Life on board our floating boutique hotels promises ultimate relaxation, with world-class cuisine, blissful spa treatments, and numerous refined spaces from which to enjoy the spectacular surroundings.



## EmeraldDISCOVERY programme

Our EmeraldDISCOVERY programme provides a platform for authentic adventures. Every itinerary features included excursions handpicked by our journey planners. Alongside these included excursions, EmeraldPLUS provides insight through social events, tours, on board performances, and workshops. EmeraldACTIVE offers exciting and active ways to explore, and our DiscoverMORE programme, available at an additional cost, unlocks immersive experiences and once-in-a-lifetime opportunities.



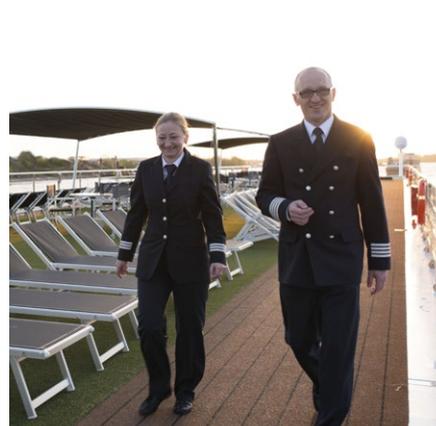
## Stylish suites and staterooms

With our choice of suite and stateroom grades, you can select your perfect sanctuary of peace and relaxation. With every suite and stateroom benefiting from an en-suite bathroom, revitalising shower, luxury ESPA toiletries, and plush beds, you can be sure of a comfortable and restful getaway. Special little touches ensure your stay is truly exceptional.



## Our wellness team

Health and wellbeing are a priority across our collection of river cruises. Stay active on board with our well-equipped gym, or join your activity manager and wellness coach in a range of daytime fitness classes as part of our EmeraldACTIVE programme. In the wellness area, indulge in a choice of spa and beauty treatments, returning from exciting onshore excursions to peace, relaxation, and rejuvenation.



## Superior service, exceptional people

Your on board experience is underpinned by superior service and exceptional people. Our passionate and dedicated team are always on hand, helping to guarantee a river cruising experience in which your every need is met. The wealth of knowledge and expertise of our crew is evidenced daily, from the encyclopedic knowledge of your helpful cruise director to the patent talents of our culinary experts.

# Europe River Cruises

## Our award-winning Star-Ships



### Sun Deck

Enjoy the best views of the river from this spacious vantage point. Bask in the sunshine as you enjoy a drink or challenge a fellow guest to some putting.



### The Terrace

This indoor and outdoor space is separated by floor-to-ceiling glass windows. Take full advantage of the passing views as you enjoy a light breakfast or lunch.



### Horizon Bar & Lounge

An open and contemporary meeting place. Enjoy a glass of wine, a beer or a hot drink as you unwind in the plush seating area.



### Pool & Evening Cinema<sup>†</sup>

Floor-to-ceiling windows and a retractable roof are the perfect setting for a leisurely swim. On selected evenings, this space is transformed into an evening cinema.



### Wellness Area

Take care of mind, body and soul as you enjoy a range of spa treatments<sup>#</sup> or maintain your fitness in our well-equipped gym.



### Suites & Staterooms

Of a standard you would expect from a world-class hotel, our Star-Ships boast some of most stylish suites and staterooms available on Europe's rivers.



### Reflections Restaurant

The centre of our on board dining experience, marvel at the beautiful views of the river, while dining on a menu designed to celebrate seasonal and regional flavours.

 To explore our Star-Ships with our interactive 360° tour visit [emeraldcruiises.eu/star-ships](https://emeraldcruiises.eu/star-ships)

<sup>†</sup>Emerald Radiance on the Douro River does not have an indoor pool/cinema, instead there is a spa-style Serenity Pool on the Sun Deck. <sup>#</sup>Available at additional cost.

# Southeast Asia River Cruises

## Our Emerald Harmony Star-Ship



### Sun & Pool Decks ●

Take a refreshing dip in the pool on warm days, before enjoying a selection of alcoholic and non-alcoholic drinks from the bar. Sit back and relax in one of the comfortable chairs in these open-air spaces, or take shelter from the sun, as the river breeze invigorates you.



### Lotus Lounge

Specially designed for our Emerald Harmony Star-Ship, dark wooden tones and muted colours relax you as you sail. Enjoy snacks and a variety of speciality teas and coffee in our Lotus Lounge, as the endless horizons unfold in front of you.



### Suites & Staterooms ●

Choice is a beautiful thing, which is why we offer a selection of four suite or stateroom grades on board our Emerald Harmony Star-Ship. Each stylish retreat boasting its own collection of features and inclusions.



## Horizon Bar & Lounge

Enjoy a regional or international beer, glass of wine, cocktail or mocktail in the Asian-inspired surrounds of the Horizon Bar & Lounge. Dark wooden interior and indigenous plants create an authentic environment. And, of course, delicious teas and coffees are always available.



## Fitness & Wellness Areas

Treat yourself to a soothing massage or facial in our beautiful on board spa, where our experts are on-hand to make you feel great through a range of Asian-influenced therapy techniques. Treat yourself to a wash and blow dry in the hairdressers, and keep active in our well-equipped gym.



## Reflections Restaurant

From delicious breakfasts and Asian influenced lunches to decadent five-course à la carte dining, the open-plan setting of Reflections Restaurant is perfect for relaxed dining and socialising with fellow guests.



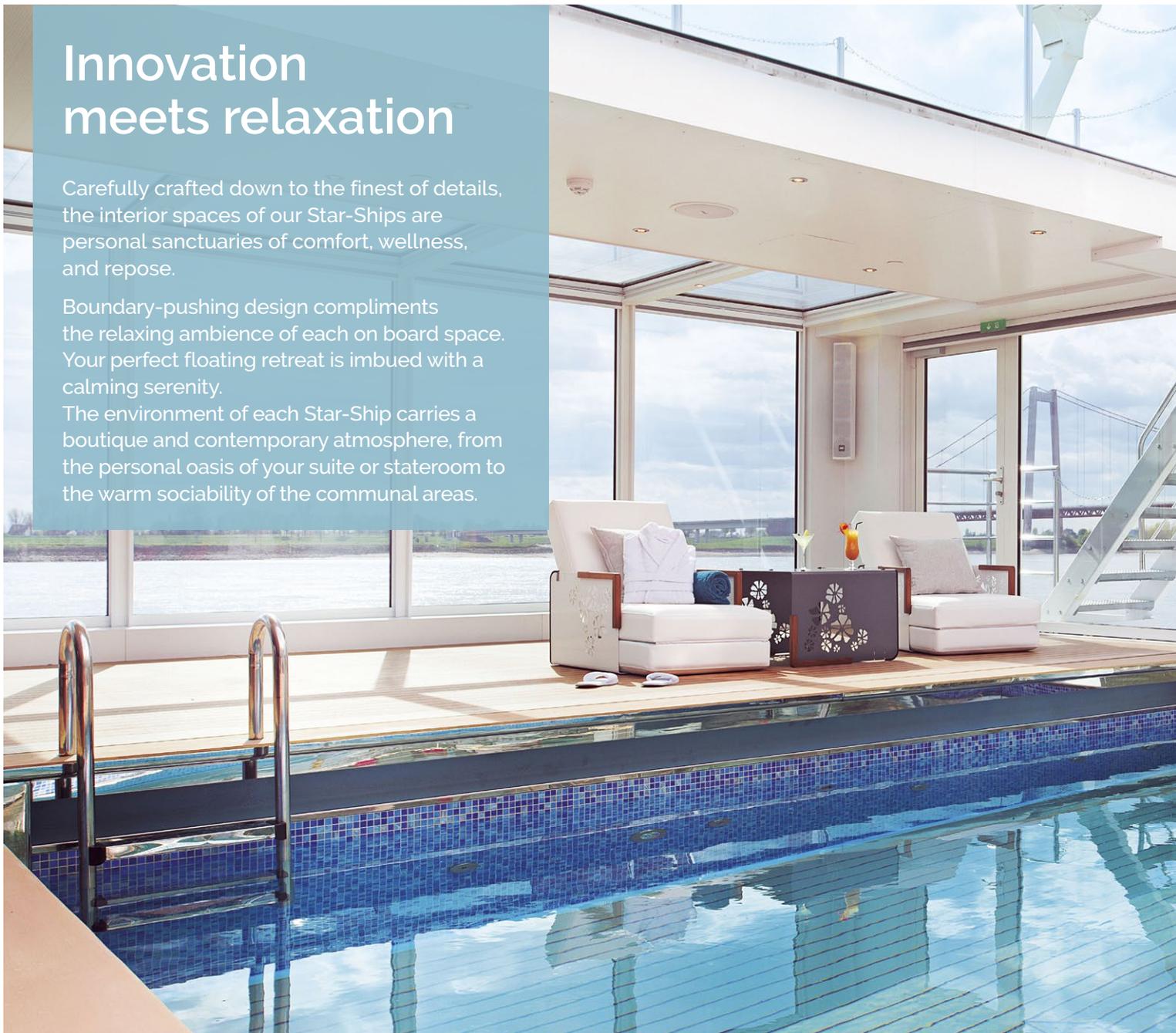
To explore our Star-Ships with our interactive 360° tour visit [emeraldcruiises.eu/star-ships](https://emeraldcruiises.eu/star-ships)

# Innovation meets relaxation

Carefully crafted down to the finest of details, the interior spaces of our Star-Ships are personal sanctuaries of comfort, wellness, and repose.

Boundary-pushing design compliments the relaxing ambience of each on board space. Your perfect floating retreat is imbued with a calming serenity.

The environment of each Star-Ship carries a boutique and contemporary atmosphere, from the personal oasis of your suite or stateroom to the warm sociability of the communal areas.



*On board pool*

## Sun Deck

Bathing in the warm European or Asia sunlight, head to the top deck of our Star-Ships for panoramic rooftop views of the surrounding landscape. Lined with deckchairs and sun-loungers, there is no better way to relax and soak up the incredible surrounds unfurling before you. Stretch your legs on the walking track, challenge a fellow guest to some friendly competition in the games area\*, and even enjoy a weekly BBQ† prepared by our talented chefs.

\*Games vary by Star-Ship. Due to safety, the Sun Deck will be closed when travelling under low bridges. †Our weekly BBQ is weather-dependent.



*Enjoy games on the Sun Deck*



## Pool by day, cinema by night<sup>†</sup>

By day: a relaxing space to take a leisurely dip, enjoying the revitalising river breeze from the retractable roof. By night: a cleverly transformed cosy evening cinema, complete with complimentary popcorn. In addition to screenings of contemporary and classic films, on selective evenings, the space becomes Riverside Lounge, a blissful space to enjoy the river views, read a book, or socialise with fellow guests in the ambience of quiet, calming music and soft, subdued lighting.

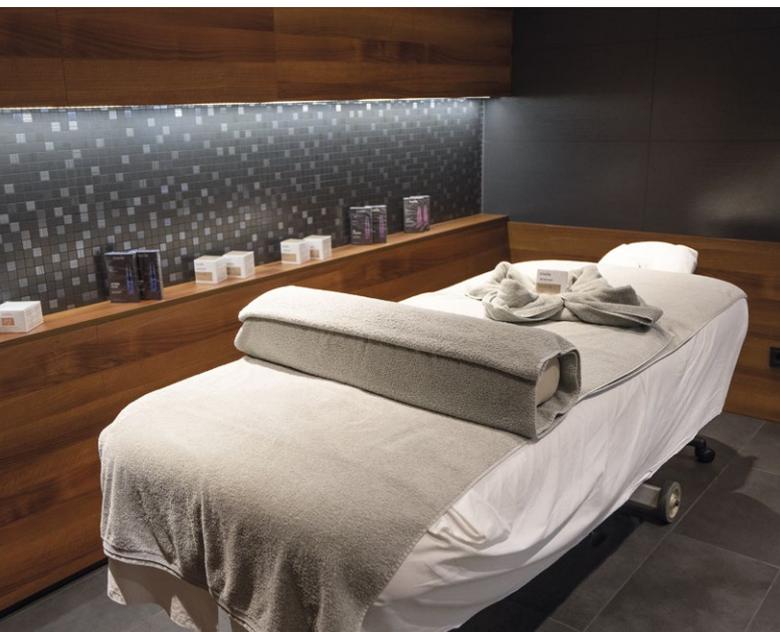
## Serenity Pool

Custom designed for warmer climates, Emerald Radiance, sailing Portugal's Douro River, is home to the Serenity Pool. On Emerald Radiance, the indoor pool is replaced by the heated spa-style Serenity Pool. An idyllic setting to bask in the rays of the Portuguese sun, and marvel at the geography of the Douro. On movie evenings, films are screened here beneath a blanket of stars.

## Fitness & wellness

Cater to mind, body, and spirit and return from onshore visits relaxed and revitalised. Enjoy a spa treatment, available at an additional cost; our highly-skilled masseurs will treat you with an invigorating massage or facial. Should you prefer to keep active, our well-equipped gym houses all the equipment needed to keep up with your exercise regimes.

<sup>†</sup>Emerald Harmony on the Mekong river does not have an indoor pool/cinema, a putting green or games area, instead there is a pool on the Pool Deck.



Cater to your mind, body, and soul in our Wellness Area



Spa-style Serenity Pool, Emerald Radiance

# Chic & modern sanctuaries

Our suites and staterooms are sanctuaries of peace and relaxation, offering the perfect environment to relax and unwind after exciting onshore visits.

Choosing from several suite and stateroom grades, you'll discover indulgent toiletries, luscious linens, and a combined flat-screen TV and infotainment system in each of our carefully crafted rooms.

Influenced by the finest of contemporary design trends, each of our suite-grade cabins features an ingenious all-weather balcony system, allowing you to enjoy the spectacular river views.



*Panorama Balcony Suite*

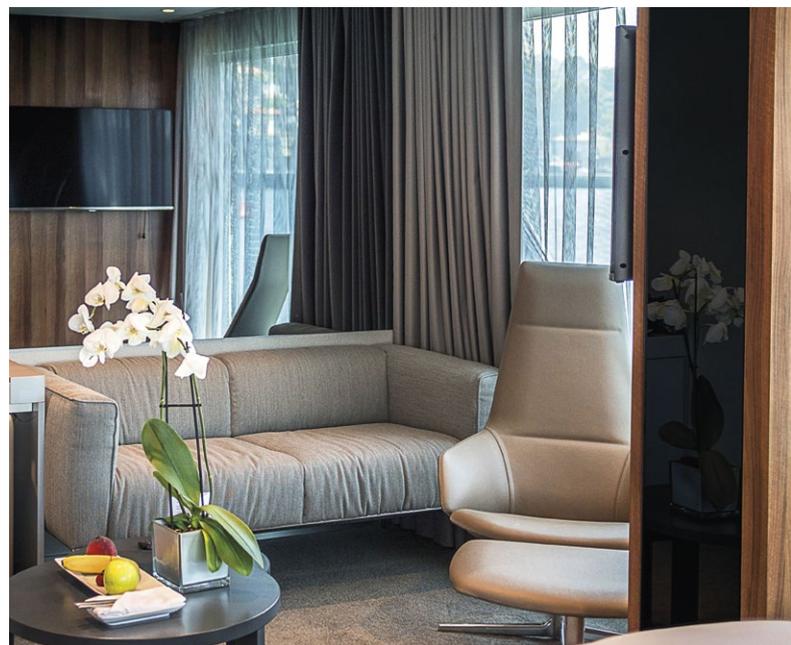
## Owner's One-Bedroom Suite

Available in limited numbers on each Star-Ship, this spectacular suite grade is home to an outdoor private balcony with innovative open-air system. Separate living room and bedroom spaces provide more space to settle in, as does the walk-in wardrobe, allowing you to truly make yourself at home.

You'll be treated to a daily four-item laundry service, a complimentary mini-bar restocked daily, an invite to the top table to enjoy dinner with the senior on board team, and a personal iPad, so you can stay in touch with your loved ones while you're away.

## Emerald Riverview Suite

Exclusive to Emerald Radiance, this suite, located in the aft of the Star-Ship, allows you to enjoy the sun-soaked rolling hills of Portugal's Douro River as the endless landscape unfolds before you. Boasting floor-to-ceiling windows and our innovative balcony each morning, you'll wake to breathtaking scenery.



*Emerald Riverview Suite*



*Emerald Harmony Owner's One-Bedroom Suite*

## Grand Balcony Suite

This generously appointed suite is the perfect vantage point from which to enjoy the sunset. The floor-to-ceiling windows of your private outdoor balcony, complete with open-air system and sleek glass partition, enable you to enjoy the unfolding landscape.

After selecting the perfect pillow from your menu, you can enjoy an excellent night's sleep. Revitalise with a beautifully relaxing shower, curl up in your plush bathrobe and slippers, and enjoy a continental breakfast in blissful comfort.

Equipped with a complimentary Nespresso™ machine, each morning, you can ready yourself for the exciting day onshore ahead. Enjoy pre-dinner canapés or post-dinner sweet treats as they're brought to your door, and prepare for a special occasion with a daily two-laundered items service as standard.

## Emerald Panorama Balcony Suite

Located on both the Horizon and Vista Decks, these spacious and chic suites boast an all-weather indoor balcony with floor-to-ceiling windows and wooden decking. Enjoy the views, drink in hand, and at the touch of a button, the top half of the window will drop down to welcome the revitalising light river breeze.

## Emerald Stateroom

On the Riveria Deck, our staterooms boast a wealth of space in which to unwind, providing ample room to accommodate two people.

A picture window welcomes in the natural light, perfectly framing the surrounding landscape. Complete with an en-suite bathroom and indulgent ESPA toiletries, you can relax after exciting days onshore, and with our complimentary Wi-Fi, you can relay your adventures to your loved ones back home.

More details on the Cabin and Deckplans on page 38 - 51.



*Emerald Panorama Balcony Suite*

# The flavours of Europe and Southeast Asia

Affectionately crafted by our masterful chefs, on board dining is an exceptional culinary experience. With menus influenced by seasonal produce and continental flavours, each course brings with it an essence of your destination.



*Indulge in the flavours of Asia with these delicious dishes*

## Flavours of Europe

Cruising the rivers of Europe, you can look forward to the great wines and dishes of the continent. Join our **8-Day Sensations of Lyon & Provence** itinerary to enjoy an authentic Provençal dinner from renowned French chef Fabien Morreale. Or, sail on our **9-Day Enchantment of Eastern Europe** itinerary, where you're invited into the home of a local Croatian family to enjoy a home-hosted lunch of regional delicacies.

## Flavours of Asia

In Southeast Asia, we bring you the very best of the region, and much like the architecture, Vietnamese and Cambodian cuisine displays a wealth of influences. Sailing our **17-Day Treasures & Temples of Vietnam & Cambodia** will introduce you to KOTO, a not-for-profit restaurant giving opportunities to Vietnam's at-risk and disadvantaged youth. Or, visit My An Hung, a beautiful village which produces fruit and vegetables, and is particularly known for its hot chilli peppers.



*Exquisite dining experiences*



*Harmony reflections restaurant*



*Horizon Bar and Lounge*

## Reflections Restaurant

Setting the benchmark in on board dining, our Reflections Restaurant is an elegant space to enjoy exquisite dining experiences. Begin your mornings with a hearty breakfast of hot and cold favourites alongside fresh fruit and cereal. A delicious lunch on board follows a morning of exploration as you choose from national delicacies and international classics. Dinner is always a culinary celebration offering an enticing à la carte menu. Our special Welcome and Farewell Dinners are a great way to spend time with fellow guests, forging new friendships in this charming setting.

## The Terrace

Partly indoor, partly outdoor, this stunning decked area at the front of your Star-Ship is the perfect space to enjoy a light breakfast, light lunch, afternoon tea, or snack. With its relaxed ambience and scenic surroundings, this peaceful location is also an idyllic setting to share a bottle of wine with your loved ones or new-found companions.

## Horizon Bar & Lounge

On board Emerald Harmony, you'll be warmly welcomed into our Horizon Bar & Lounge by our talented bartenders, enjoying the best local and international beers, wines and spirits, including a tantalising cinnamon-flavoured whisky. Our cocktails and mocktails are infused with local flavours such as lemongrass and tamarind to awaken the tastes of Asia - not forgetting the delightful selection of complimentary teas and coffees available throughout the day.

## Complimentary drinks

Complimentary drinks with lunch and dinner are always par for the course, and our wonderfully attentive team are always on hand to help you select a drink that perfectly complements your chosen meal. Our team carefully select each evening's wine for an authentic taste of the continent.

# Meet our dedicated on board team

Throughout your Emerald Cruises experience, from your first conversation with our convivial reservations team to meeting your helpful cruise director on board, our excellent kitchen and bar staff, and every local expert, the right people are integral to creating the luxury river cruising experience.



*Attentive on board team*

## Our commitment to a sustainable future

Emerald Cruises' Cherish the Planet ethos is our commitment to creating positive changes through sustainable practices and rich community partnerships.

Built in accordance with the United Nations Sustainable Development Goals, our sustainability agenda reinforces a commitment to environmentally responsible tourism and protecting the locations we operate in.

We aim to leave as small a footprint as possible while proudly forming positive and enriching associations with the communities we visit.



*Cherish the Planet*



## Cruise director & hotel manager

As your personal encyclopedia and storyteller, your cruise director is always on hand to answer any questions and share their experiences, making sure you make the most of your journey on the world's waterways. From the moment you step foot in Reflections Restaurant for breakfast to the moment you lay down for a restful night's sleep in your private haven, your hotel manager will ensure a smooth running of the day's schedule on board your Star-Ship.

## Activity manager & wellness coach

Overseeing our much-loved **EmeraldACTIVE** programme, your activity manager and wellness coach will be there for all your wellness needs. Join them for a morning of yoga on the Sun Deck or take advantage of our indoor pool<sup>†</sup> with an aqua aerobics class. Venture out to explore during a guided hike or bike ride before returning to your Star-Ship, where the team will host an evening of entertainment.

## Our culinary experts

Experts in their field, our chefs bring you a delicious selection of dining options for breakfast and lunch, plus an indulgent evening à la carte menu. Enjoy freshly prepared seasonal cuisine alongside a selection of home favourites. Our restaurant and bar team are happy to ensure that any dietary requirements are met and that any questions are answered, offering a service that is second to none.

<sup>†</sup>Emerald Radiance & Emerald Harmony do not have bicycles or an indoor pool, they feature outdoor pools on the Sun Deck/Pool Deck.



Enjoy yoga on the Sun Deck



Asian-inspired dishes

# EmeraldDISCOVERY

An Emerald Cruises river cruise provides the perfect platform for new experiences. Every port of call introduces a wealth of culture, and an excursion almost every day brings the most fascinating destinations to life.

Our river cruise itineraries offer the best way to experience the time-honoured cultures of the world, with included excursions and specially selected Emerald**PLUS** experiences.



*Explore at your own pace*



*Sunrise visit to Angkor Wat*



*Tuk Tuk, Phnom Penh, Cambodia*



*Tour the historical landmarks of each region*

### Included Excursions

Handpicked by our journey planners, our immersive itineraries offer diverse experiences throughout your journey. Conducted in small groups and at no extra cost, you can expect wonderfully insightful excursions under the guidance of a local expert almost daily.

### EmeraldPLUS

Our **EmeraldPLUS** programme promises illuminating experiences, taking you to the heart of local cultures for authentic immersion in regional traditions and customs. From socialising with residents to in-depth tours of historical landmarks, our **EmeraldPLUS** excursions provide an unparalleled close-up of local life.

### EmeraldACTIVE

For guests seeking a more active experience, **EmeraldACTIVE** gives you the option to explore in vital and exhilarating ways, giving you a different perspective of your surroundings. Head onshore and join unique guided hikes, bike rides, and canoeing excursions, or enjoy on board wellness and fitness activities.

### DiscoverMORE

Available at an additional cost, we've designed our **DiscoverMORE** excursions to enable guests to do and see more. Lose yourself in the history, beauty and culture of the destinations you visit and go beyond ordinary travel encounters. Our exclusive suite of optional excursions can either be booked before you travel or whilst on board.



*Sample local wine in Bernkastel*

# Life on the river

A river cruise of Europe or Southeast Asia unravels the story of these iconic locations. Witness Mother Nature at her finest in Southeast Asia, cruising some of the world's most biodiverse regions. And, in Europe, discover engineering at its most impressive as you pass under timeless bridges and navigate distinctive locks.



*Emerald Radiance, Douro River, Portugal*

## What is a lock?

Europe's waterways aren't only distinctive because of their history; but also because of the terrain that can make navigation more challenging. Water locks, akin to an elevator, raise and lower ships to overcome the variations in water levels. The Rhine–Main–Danube Canal; for instance, boasts 16 locks, some as deep as 30 metres and reaching a height of over 406 metres.

## Navigating a lock

Our Star-Ships have been engineered with locks in mind, designed to fit perfectly with inches to spare. Your captain is trained for such manoeuvres, but sometimes water levels don't cooperate and, on occasion, this can lead to lock closures or difficulties passing under bridges when water levels are too high or too low. We always have a plan in place to handle navigation issues in a timely and efficient manner, with minimal disruption to your journey.



*Emerald Harmony*



## Bridges

Throughout your time on board, we will sail under many different styles and fashions of bridges. On such days, we made need to close the Sun Deck for the safety of our guests. Our crew will lower the railings, and the captain's wheelhouse will be mechanically dropped to allow the Star-Ship safe navigation. But, with plentiful public spaces available throughout our Star-Ships, you'll always have somewhere to enjoy river views.

## Double-docking

In popular ports, we will, on occasion, be required to dock next to other ships; this may mean accessing the shore via the Sun Deck, requiring you to ascend and descend stairs. This possible change; will not prevent you from leaving your Star-Ship, as you catch a glimpse of your neighbouring ship walking through to embark or disembark. Your Star-Ship may dock next to another vessel overnight, and drawing your curtains at night is advised.

## Along the Mekong

In Southeast Asia, we are committed to meaningful and respectful cultural interactions between local inhabitants and our guests. And many of our itineraries include certified Cherish the Planet experiences that ensure local businesses benefit from our journeys. We're also working with leaders and third parties within the communities we visit to ensure sustainability for the future. Emerald Harmony has been designed to sail through the centre of Ho Chi Minh City, allowing us to dock in the heart of the city, and welcome its many sights and sounds to your doorstep.



Double-docking

# Sail the iconic rivers of Europe in style

Our collection of itineraries along the Rhine, Main, Danube, Moselle, Rhône, Saône and Douro rivers offer an insight into the history, culture and tradition of each magnificent waterway.



## The Saône

The largest tributary of the Rhône, the Saône descends from the Vosges mountains and continues its journey south through wonderful picture-book towns towards Lyon. Gourmets will delight in the abundance of fine cuisine and historians will enjoy learning about the past.



## The Rhône

A culture of elegance and fine cuisine exists along the Rhône, cutting a dramatic course through mountain ranges, world-class wine estates and ancient castle ruins. Certain to thrill foodies, wine-lovers and culture vultures alike.



## The Douro

Rusty golden rooftops and sun-drenched vineyards accompany the 'golden river' as it stretches 788km. History buffs, architecture aficionados and foodies will be swept up by the Port-producing quintas, archaeological hotspots and ancient monuments of the past.



### The Rhine

A mighty river by anyone's standards, the Rhine flows through six countries, weaving its way past terraced vineyards, through Germany's Black Forest and past centuries old fortresses. It's the perfect river for wine connoisseurs, nature lovers and those with a passion for medieval architecture.



### The Moselle

Carving an intricate path through postcard worthy towns, the Moselle Valley cultivates some of the best Rieslings in the world from vineyards dotted between magnificent castles, quaint villages and bustling towns. The perfect destination for wine connoisseurs, ancient historians and explorers.



### The Main

Flowing through the idyllic Bavarian landscape and encompassing a range of wonderful German cities, the Main is the longest tributary of the Rhine. A great choice for beer drinkers, culture vultures and history buffs.



### The Danube

Carving a path through some of Europe's most celebrated cities and spectacular natural landscapes, a river cruise along the illustrious 'blue Danube' is one for architecture enthusiasts, naturalists and classical music lovers.

# River Cruising in Europe

Outstanding natural beauty is synonymous with Europe, where wine estates have been cultivating the finest grapes for centuries and imposing fortresses continue to watch out over their kingdoms. Punctuate days spent uncovering the history, culture and folklore of some of Europe's most exciting destinations, with balmy evenings pairing delicious cuisine with the finest wines.



Budapest, Hungary

## 15-Day Splendours of Europe

### Amsterdam to Budapest

Departing April – October 2024

An iconic canal boat cruise in Amsterdam marks the beginning of this extraordinary itinerary through the Netherlands, Germany, Austria, Slovakia, and Hungary. Promising natural beauty, medieval towns and hikes to hilltop fortresses, four capital cities offer a unique insight into the region's past, present, and future.



For more information scan the code

Staterooms from €4.620 per person

Balcony Suite from €5.880 per person



## 9-Day Enchantment of Eastern Europe

### Budapest to Bucharest

Departing April – September 2024

As the final stretch of the Danube weaves its way through the depths of eastern Europe, visit a Puszta Horse Show, enjoy a home hosted lunch in Osijek, taste Bulgarian wine in Vidin & marvel at the beauty of the Iron Gate.



For more information scan the code

Staterooms from €3.100 per person

Balcony Suite from €3.830 per person



\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.



## 8-Day Tulips & the Rhine

### Amsterdam to Zurich

Departing March – May 2024

Amsterdam's winding canals and a trip to Keukenhof Gardens are the perfect start. View traditional windmills en-route along the river towards Cologne. Discover in Koblenz the Ehrenbreitstein Fortress and hike through the charming vineyards of Bad Dürkheim, before crossing the border into Strasbourg and concluding in the enchanting Black Forest.

Staterooms from €2.690 per person

Balcony Suite from €3.420 per person



For more information scan the code



## 8-Day Jewels of the Rhine

### Amsterdam to Basel

Departing April – October 2024

Architecture, history and natural beauty are ever-present on this wonderful journey down the Rhine, beginning in the Dutch capital and sweeping up Cologne, Koblenz and the Black Forest on its route.

Staterooms from €2.690 per person

Balcony Suite from €3.420 per person



For more information scan the code



## 8-Day The Majestic Rhine

### Frankfurt to Basel

Departing June - July 2024

Your journey includes a visit to see Siegfried's Mechanical Musical Instrument Museum, while Koblenz, Mannheim's beautiful architecture the Black Forest will be sure to amaze. Everyone deserves to experience the magic of Europe's most romantic region at least once.

Staterooms from €2.690 per person

Balcony Suite from €3.420 per person



For more information scan the code



## 8-Day Danube Delights

### Regensburg to Budapest

Departing April – October 2024

Discover many of Europe's treasured destinations as you cross four countries on this insightful itinerary. The Danube is celebrated for the world-famous capital cities that line its riverbanks, uncover Vienna's classical charms, the contrasts of Bratislava, and Budapest, a city steeped in history.

Staterooms from €2.480 per person

Balcony Suite from €3.210 per person



For more information scan the code

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

# What's New in 2024



Weissenkirchen, Wachau Valley



## 11-Day Rhine Castles & Moselle Vineyards

### Amsterdam to Zurich

Departing July – September 2024

Visit the beautiful Dutch cities Amsterdam, Utrecht and Nijmegen with its traditional Kinderdijk windmills, before heading to Koblenz, where the Rhine and Moselle meet. Explore further a landscape of sun-drenched vineyards, magnificent castles, and quaint villages.

Staterooms from €3.865 per person

Balcony Suite from €4.760 per person



For more information scan the code



## 10-Day Danube Explorer & Highlights of Budapest

### Munich to Budapest

Departing April – October 2024

You'll visit five stunning UNESCO World-heritage listed sites through the heartland of central Europe. Experience immersive experiences and local delights as you experience traditional entertainment, regional cuisine, and century-spanning history of this dynamic region

Staterooms from €3.255 per person

Balcony Suite from €4.095 per person



For more information scan the code

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

# Christmas River Cruising

More Christmas cruises available



Delight in the hand-crafted gifts



## 8-Day Christmas Markets on the Rhine

### Amsterdam to Basel

Departing December 2024

Embark on a yuletide adventure along the Rhine River. Visit five different Christmas Markets across four countries with this festive itinerary, highlighting the best of the Rhine in wintertime. Market stalls adorn the most spectacular landscapes inviting you to sample festive favourites, try local delicacies, and pick up regional handicrafts.

Staterooms from €2.690 per person

Balcony Suite from €3.420 per person



For more information scan the code



## 5-Day Christmas Time on the Danube

### Vienna to Budapest

Departing November - December 2024

Enjoy the splendour of the Danube at Christmas time with this short getaway. Experience the magical Christmas market of Budapest in front of the city's grand St Stephen's Basilica, uncover the eastern charm of Bratislava and take in the waft of delicious mulled wine and roasting chestnuts in Vienna.

Staterooms from €1.540 per person

Balcony Suite from €1.935 per person



For more information scan the code

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

# France River Cruising



Provence, France



## 11-Day Sensations of Lyon & Provence with Nice

**Lyon to Nice**  
Departing April – October 2024

Roman ruins and sun-soaked vineyards nestled at the foot of colossal mountain ranges. Journey to the country's gastronomic beating heart, Lyon, before enjoying an authentic Provençal dinner on board, hosted by renowned French chef, Fabien Morreale.



For more information scan the code

Staterooms from **€3.570** per person

Balcony Suite from **€4.345** per person



## 8-Day Sensations of Lyon & Provence

**Lyon to Arles**  
Departing April – October 2024

Few countries inspire like France, a culture of elegance and fine cuisine exists with picturesque backdrops and exquisite architecture. There are many stand-out moments on this journey along the Rhône and Saône rivers, from the views over Lyon from the hilltop church, to visiting sun-soaked vineyards in Tournon.



For more information scan the code

Staterooms from **€2.765** per person

Balcony Suite from **€3.540** per person

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

# Portugal River Cruising



Douro Valley, Portugal



## 11-Day Secrets of the Douro with Lisbon

### Lisbon to Porto

Departing March – November 2024

Start your journey in the Portuguese capital, Lisbon and sail on the Douro, the country's lifeline. Leaving the pastel-coloured metropolis of Porto, venture through the enchanting countryside. Terraced vineyards rise from the river banks, historic landmarks pepper distant horizons & charming townships lay hidden in the rural hillsides.



For more information scan the code

Staterooms from €3.085 per person

Balcony Suite from €3.845 per person



## 8-Day Secrets of the Douro

### Porto to Porto

Departing March – November 2024

On this roundtrip cruise, discover the Douro Valley's most inspiring destinations including Régua, Pocinho, Pinhão and stunning Salamanca. Enjoy a rural dinner at Quinta da Pacheca, attend a Mosaic tile painting lesson or Kayak in Pinhão.



For more information scan the code

Staterooms from €2.585 per person

Balcony Suite from €3.345 per person

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

# Welcome to Southeast Asia

Across the rugged uplands, open plateaus, and decisive waterways of Southeast Asia, you'll uncover a region of rich diversity. An amalgamation of culture is observable across Southeast Asia's breathtaking traditional architecture, dizzying cityscapes, and vibrant tropical beauty.

## Halong Bay

An unmissable exhibit of nature's power: in Halong Bay, thousands of limestone islets rise from the turquoise brilliance of the Gulf of Tonkin, forming a unique seascape. Whilst here, you'll explore sea-weathered caves carved deep from within the limestone karsts—Trinh Nu forms the basis of local legend, whilst Sung Sot; is adorned with striking stalactites and stalagmites. Meet the locals of the ancient floating village of Cua Van, kayak to Ho Ba Ham lake, and observe the spectacular local wildlife. The forested crags provide ideal shelter for amphibians and reptiles, whilst the resident black kite can, at times, be found encircling the skies in search of the teeming shoals below.



Halong Bay, Vietnam

## Hoi An

Peel back the layers of the ancient coastal town of Hoi An, and the exceptionally well-preserved architecture reveals a long history of Chinese, Japanese, and European influence. Once a trading port of great import, the UNESCO World Heritage-listed town presents one of the finest examples of timber frame buildings of the 18th century.

Enjoy plenty of time to explore the city at your own pace, visiting the stunning Ang Bang Beach by cyclo (bicycle-style rickshaw) and the Reaching Out Project—an NGO created to help improve the quality of life of the city's locals.





Hoi An, Vietnam



Angkor Wat, Siem Reap, Cambodia

## Siem Reap

Siem Reap will forever be associated with centuries-spanning remains of the former Khmer capital, Angkor. The UNESCO World Heritage-listed Angkor Archaeological Park is home to famed temple complexes, including Angkor Thom, Bayon, and the near-mythical Angkor Wat, the architectural delight at the heart of both Khmer identity and the nation's flag. To observe the first golden touch of dawn upon the ornamented stone spires; is to regard one of the world's greatest spectacles, a typically Southeast Asian synthesis of the man-made and the natural.

Beyond the ancient architecture and into the lantern-glow of the streets, you'll uncover an elegant and stylish city. A thriving spa town with a happening artistic scene, Siem Reap boasts cultural delights such as the beloved Phare, the Cambodian Circus, an unforgettable evening of traditional performance.

## Our Vietnam, Cambodia & Mekong river cruising itineraries

To help with your decision on which of our four insightful itineraries to choose, the below table highlights the destinations you will visit across each of our itineraries. Selected departure dates can be enjoyed travelling in the opposite direction on board Emerald Harmony, and also for some parts of the land touring programme.

- Hue
- Da Nang
- Hoi An



### 7/9 NIGHT RIVER CRUISE

**8/10-Day** NEW  
**Majestic Mekong**  
 Journey Code: **EWVC/EWVL**



**13/15-Day**  
**Wonders of Vietnam**  
**Cambodia & the Mekong**  
 Journey Code: **EWVS**



**17/19-Day**  
**Treasures & Temples**  
**Of Vietnam & Cambodia**  
 Journey Code: **EWHA**



**21/23-Day**  
**Grand Tour**  
**of Vietnam**  
**& Cambodia**  
 Journey Code: **EWHH**



# Seasonal guide

Cambodia and Vietnam present the opportunity for year-round travel, whilst seasonal climatic changes mean there's a favoured season for everyone. Our seasonal guide lets you know what to expect when visiting, helping you plan your perfect adventure.



Mekong River, Laos

## Winter sun, Dec–Feb

Vietnam and Cambodia are excellent destinations to visit between December and February to catch some sun. Cambodia doesn't have an official winter month, though December and January are the coolest months and a popular time of the year for visitors, with average highs of 28°C.

Vietnam is generally cooler though amenable; December through to February are the coolest months, with an average high in Hanoi of 20°C and warmer temperatures in the south, with highs of 27°C in Ho Chi Minh City. This is a popular time of the year to visit Southeast Asia, as one can explore the historic landmarks and temple wonders in comfort whilst also being able to lounge on the beaches and enjoy the spectacular coastlines.

## Southeast spring, March–May

In April and May, regional temperatures begin to rise. Hot and dry, travelling across Cambodia and Vietnam at this time you can expect crystal clear blue skies, humid days, with little to no rainfall up until mid-May. Beach visits and coastal sojourns are especially perfect at this time of year—whilst Southern Vietnam enjoys year-round tropical climates, May showers can provide respite from the midday heat.

In Cambodia, temperatures begin to ascend to perfect levels for lovers of warmer climes, with the nation's uplands and beaches providing natural respite from the midday heat.



## Green season, June–Sep

The arrival of June brings with it the rains and the beginning of the Green Season. Each day you can expect a short burst of rain either early in the morning or mid-afternoon. Travelling across the two nations at this time brings many advantages, perhaps most strikingly evidenced in the beauty and lushness of the landscape.

The region bursts into vibrancy as colourful flowers bloom, rice paddies turn a lush green, and the vast tropical jungles erupt into life. The emergence of the rain brings with it joyous festivities all across Southeast Asia, as the changing climate has a great impact on cultivation. The green season is often less travelled, meaning fewer crowds across Southeast Asia's most celebrated landmarks.



*Turtle Tower, Hanoi, Vietnam*



*Angkor Thom Bridge, Siem Reap, Cambodia*

## Autumn in Asia, Oct–Nov

For the majority of Vietnam, the coming of October represents the ending of the wet season with temperatures dropping to an average of 26°C. In Central Vietnam and the cities of Hue and Hoi An, however, the rains first occur here at this time. The climate in October and November assures these months are great for visiting Hanoi, Halong Bay, and the nation's coastlines and beaches. Cambodia's rain continues into October and it's slightly hotter than across the border in Vietnam, with averages of 27°C.

Representing the transition from the wet season into the dry season for most of the region, visitors can enjoy all that this shift carries. With mostly clear skies, exploration is comfortable and crowds are lower. The Mekong Delta is rich with life and basking in sunshine, whilst Cambodia's climate isn't as stifling as in months prior.

# River Cruising in Southeast Asia

From Ho Chi Minh City to Siem Reap, a journey along the mighty Mekong River promises towering temples, neon cities and riverbank communities, wonderfully untouched by the modern world, as Vietnam and Cambodia reveal their true spirit.



Angkor Wat, Cambodia

## Cruise only itineraries



### 10-Day Meandering Majestic Mekong Cruise

**Ho Chi Minh City to Phnom Penh**  
 Departing August - October 2024

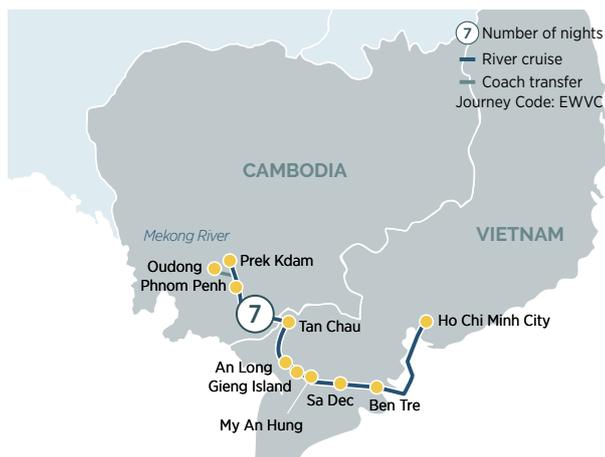
Venture along the Cho Gao Canal before visiting the villagers of Ben Tre, My An Hung, and Gieng Island. Then in Cambodia, a country defined by its awe-inspiring religious temples. Witness the beauty of Angkor Ban, and learn about Cambodia's revival from the Khmer Rouge.

Staterooms from €3.295 per person

Balcony Suite from €3.795 per person



For more information scan the code



### 8-Day Majestic Mekong River Cruise

**Phnom Penh to Ho Chi Minh City**  
 Departing Jan - May 2024 & Oct 2024 - May 2025

Start in Phnom Penh and travel north to visit the historic Oudong Temples to receive a Buddhist blessing. Cross into Vietnam, stopping off in Tan Chau where you'll visit a family-owned Lanh My A silk producing factory, and enjoy a visit to My An Hung village as part of **EmeraldPLUS**.

Staterooms from €2.895 per person

Balcony Suite from €3.290 per person



For more information scan the code

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

## Cruise & Land itineraries

23-Day only  
Jul-Oct 2024



### 21-Day Grand Tour of Vietnam & Cambodia

#### Hanoi to Siem Reap

Departing Jan-Apr 2024 & Oct 2024 - May 2025

Explore Hanoi's labyrinth of streets, filled with food stalls and markets, and journey to Halong Bay to embark on a traditional junk boat as you sail its ethereal waters. Continue your journey to Hoi an and Hue including the famous Hai Van pass and further to HCMC to embark Emerald Harmony.

Staterooms from €6.145 per person

Balcony Suite from €6.540 per person



For more information scan the code

19-Day only  
Jul-Sep 2024



### 17-Day Treasures & Temples of Vietnam & Cambodia

#### Hanoi to Siem Reap

Departing Apr-May 2024 & Oct 2024 - May 2025

Begin your adventure in Hanoi where history and culture meet, embracing the past and moving into the future. Cruise Halong Bay in a traditional junk boat before leaving to Ho Chi Minh City where you embark on a once-in-a-lifetime river cruise along the Mekong.

Staterooms from €5.195 per person

Balcony Suite from €5.590 per person



For more information scan the code

15-Day only  
Jul-Sep 2024



### 13-Day Wonders of Vietnam, Cambodia & the Mekong

#### Siem Reap to Ho Chi Minh City

Departing Jan - Apr 2024 & Oct 2024 - May 2025

Your journey begins in Siem Reap, where early mornings and ancient architecture promise to be the perfect combination. Angkor Wat is sure to fascinate, as is Angkor Thom and Ta Prohm. Visit in Phnom Penh a family-owned silk-producing factory and a scard-weaving

Staterooms from €4.495 per person

Balcony Suite from €4.890 per person



For more information scan the code

\*All prices listed are per person based on twin share and departure in the shoulder season. Single supplement prices are applicable. Prices are correct at the time of printing and are subject to availability and change.

To book contact your local travel agent or visit [emeraldcruises.eu](http://emeraldcruises.eu)

# Extend your stay

We offer a range of pre and post cruise city stays, as well as a selection of more inclusive touring options, perfect for those who want to explore independently. Transfers between your Star-Ship, hotel and the airport are included in the price you pay, as well as centrally located hotel stays, with breakfast and the guidance of a dedicated Emerald Cruises representative or tour director.



Seville, Spain

## Europe



### Amsterdam City Stay

- Two nights in a centrally located hotel
- Breakfast included
- Transfers to and from the airport, Star-Ship and hotel
- Guided city tour of Amsterdam

**Available on:** *Tulips & the Rhine, Splendours of Europe, and Jewels of the Rhine*



### Berlin City Stay

- Two nights in a centrally located hotel
- Breakfast included
- Guided city tour of Berlin
- Transfers to and from the airport, Star-Ship and hotel

**Available on:** *The Majestic Rhine and Legendary Rhine & Moselle*



### Aix-en-Provence City Stay

- Two nights in a centrally located hotel
- Breakfast daily
- Transfer between Arles and Aix-en-Provence
- Included guided tour
- Transfers to and from the airport

**Available on:** *Sensations of Lyon & Provence*



### Istanbul City Stay

- Three nights in a centrally located hotel
- Breakfast included
- Flight from Istanbul to Bucharest
- Guided city tour of Istanbul
- Bosphorus cruise
- Transfers to and from the airport, Star-Ship and hotel

**Available on:** *Enchantment of Eastern Europe*



### Lisbon City Stay

- Three nights in a centrally located hotel
- Breakfast included
- Guided city tour of Lisbon
- Transfers to and from the airport, Star-Ship and hotel

**Available on:** *Secrets of the Douro*



### Copenhagen City Stay

- Three nights in a centrally located hotel
- Breakfast included
- Visit to the Christiansborg Palace
- Guided city tour with visit to the Amalienbourg Palace
- Transfers to and from the airport, Star-Ship and hotel

**Available on:** *Tulips & the Rhine, Splendours of Europe, and Jewels of the Rhine*



### Paris City Stay

- Up to three nights in a centrally located hotel
- Breakfast included
- Guided bus tour of Paris and Seine cruise
- Transfers to and from the airport, Star-Ship and hotel

**Available on:** *Sensations of Lyon & Provence and Splendours of Europe*



### Prague City Stay

- Up to three nights in a centrally located hotel
- Breakfast included
- Guided city tour of Prague
- Transfers to and from the airport, Star-Ship and hotel

**Available on:** *Splendours of Europe, Danube Delights, Danube Explorer, Christmas Time on the Danube, Christmas Markets of Europe and Christmas Markets on the Danube*



### Lucerne & Zurich City Stay

- Three nights in a centrally located hotel
- Breakfast daily
- Guided tour of Zurich
- Guided tour of Lucerne
- Transfers to and from the airport Star-Ship and hotel

**Available on:** *Jewels of the Rhine, Tulips & the Rhine, and The Majestic Rhine*



For more information scan the code

Hong Kong skyline

# Southeast Asia



## Singapore

- A choice of two or three nights at the Grand Copthorne Waterfront Hotel (or similar)
- Breakfast daily
- Airport transfers

**Available on:** Grand Tour of Vietnam & Cambodia, Treasures & Temples of Vietnam & Cambodia, Wonders of Vietnam, Cambodia & the Mekong



## Bangkok

- A choice of two or three nights at the Century Park Hotel (or similar)
- Breakfast daily
- Airport transfers

**Available on:** Grand Tour of Vietnam & Cambodia, Treasures & Temples of Vietnam & Cambodia, Wonders of Vietnam, Cambodia & the Mekong



## Dubai

- A choice of two or three nights at the Marriott Courtyard Shaikh Zayed (or similar)
- Breakfast daily
- Airport transfers

**Available on:** Grand Tour of Vietnam & Cambodia, Treasures & Temples of Vietnam & Cambodia, Wonders of Vietnam, Cambodia & the Mekong



## Hong Kong

- A choice of two or three nights at the Regal Kowloon Hotel (or similar)
- Breakfast daily
- Airport transfers

**Available on:** Grand Tour of Vietnam & Cambodia, Treasures & Temples of Vietnam & Cambodia, Wonders of Vietnam, Cambodia & the Mekong

On selected dates, those wishing to extend their adventure can do so with either a 4-Day Luang Prabang tour or a 6-Day Sapa tour.



From  
**€1140**  
per person

Sapa



From  
**€780**  
per person

Kuang Si Falls, Luang Prabang

# Europe River Cruise Cabin Plans

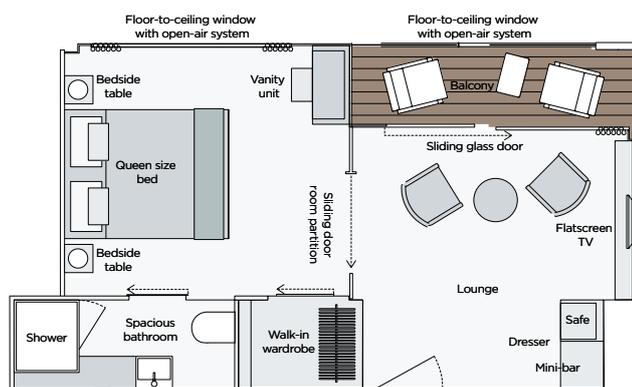


## Owner's One-Bedroom Suite

CAT SA

Our Owner's One-Bedroom Suites boast their own separate bedroom which closes off from the rest of the suite. A dedicated lounge area and outdoor balcony, complete with open-air system, allow you to enjoy the views of your surroundings whatever the weather.

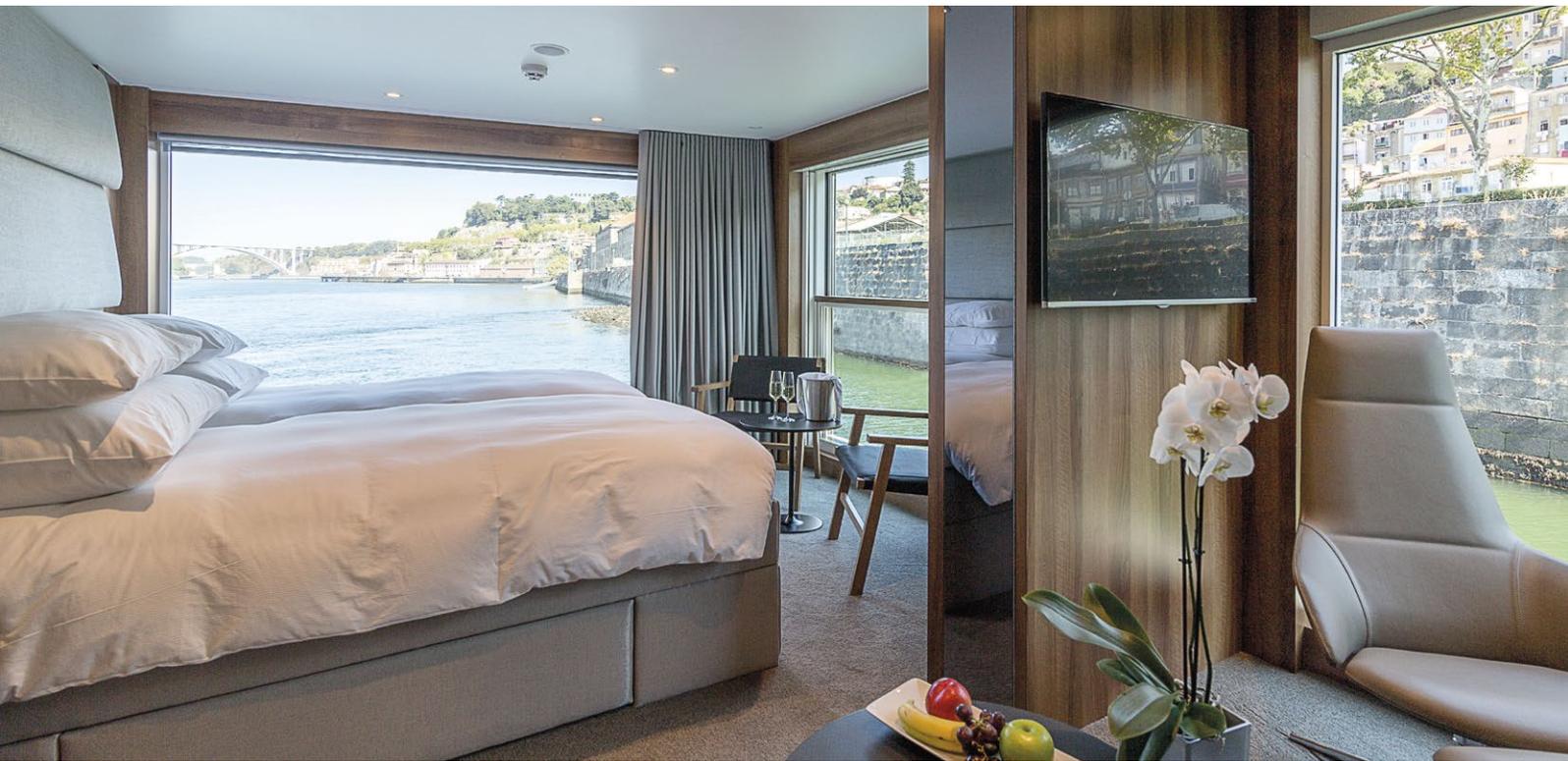
These suites also include a selection of special features including a spacious bathroom, walk-in wardrobe and Nespresso™ machine. Your complimentary mini-bar is restocked daily and, so you can keep up-to-date with the latest news, you'll have an iPad to use throughout your cruise. In order to offer you a more intimate dining experience, upon request, you can also order a continental breakfast, pre-dinner canapés and after-dinner sweet treats to enjoy in the privacy of your suite.



^On board Emerald Radiance, the layout of each Owner's One-Bedroom Suite differs, visit [emeraldcruiises.eu/star-ships](http://emeraldcruiises.eu/star-ships)

## Your Owner's One-Bedroom Suite^

- Between 285ft<sup>2</sup> (26.5m<sup>2</sup>) and 315ft<sup>2</sup> (29.3m<sup>2</sup>)
- Outdoor private balcony with open-air system
- Separate bedroom and lounge area
- Queen-size or twin hotel-style beds
- Pillow menu
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on board complimentary bathrobes and slippers
- Walk-in wardrobe
- Complimentary in-suite mini-bar, restocked daily with wine, beer and soft drinks
- Complimentary Nespresso™ machine
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Four items of laundry per day
- An invite to the top table to enjoy dinner with the senior on board team
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Use of an iPad
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks

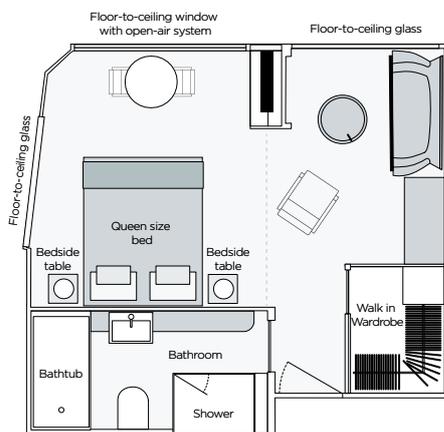


## Emerald Riverview Suite

CAT RA

Guests sailing Portugal's Douro River on board Emerald Radiance will have the opportunity to book our Emerald Riverview Suite. Thoughtfully located at the back of the Star-Ship, floor-to-ceiling windows and our innovative indoor balcony system offer endless views of the magnificent locations that line the riverbanks, at any time of day.

At 300ft<sup>2</sup> (27.9m<sup>2</sup>), the size and layout of this wonderful suite is unique to the ship and features most of the fantastic inclusions you'd expect from the Owner's One-Bedroom Suite. Enjoy hotel-style beds, a pillow menu, a Nespresso™ machine and a complimentary in-suite mini-bar.



Important Information: The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

## Your Riverview Suite

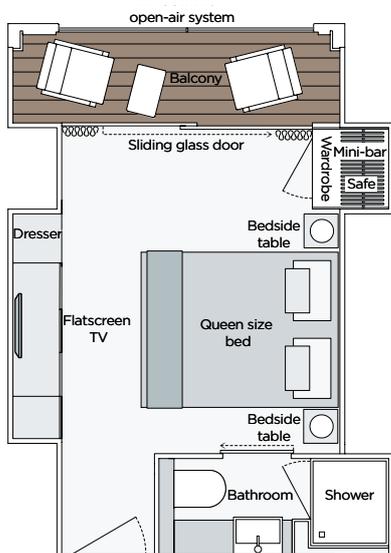
- 300ft<sup>2</sup> (27.9m<sup>2</sup>)
- Private balcony with open-air system
- Separate bedroom and lounge area
- Queen-size or twin hotel-style beds
- Pillow menu
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on board complimentary bathrobes and slippers
- Walk-in wardrobe
- Complimentary in-suite mini-bar, restocked daily with wine, beer and soft drinks
- Complimentary Nespresso™ machine
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Four items of laundry per day
- An invite to the top table to enjoy dinner with the senior on board team
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Use of an iPad
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks



## Emerald Grand Balcony Suite

CAT S

Each of our Emerald Grand Balcony Suites features a number of fantastic inclusions, such as an in-suite Nespresso™ machine for that added home comfort, so that you can relax with a hot beverage at any time, day or night. You'll also have the option to order a delicious continental breakfast to enjoy on the balcony. And, for the perfect start and finish to your evening meal, you can enjoy pre-dinner canapés and after-dinner sweet treats courtesy of your exclusive room service, which is included in the price of your suite.



Please note: Cabin 316 on the Rhine, Main, Danube and Moselle and cabin 308 on the Rhône and Saône have a slightly varied cabin layout.

## Your Grand Balcony Suite

- Between 207ft<sup>2</sup> (19.3m<sup>2</sup>) and 210ft<sup>2</sup> (19.5m<sup>2</sup>)
- Outdoor private balcony with open-air system
- Queen-size or twin hotel-style beds
- Pillow menu
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on board complimentary bathrobes and slippers
- Mini-bar
- Complimentary Nespresso™ machine
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Two items of laundry per day
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks



## Emerald Panorama Balcony Suite

CAT P

CAT A

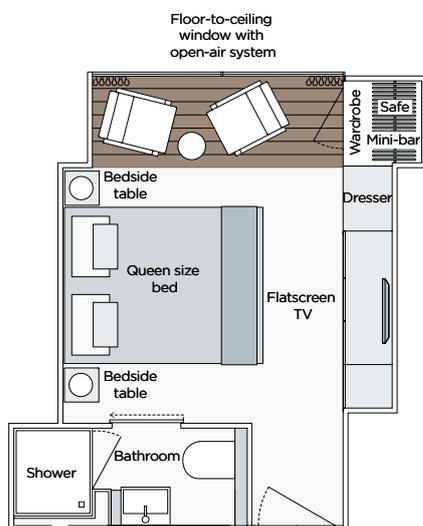
CAT R

CAT B

CAT C

These spectacular suites showcase our revolutionary indoor balcony design. With the touch of a button, the upper part of the suite's floor-to-ceiling window drops down to unveil uninterrupted views of the stunning scenery.

You'll also find a mini-fridge, complimentary Wi-Fi, a flat-screen TV and infotainment system, a safe for your valuables and plenty of storage.



Important Information: The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

## Your Emerald Panorama Balcony Suite

- Between 160ft<sup>2</sup> (14.9m<sup>2</sup>) and 180ft<sup>2</sup> (16.7m<sup>2</sup>)
- Indoor balcony with open-air system
- Queen-size or twin hotel-style beds
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on board complimentary bathrobes and slippers
- Mini-bar
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks



## Emerald Stateroom

CAT D

CAT E

CAT F

Marrying excellent comfort with refined and practical design, an Emerald Stateroom provides excellent value for money.

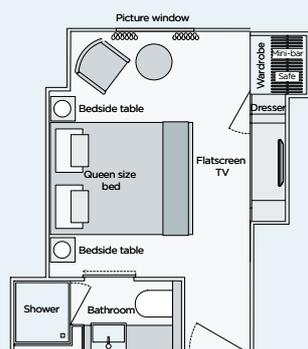
## Emerald Single Stateroom

CAT ES

Our Star-Ships on the Danube, Moselle, Rhine & Rhone offer two Emerald Single Staterooms featuring a picture window and a wealth of quality facilities.

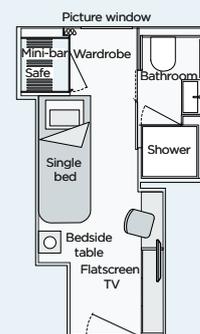
### Your Emerald Stateroom

- Between 153ft<sup>2</sup> (14.3m<sup>2</sup>) and 170ft<sup>2</sup> (15.8m<sup>2</sup>)
- Picture window
- Queen-size or twin hotel-style beds
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on board complimentary bathrobes and slippers
- Mini-bar
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks



### Your Emerald Single Stateroom

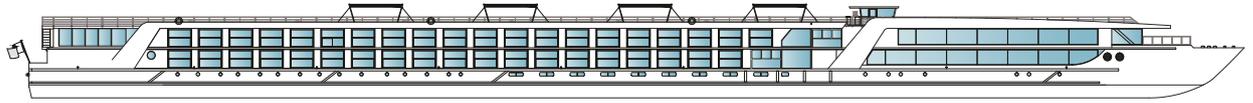
- Between 105ft<sup>2</sup> (9.8m<sup>2</sup>) and 117ft<sup>2</sup> (10.9m<sup>2</sup>)
- Picture window
- Deluxe single bed
- En-suite bathroom with shower, indulgent toiletries, hair dryer, on board complimentary bathrobes and slippers
- Mini-bar
- Complimentary water, restocked daily
- Complimentary Wi-Fi
- Flat screen TV and infotainment system
- Individual climate control
- Personal safe
- Umbrella
- Telephone
- Walking sticks



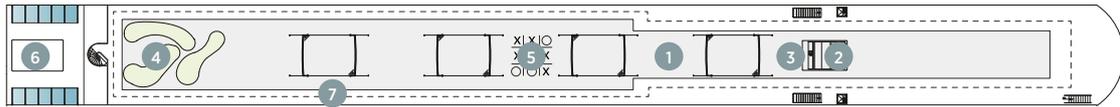
# Danube, Rhine, Main & Moselle deck plans

## Emerald Sky & Emerald Star

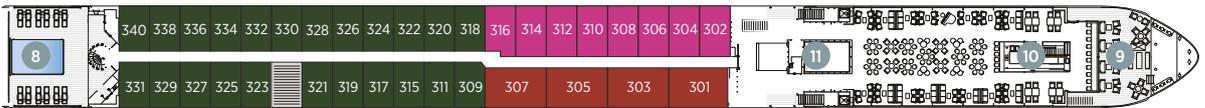
• Built: 2014 • Length: 443ft (135m) • Guests: 180 • Cabins: 91 • Crew Members: 51



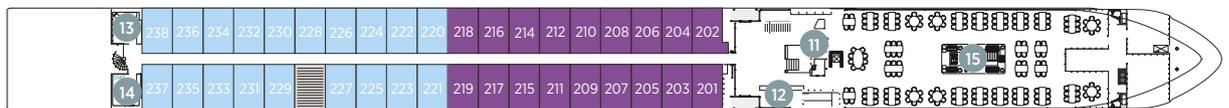
Sun Deck



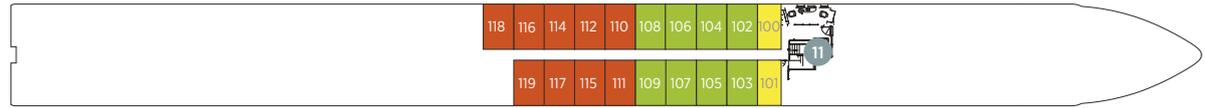
Horizon Deck



Vista Deck

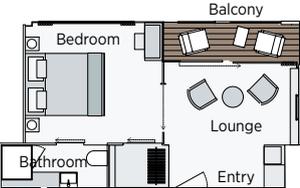


Riviera Deck

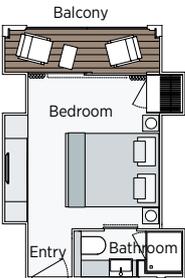


Cabin Categories		
Horizon Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
<b>CAT SA</b>	Owner's One-Bedroom Suite	315ft <sup>2</sup> (29.3m <sup>2</sup> )
<b>CAT S</b>	Grand Balcony Suite*	210ft <sup>2</sup> (19.5m <sup>2</sup> )
<b>CAT A</b>	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
Vista Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
<b>CAT B</b>	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
<b>CAT C</b>	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
Riviera Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
<b>CAT D</b>	Emerald Stateroom	162ft <sup>2</sup> (15m <sup>2</sup> )
<b>CAT E</b>	Emerald Stateroom	162ft <sup>2</sup> (15m <sup>2</sup> )
<b>CAT ES</b>	Emerald Single Stateroom	117ft <sup>2</sup> (10.9m <sup>2</sup> )

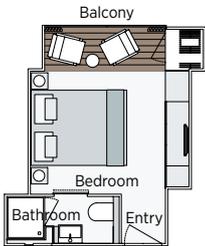
- 1 Sun Deck with Deck Chairs<sup>^</sup>
- 2 Navigation Bridge
- 3 Sky Barbecue
- 4 Golf Putting Green
- 5 Games Area
- 6 Retractable Glass Roof
- 7 Walking Track
- 8 Daytime Pool & Bar/Evening Cinema
- 9 The Terrace
- 10 Horizon Bar & Lounge
- 11 Lift
- 12 Reception
- 13 Wellness Area
- 14 Fitness Area
- 15 Reflections Restaurant



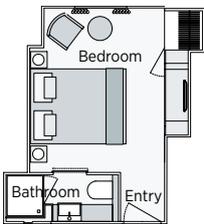
**Owner's One-Bedroom Suite**  
315ft<sup>2</sup> (29.3m<sup>2</sup>)  
**CAT SA**



**Grand Balcony Suite**  
210ft<sup>2</sup> (19.5m<sup>2</sup>)  
**CAT S**



**Emerald Panorama Balcony Suite**  
180ft<sup>2</sup> (16.7m<sup>2</sup>)  
**CAT A CAT B CAT C**



**Emerald Stateroom**  
162ft<sup>2</sup> (15m<sup>2</sup>)  
**CAT D CAT E**



**Emerald Single Stateroom**  
117ft<sup>2</sup> (10.9m<sup>2</sup>)  
**CAT ES**

**Important Information:** On Emerald Sky and Emerald Star, cabin 202 has modified entry, bathroom configuration with personal assistance fittings and has no decked area with table and chairs. The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

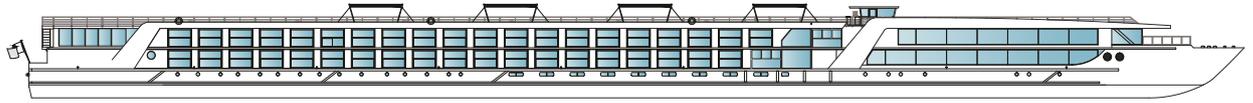
<sup>^</sup> Due to safety, the Sun Deck will be closed when travelling under low bridges.

\* Cabin 316 has a slightly varied layout.

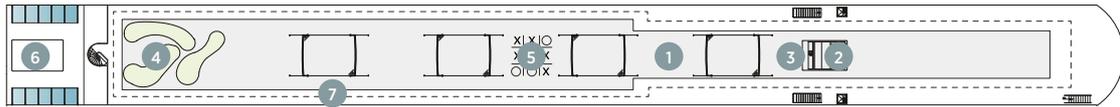
# Danube, Rhine, Main & Moselle deck plans

## Emerald Dawn, Emerald Sun & Emerald Luna

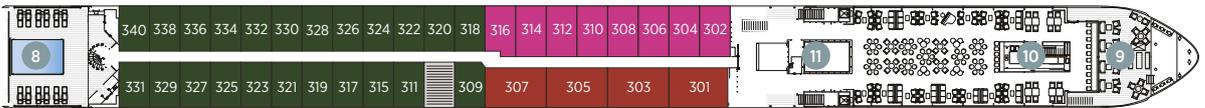
• Built: 2015 & 2020 • Length: 443ft (135m) • Guests: 180 • Cabins: 91 • Crew Members: 51



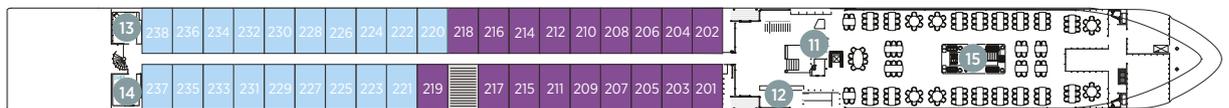
Sun Deck



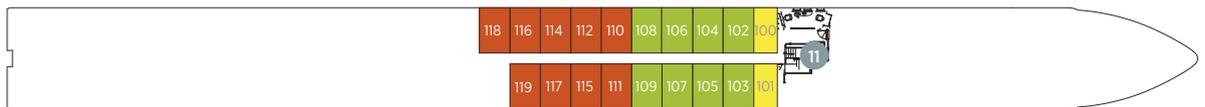
Horizon Deck



Vista Deck

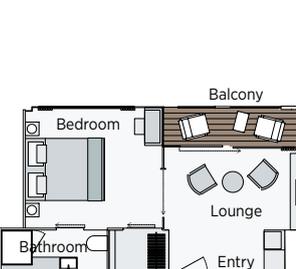


Riviera Deck

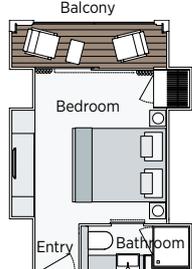


Cabin Categories		
Horizon Deck		
	Size ft <sup>2</sup> (m <sup>2</sup> )	
<b>CAT SA</b>	Owner's One-Bedroom Suite	315ft <sup>2</sup> (29.3m <sup>2</sup> )
<b>CAT S</b>	Grand Balcony Suite*	210ft <sup>2</sup> (19.5m <sup>2</sup> )
<b>CAT A</b>	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
Vista Deck		
	Size ft <sup>2</sup> (m <sup>2</sup> )	
<b>CAT B</b>	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
<b>CAT C</b>	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
Riviera Deck		
	Size ft <sup>2</sup> (m <sup>2</sup> )	
<b>CAT D</b>	Emerald Stateroom	162ft <sup>2</sup> (15m <sup>2</sup> )
<b>CAT E</b>	Emerald Stateroom	162ft <sup>2</sup> (15m <sup>2</sup> )
<b>CAT ES</b>	Emerald Single Stateroom	117ft <sup>2</sup> (10.9m <sup>2</sup> )

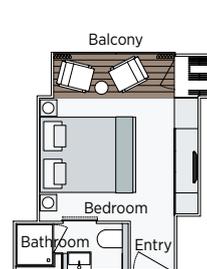
- 1 Sun Deck with Deck Chairs<sup>^</sup>
- 2 Navigation Bridge
- 3 Sky Barbecue
- 4 Golf Putting Green
- 5 Games Area
- 6 Retractable Glass Roof
- 7 Walking Track
- 8 Daytime Pool & Bar/Evening Cinema
- 9 The Terrace
- 10 Horizon Bar & Lounge
- 11 Lift
- 12 Reception
- 13 Wellness Area
- 14 Fitness Area
- 15 Reflections Restaurant



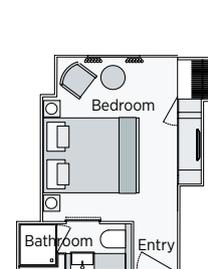
**Owner's One-Bedroom Suite**  
315ft<sup>2</sup> (29.3m<sup>2</sup>)  
**CAT SA**



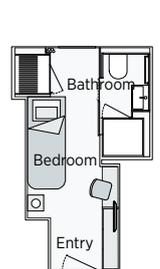
**Grand Balcony Suite**  
210ft<sup>2</sup> (19.5m<sup>2</sup>)  
**CAT S**



**Emerald Panorama Balcony Suite**  
180ft<sup>2</sup> (16.7m<sup>2</sup>)  
**CAT A CAT B CAT C**



**Emerald Stateroom**  
162ft<sup>2</sup> (15m<sup>2</sup>)  
**CAT D CAT E**



**Emerald Single Stateroom**  
117ft<sup>2</sup> (10.9m<sup>2</sup>)  
**CAT ES**

**Important Information:** The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

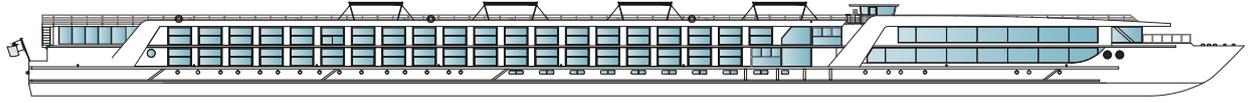
<sup>^</sup> Due to safety, the Sun Deck will be closed when travelling under low bridges.

\* Cabin 316 has a slightly varied layout.

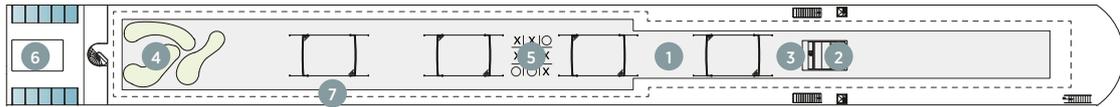
# Danube, Rhine, Main & Moselle deck plans

## Emerald Destiny

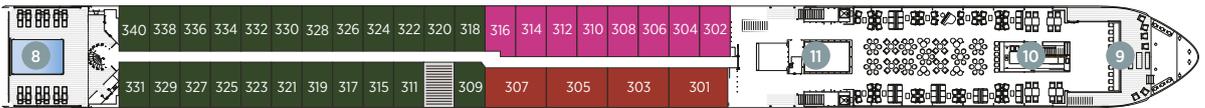
• Built: 2017 • Length: 443ft (135m) • Guests: 180 • Cabins: 91 • Crew Members: 51



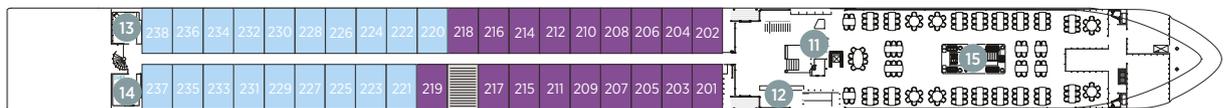
Sun Deck



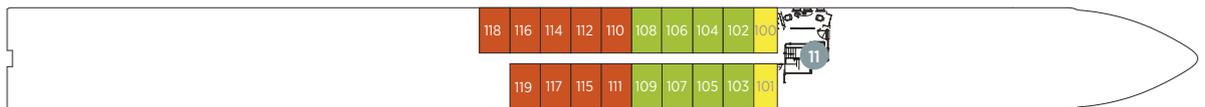
Horizon Deck



Vista Deck



Riviera Deck



Cabin Categories		
Horizon Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
CAT SA	Owner's One-Bedroom Suite	315ft <sup>2</sup> (29.3m <sup>2</sup> )
CAT S	Grand Balcony Suite*	210ft <sup>2</sup> (19.5m <sup>2</sup> )
CAT A	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
Vista Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
CAT B	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
CAT C	Emerald Panorama Balcony Suite	180ft <sup>2</sup> (16.7m <sup>2</sup> )
Riviera Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
CAT D	Emerald Stateroom	162ft <sup>2</sup> (15m <sup>2</sup> )
CAT E	Emerald Stateroom	162ft <sup>2</sup> (15m <sup>2</sup> )
CAT ES	Emerald Single Stateroom	117ft <sup>2</sup> (10.9m <sup>2</sup> )

- 1 Sun Deck with Deck Chairs<sup>^</sup>
- 2 Navigation Bridge
- 3 Sky Barbecue
- 4 Golf Putting Green
- 5 Games Area
- 6 Retractable Glass Roof
- 7 Walking Track
- 8 Daytime Pool & Bar/Evening Cinema
- 9 The Terrace
- 10 Horizon Bar & Lounge
- 11 Lift
- 12 Reception
- 13 Wellness Area
- 14 Fitness Area
- 15 Reflections Restaurant

**Owner's One-Bedroom Suite**  
315ft<sup>2</sup> (29.3m<sup>2</sup>)  
**CAT SA**

**Grand Balcony Suite**  
210ft<sup>2</sup> (19.5m<sup>2</sup>)  
**CAT S**

**Emerald Panorama Balcony Suite**  
180ft<sup>2</sup> (16.7m<sup>2</sup>)  
**CAT A CAT B CAT C**

**Emerald Stateroom**  
162ft<sup>2</sup> (15m<sup>2</sup>)  
**CAT D CAT E**

**Emerald Single Stateroom**  
117ft<sup>2</sup> (10.9m<sup>2</sup>)  
**CAT ES**

**Important Information:** The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

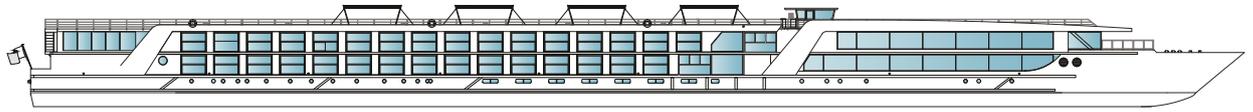
<sup>^</sup> Due to safety, the Sun Deck will be closed when travelling under low bridges.

\* Cabin 316 has a slightly varied layout.

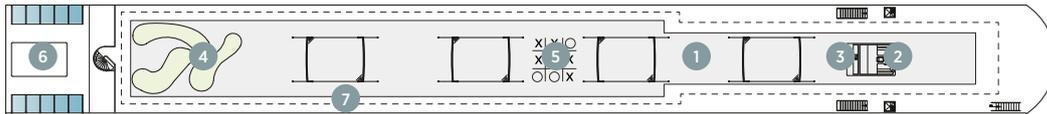
# Rhône & Saône deck plans

## Emerald Liberté

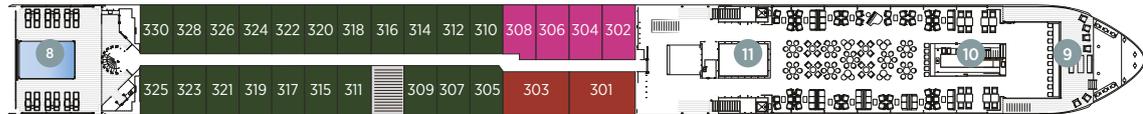
• Built: 2017 • Length: 361ft (110m) • Guests: 132 • Cabins: 67 • Crew Members: 53



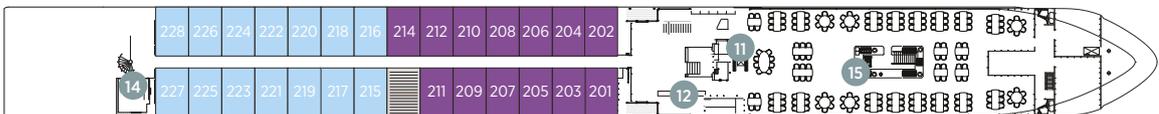
Sun Deck



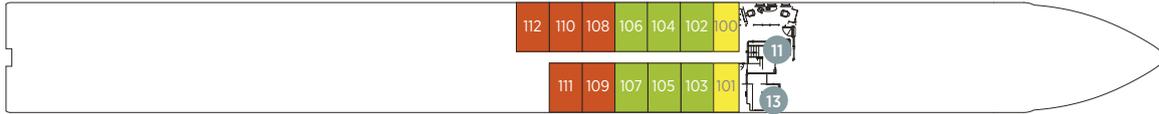
Horizon Deck



Vista Deck

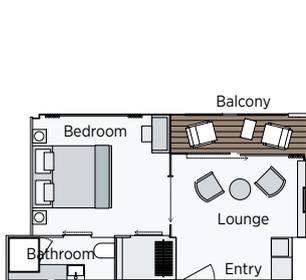


Riviera Deck



Cabin Categories		
Horizon Deck		Size ft² (m²)
CAT SA	Owner's One-Bedroom Suite	315ft² (29.3m²)
CAT S	Grand Balcony Suite*	207ft² (19.3m²)
CAT A	Emerald Panorama Balcony Suite	170ft² (15.8m²)
Vista Deck		Size ft² (m²)
CAT B	Emerald Panorama Balcony Suite	170ft² (15.8m²)
CAT C	Emerald Panorama Balcony Suite	170ft² (15.8m²)
Riviera Deck		Size ft² (m²)
CAT D	Emerald Stateroom	170ft² (15.8m²)
CAT E	Emerald Stateroom	170ft² (15.8m²)
CAT ES	Emerald Single Stateroom	105ft² (9.8m²)

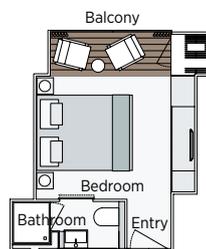
- 1 Sun Deck with Deck Chairs^
- 2 Navigation Bridge
- 3 Sky Barbecue
- 4 Golf Putting Green
- 5 Games Area
- 6 Retractable Glass Roof
- 7 Walking Track
- 8 Daytime Pool & Bar/Evening Cinema
- 9 The Terrace
- 10 Horizon Bar & Lounge
- 11 Lift
- 12 Reception
- 13 Wellness Area
- 14 Fitness Area
- 15 Reflections Restaurant



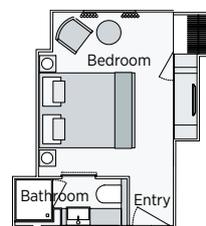
Owner's One-Bedroom Suite  
315ft² (29.3m²)  
**CAT SA**



Grand Balcony Suite  
207ft² (19.3m²)  
**CAT S**



Emerald Panorama Balcony Suite  
170ft² (15.8m²)  
**CAT A CAT B CAT C**



Emerald Stateroom  
170ft² (15.8m²)  
**CAT D CAT E**



Emerald Single Stateroom  
105ft² (10.9m²)  
**CAT ES**

**Important Information:** The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

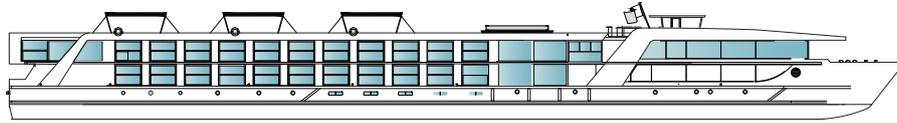
^ Due to safety, the Sun Deck will be closed when travelling under low bridges.

\* Cabin 308 has a slightly varied layout.

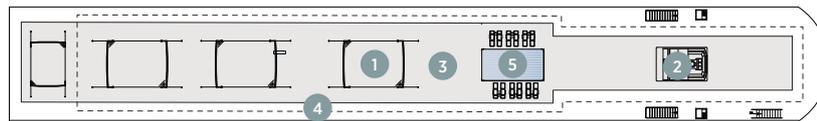
# Douro deck plans

## Emerald Radiance

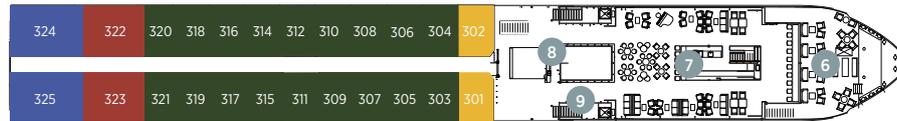
• Built: 2017 • Length: 292ft (89m) • Guests: 112 • Cabins: 56 • Crew Members: 37



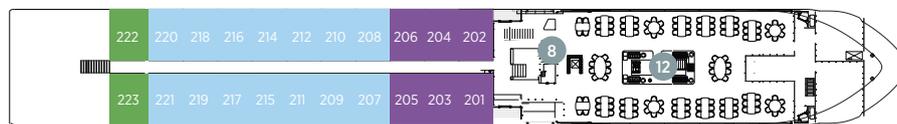
Sun Deck



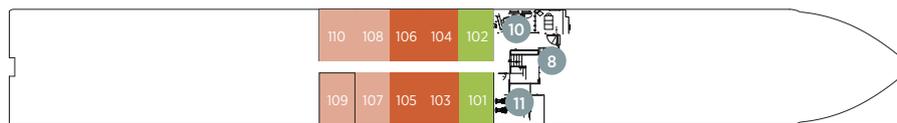
Horizon Deck



Vista Deck

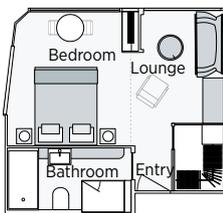


Riviera Deck

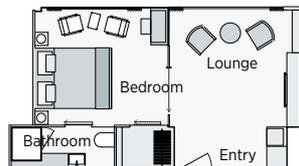


Cabin Categories		
Horizon Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
CAT RA	Emerald Riverview Suite	300ft <sup>2</sup> (27.9m <sup>2</sup> )
CAT SA	Owner's One-Bedroom Suite	285ft <sup>2</sup> (26.5m <sup>2</sup> )
CAT P	Emerald Panorama Balcony Suite	170ft <sup>2</sup> (15.8m <sup>2</sup> )
CAT A	Emerald Panorama Balcony Suite	160ft <sup>2</sup> (14.9m <sup>2</sup> )
Vista Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
CAT R	Emerald Panorama Balcony Suite	188ft <sup>2</sup> (17.5m <sup>2</sup> )
CAT B	Emerald Panorama Balcony Suite	160ft <sup>2</sup> (14.9m <sup>2</sup> )
CAT C	Emerald Panorama Balcony Suite	160ft <sup>2</sup> (14.9m <sup>2</sup> )
Riviera Deck		Size ft <sup>2</sup> (m <sup>2</sup> )
CAT D	Emerald Stateroom	170ft <sup>2</sup> (15.8m <sup>2</sup> )
CAT E	Emerald Stateroom	160ft <sup>2</sup> (14.9m <sup>2</sup> )
CAT F	Emerald Stateroom	153ft <sup>2</sup> (14.3m <sup>2</sup> )

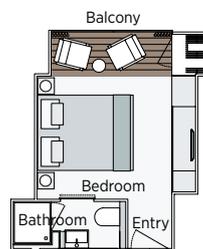
- 1 Sun Deck with Deck Chairs<sup>^</sup>
- 2 Navigation Bridge
- 3 Sky Barbecue
- 4 Walking Track
- 5 Spa-style Serenity Pool
- 6 The Terrace
- 7 Horizon Bar & Lounge
- 8 Lift
- 9 Reception
- 10 Wellness Area
- 11 Fitness Area
- 12 Reflections Restaurant



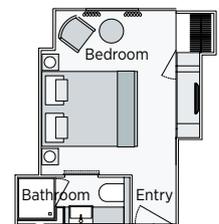
Emerald Riverview Suite  
300ft<sup>2</sup> (27.9m<sup>2</sup>)  
**CAT RA**



Owner's One-Bedroom Suite  
285ft<sup>2</sup> (26.5m<sup>2</sup>)  
**CAT SA**



Emerald Panorama Balcony Suite  
188ft<sup>2</sup> (17.5m<sup>2</sup>) - 160ft<sup>2</sup> (14.9m<sup>2</sup>)  
**CAT P CAT A CAT R CAT B CAT C**



Emerald Stateroom  
153ft<sup>2</sup> (14.3m<sup>2</sup>) - 170ft<sup>2</sup> (15.8m<sup>2</sup>)  
**CAT D CAT E CAT F**

**Important Information:** The cabin and deck plans, sizes and photographs are an indication only and are subject to variation.

<sup>^</sup> Due to safety, the Sun Deck will be closed when travelling under low bridges.

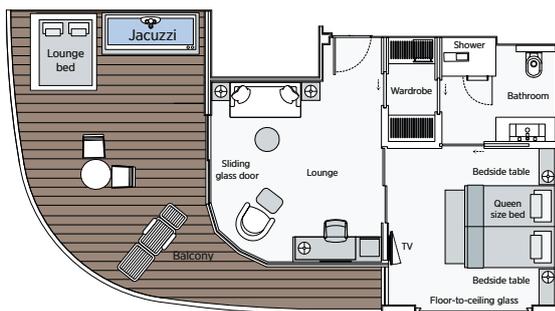
# South East Asia River Cruise Cabin Plans



## Owner's One-Bedroom Suite

CAT SA

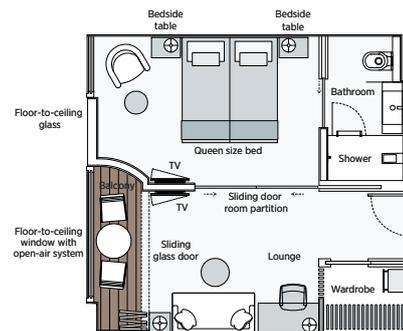
At 42m<sup>2</sup>, this truly spectacular suite boasts separate bedroom and lounge areas, a luxurious en-suite bathroom and a queen-size or twin-style bed, plus enjoy a private terrace, with an additional space of 30m<sup>2</sup> complete with a hot tub.



## Grand Balcony Suite

CAT S

Beautifully appointed with a private balcony, these luxurious suites reach 37m<sup>2</sup> and host a separate bedroom and lounge. Guests staying in these suites can enjoy the opulent surrounds of the en-suite bathroom, as well as breakfast, canapés and after-dinner treats.



## Owner's One-Bedroom Suite

- 42m<sup>2</sup> plus 30m<sup>2</sup> terrace
- Private terrace with hot tub
- Separate bedroom and lounge area
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Walk-in wardrobe
- Complimentary in-suite mini-bar, restocked daily with wine, beer and soft drinks
- Complimentary Nespresso™ machine
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- Pillow menu
- ESPA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Four items of laundry a day

## Grand Balcony Suite

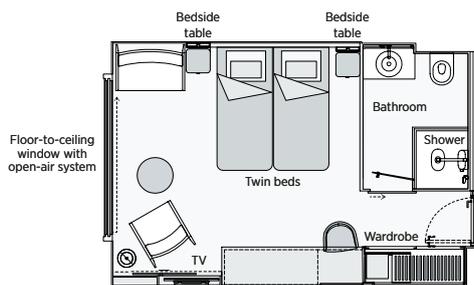
- 37m<sup>2</sup>
- Indoor private balcony with open-air system and separate door to close from living room
- Separate bedroom and lounge area
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Walk-in wardrobe
- Complimentary in-suite mini-bar, restocked daily with wine, beer and soft drinks
- Complimentary Nespresso™ machine
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- Pillow menu
- ESPA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Continental breakfast, pre-dinner canapés and after-dinner sweet treats served in your suite
- Two items of laundry a day



## Emerald Panorama Balcony Suite

CAT AP CAT A CAT B

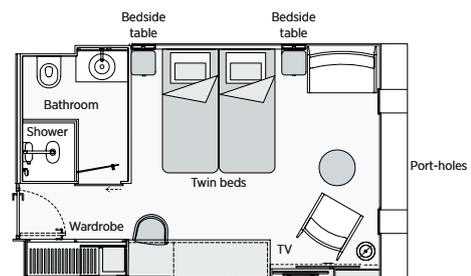
A private indoor balcony design and drop-down window are perfect for enjoying the ever-changing views. Reaching 25.4m<sup>2</sup>, relax and unwind in your opulent en-suite bathroom, complete with ESPA toiletries, and sleep soundly in your queen-size or twin hotel-style bed.



## Emerald Stateroom

CAT D

Providing excellent value for money, these staterooms boast ample space in which to relax. Enjoy your time on board in your home-away-from-home, with everything you could possibly need. Emerald Staterooms have port-hole windows, a flat-screen TV and a mini-fridge.



## Emerald Panorama Balcony Suite

- 25.4m<sup>2</sup>
- Indoor balcony with open-air system
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- ESPA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Mini-fridge

## Emerald Stateroom

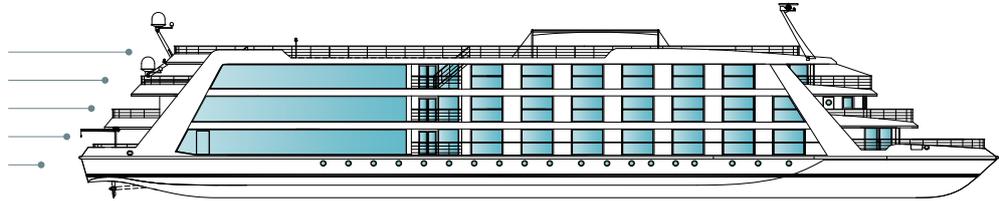
- 23.8m<sup>2</sup>
- Port-hole window
- Bathroom with shower, indulgent toiletries, hairdryer, complimentary bathrobes and slippers to use whilst on board
- Complimentary Wi-Fi
- Queen-size or twin hotel-style beds
- ESPA toiletries
- Telephone
- Alarm clock
- Hairdryer
- Safe for your valuables
- Individual climate control
- Flat-screen TV and infotainment system
- Mini-fridge

# Mekong deck plans

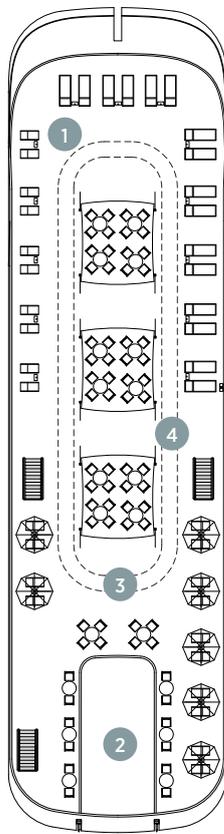
## Emerald Harmony

• Built: 2019 • Length: 73m • Guests: 84 • Cabins: 42 • Crew Members: 40

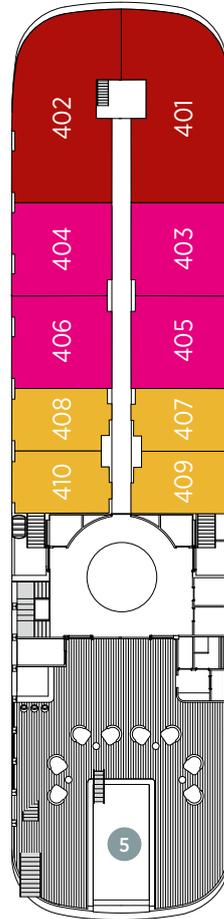
- DECK 6 SPA DECK
- DECK 5 POOL DECK
- DECK 4 HORIZON DECK
- DECK 3 VISTA DECK
- DECK 2 RIVIERA DECK



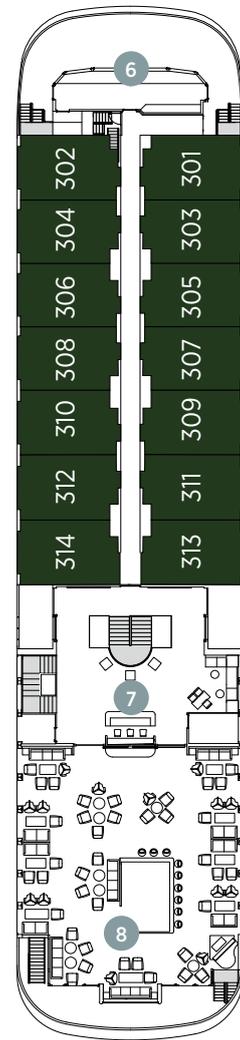
**Deck 6  
Spa Deck**



**Deck 5  
Pool Deck**



**Deck 4  
Horizon Deck**

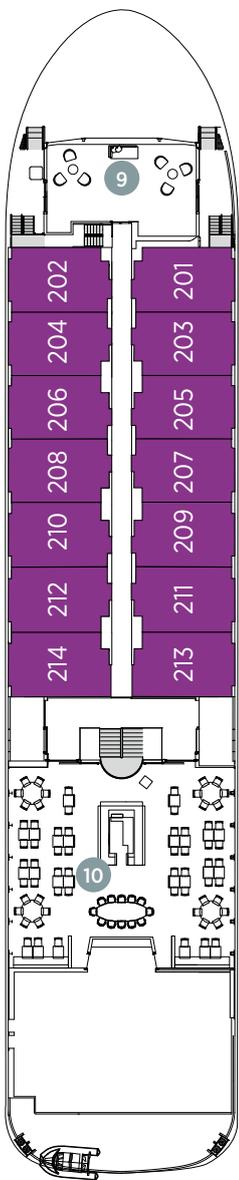


*Emerald Harmony Reception*

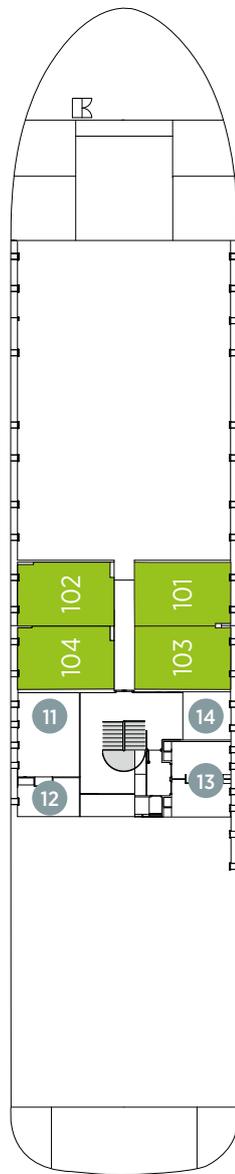


Emerald Harmony

### Deck 3 Vista Deck



### Deck 2 Riviera Deck



- 1 Sun Deck with Deck Chairs^
- 2 Retractable Sun Shade Roof
- 3 Games Area
- 4 Walking Track
- 5 Daytime Pool & Bar
- 6 Wheel House
- 7 Reception
- 8 Horizon Bar & Lounge
- 9 Lotus Lounge
- 10 Reflections Restaurant
- 11 Fitness Area
- 12 Guest Self-Service Laundry
- 13 Wellness Area
- 14 Hairdresser

## Cabin Categories

Pool Deck		Size (m <sup>2</sup> )
SA	Owner's One-Bedroom Suite	42m <sup>2</sup>
S	Grand Balcony Suite	37m <sup>2</sup>
AP	Emerald Panorama Balcony Suite	25.4m <sup>2</sup>
Horizon Deck		Size (m <sup>2</sup> )
A	Emerald Panorama Balcony Suite	25.4m <sup>2</sup>
Vista Deck		Size (m <sup>2</sup> )
B	Emerald Panorama Balcony Suite	25.4m <sup>2</sup>
Riviera Deck		Size (m <sup>2</sup> )
D	Emerald Stateroom	23.8m <sup>2</sup>

**Important Information:** The cabin, deck plans, sizes and photographs are an indication only and are subject to variation. ^Due to safety, the Sun Deck will be closed when travelling under low bridges. Cabin 202 has a smaller bathroom than other Category B bathrooms. Cabins 301 & 302 have a partially obstructed view from the balcony. The balcony window size is not impacted however the Star-Ship structure covers a section of the window.

# Booking conditions

## Scenic Cruises International GmbH: terms and conditions of travel applicable to ocean cruises and river cruises (package holidays) (Germany)

Please read these terms and conditions of travel carefully before you book. These apply to all bookings made from 1 March 2021 and govern, to the extent effectively agreed, the contractual relationship between you and Scenic Cruises International GmbH (hereinafter referred to as "SCENIC") in addition to the statutory provisions.

For flights the conditions of carriage of the operating air carrier apply in addition; in the case of scheduled flights with international airlines also the general conditions of carriage apply, which are available from your travel agent or online.

Before you enter into a package travel contract, we are required by law to provide you with the significant details of your package holiday and to notify you of your rights under EU Directive 2015/2302.

- Information on your package holiday is set out in the general and specific descriptions of travel services and in these terms and conditions of travel.
- Your rights under EU Directive 2015/2302 are set out at the end of these terms and conditions in the standard form required by law.

Please take note in particular of the following information:

- If, for any reason, you cancel your holiday, **cancellation charges** will apply. In cases provided for in these terms and conditions, we may also cancel your booking.
- You may make amendments to your booking but there will be a **charge** for this.
- We recommend that you take out travel insurance that is appropriate to your needs.
- We are responsible for your package holiday in accordance with these terms and conditions of travel and in the case of defective performance will pay compensation when appropriate.

## 1 GENERAL

The following terms and conditions of travel form, together with the general information and tour specifications in our travel brochure, your contract with Scenic Cruises International GmbH, phone: 0800 554 1415, email: info@scenic.eu, hereinafter referred to as "SCENIC", with a registered business address of Wallbrunnstrasse 24, 79539 Lörrach, Germany.

SCENIC operates river and ocean cruises and shore excursions (accompanied tours) in accordance with the following terms and conditions under the brands Scenic Luxury Cruises & Tours and Emerald Cruises.

All references in these terms and conditions of travel to "holiday", "booking", "cruise", "travel/tour" or "arrangements" refer to these travel services unless otherwise stated. In these terms and conditions of travel, "traveller", "passenger", "you" and "your" means all persons named in the booking (including all persons who are added or substituted at a later date) and "we" "us" and "our" means SCENIC.

**In these terms and conditions, headings are intended exclusively for ease of overview and not to be binding as regards the substance or the interpretation of the clauses.**

The terms and conditions of travel shall be effective if provided to the traveller before or on entering into the contract. The terms and conditions are included with the travel brochure provided to the traveller / given to the traveller in the travel agency and, in addition, provided again together with confirmation of receipt of the booking enquiry.

## 2 TRAVEL CONTRACT, CONCLUSION OF THE CONTRACT

(1) By making a travel booking, the traveller makes a **binding offer to SCENIC to enter into a travel contract** (booking request). The booking may be made in writing or orally. Electronic bookings (by email or online) are made directly with SCENIC or through travel agents and/or their electronic booking systems, contracted by SCENIC to sell its holidays. Where bookings are made electronically, an electronic confirmation of receipt of the booking shall not constitute acceptance of the offer to enter into a contract.

(2) The person who makes the booking is the **lead traveller**; he functions as the contact person also on behalf of all the other **travellers listed in the booking**. The lead traveller shall be responsible for all contractual obligations of the fellow travellers, on whose behalf he books, as if they were his own, provided always that he has undertaken this obligation by an express and separate commitment.

(3) The travel contract comes into effect only on receipt of a **written booking advice** from SCENIC with effect for all the travellers named in the booking and on the basis of the specifications set out in the travel confirmation/invoice

and these terms and conditions of travel.

(4) If the content of the booking advice differs from that of the booking, this constitutes a new offer to the traveller. SCENIC shall be bound to this for a period of 10 days from receipt of the booking advice. The travel contract comes into effect on the basis of the new offer where the traveller accepts the offer within this period by express declaration, payment of a deposit or the outstanding amount or by starting the travel.

(5) SCENIC wishes to draw your attention to the fact that, according to the **German statutory provisions** governing package contracts entered into at a distance (e.g. by letter, telephone, email, telemedia or online services), no right of withdrawal exists; only the statutory or contractual rights to terminate the contract apply.

## 3 SCOPE OF SERVICES

(1) SCENIC's obligation to provide services comprises the transportation and accommodation and any further services agreed for the registered travellers and results exclusively from the content of the booking advice in conjunction with the travel brochure/catalogue valid for the dates of travel and/or the description of travel including all information and explanations set out therein. Ancillary agreements or other agreements that modify the scope of the contractual services require SCENIC's written confirmation.

(2) Booking offices (e.g. travel agents, tour operators) and service providers (e.g. hotels, transport companies) are not authorised by SCENIC to agree arrangements, provide information or make changes.

(3) If a booking office provides the traveller with hotel or local brochures or other information, the information contained therein shall not affect the travel services agreed with SCENIC unless expressly agreed with SCENIC and confirmed by SCENIC.

## 4 TOUR PRICE AND PAYMENT, INSOLVENCY PROTECTION CERTIFICATE

(1) The tour price is based on the cabin category as indicated the travel brochure or catalogue valid for the date of the travel booking and/or the description of travel including all information and explanations set out therein.

**Upgrades** to other cabin types may be **available at additional cost**. Please note that individual cabin number requests are a request only and cannot be guaranteed. **You must check the price of your chosen holiday at the date of booking**. Departure taxes are not included in the tour price. These are payable by the passenger locally.

(2) The tour price is payable directly to SCENIC by credit card or bank transfer. Unless otherwise expressly agreed with SCENIC, payments to travel agents do not discharge your liability to make payment.

(3) To protect travellers' payments SCENIC has arranged insolvency insurance. **The certificate of insolvency protection is included with your booking advice.**

(4) After entering the contract and receipt of the certificate of insolvency protection a **deposit** is payable which will be credited towards the tour price. **The deposit is 20% of the tour price**. The deposit must be paid within **seven (7) days by bank transfer or credit card** to SCENIC's bank account as specified in the booking advice. The outstanding amount is due no later than 30 days before the start of travel provided that the certificate of insolvency protection has been supplied. Where bookings are made less than 30 days before the start of travel, the full tour price is due immediately on receipt of the certificate of insolvency protection.

(5) The electronic travel documents will be sent after full payment has been received and full passport details of all the travel participants registered by the lead traveller have been supplied.

## 5 FAILURE TO PAY

(1) If the traveller does **not fulfil his payment obligations within the periods specified**, SCENIC may, after having issued an overdue notice to the traveller setting a new deadline for payment and such period expiring without payment being made, terminate the travel contract and claim compensation in the form of a **cancellation fee as specified in clause 10** of these terms and conditions of travel. This is without prejudice to the right of the traveller to prove that no costs arose or that the costs were considerably lower. SCENIC reserves the right to pass on to the traveller **the additional expenses arising** (e.g. bank charges, fees for failed direct debits, debt collection fees) **as a result of non-payment or a failure to make full payment** and where a formal overdue notice is issued to charge the traveller the cost of such notice.

(2) Unless the tour price is paid in full, the traveller shall not be entitled to the travel documents and the provision of travel services by SCENIC. The travel documents that provide the traveller with a legal entitlement towards service providers to provide the travel services are, as a matter of principle, only supplied on full payment of the tour price.

## 6 VARIATIONS TO THE SERVICES

(1) We expressly **reserve** the right – before confirming your travel – to make changes for objective reasons to the prices and information stated concerning the contractual travel services and to the catalogue particulars and/or description of travel and, in particular, to correct errors. SCENIC will naturally inform the traveller of all changes before entering the contract.

(2) **Changes to travel services** to the services contractually agreed that become necessary after entering the contract are permitted. This applies in particular but is not limited to changes resulting from the particular characteristics of shipping.

This is conditional on the **changes being insignificant** within the meaning of section 651f, subsection 2, of the German Civil Code, SCENIC not acting in bad faith in their introduction, and the changes being reasonable and not affecting the overall design or the overall character of the booked travel. The same applies in particular also to changes to sailing times and port stays and/or to routes (in particular for safety or weather reasons), which are a matter exclusively for the captain responsible for the vessel to decide. This shall be without prejudice to any warranty claims of the traveller.

SCENIC and/or its agents shall inform the traveller of such a change to the services in a clear, comprehensible and prominent manner on a durable medium (e.g. by letter, fax or email) without delay on becoming aware of the reason necessitating the change and before the start of travel, as provided for in section 651f, subsection 2, of the German Civil Code. If objections to the changes are raised, the booking advice shall prevail.

(3) If after entering the contract SCENIC can provide the travel only with a **significant alteration** to one of the main characteristics of the travel services or cannot meet special requirements requested by the passenger which have become contractually agreed, SCENIC is entitled before the start of the travel to propose to the customer a corresponding contractual change or, at its discretion, to offer the customer an alternative tour (substitute travel) (section 651g of the German Civil Code). SCENIC may, before the start of the travel, require the traveller within a reasonable period specified to accept the significant variations to the contract or to terminate the contract without paying a cancellation fee. In the notification of the changes, SCENIC shall expressly draw the traveller's attention to this deadline.

The traveller may respond to the notification by either accepting the contractual change, requesting to participate in substitute travel, where this was offered to him, or terminating the contract without a fee. If the traveller does not respond or does not respond within the specified period, the amendment notified is deemed accepted. This shall be without prejudice to any warranty claims, however, if the amended services are not in conformity with the contract.

(4) **The traveller must be bear and/or reimburse** any additional expenses arising by reason of a **quarantine** beyond the scope of SCENIC's responsibility.

(5) Please note that the **allocation of seats by airlines is limited** by the number of seats available in **each category**. Airlines accept changes to advance seat reservations until shortly before departure. Further, seat reservations are possible, at the earliest, when flight times have been published. In addition, in accordance with official safety rules, certain seats, in particular those in the emergency exit rows with greater legroom (XL seats), cannot be reserved for all categories of traveller.

## 7 CHANGES TO THE TRAVEL ROUTE

(1) Following the start of travel, SCENIC shall inform travellers without undue delay within a reasonable period of any changes to the route of their ocean or river cruise (hereinafter both ocean cruises and river cruises are referred to as a "cruise").

(2) Circumstances that can result in a change to the travel route or cruise, in particular for safety or weather reasons, are, **for example, high or low water levels** in a waterway or port, ports or locks that are closed, storms, storm warnings and unforeseen circumstances beyond the control of SCENIC. Changes to the travel route or cruise may, in addition, include:

- the use of substitute vessels for part or all of the cruise;
- cabin changes on a vessel;
- additional embarkations and disembarkations;
- changes to the destinations to be visited and to departure and arrival times;
- a reduction or increase in the period of stay in a particular location.

This shall be without prejudice to any warranty claims.

## 8 PRICE CHANGES

(1) SCENIC reserves the right to change the price stated

and confirmed in the booking subject to the following conditions.

(a) The period between the date the contract was entered and the agreed date of travel amounts to more than 20 days; the circumstances resulting in the increase occurred after the contract was entered and the price increase is limited to the passing on of increased costs and fees resulting from the increased price of the carriage of passengers resulting from higher costs for fuel or other power sources, an increase in the level of taxes and other fees for agreed travel services such as tourist taxes, port or airport taxes or changes to the exchange rates applicable to the relevant package travel.

(b) Where the increase applies on seat-by-seat basis, SCENIC may require the traveller concerned to pay the additional amount. In other cases, the additional costs of carriage imposed by the carrier per vehicle shall be divided by the number of seats in the agreed vehicle. SCENIC may require the traveller to pay the resulting increase in the price of an individual seat.

(c) SCENIC shall notify the traveller clearly and comprehensibly on a durable medium of the price increase and its justification and provide a calculation for the increase in price. A price increase shall be effective only if it fulfils these requirements and the traveller is notified no later than 20 days before the start of the travel.

(2) Where a **price increase exceeds 8%** SCENIC may require the traveller either to accept the offer relating to the price increase or to terminate the travel contract in good time (within a period specified by SCENIC) without paying a cancellation fee. An offer relating to a price increase cannot be made where 20 days or fewer remain before the travel is due to start. Following the expiry of the period specified by SCENIC, the offer relating to the price increase shall be deemed accepted unless the traveller has terminated the contract. In the offer relating to a price increase, SCENIC may also offer the traveller an alternative tour.

(3) **SCENIC must grant the traveller a reduction in the tour price if and to the extent that, after entering the contract and before the start of the travel, the above mentioned prices, taxes or exchange rates have changed, resulting in decreased costs for SCENIC.** If the traveller has paid more than the amount due following such reduction, SCENIC must refund the overpayment. SCENIC may, however, deduct administrative expenses actually incurred from the amount to be refunded. At the traveller's request, SCENIC must prove that the administrative expenses were incurred.

## 9 CHANGING THE BOOKING, TRANSFER OF THE PACKAGE TO ANOTHER TRAVELLER

(1) If, **after entering the contract and before the start of the travel**, the traveller requests **changes to the contract** (e.g. dates of travel, destination, accommodation, means of transport, departure airports), SCENIC will endeavour to satisfy the traveller's request. **Travellers do not have a right to amend or change their booking.** If, at the traveller's request, changes are made not affecting the overall profile of the tour (maintaining, in particular, the duration of the tour and the tour price), SCENIC shall charge a processing fee of **EUR 50** per traveller. Change fees are due immediately.

(2) Before the start of the travel, the traveller may notify SCENIC in writing that another traveller is replacing him in relation to the rights and obligations under the package travel contract. SCENIC must receive the notification no later than seven days before the start of travel. SCENIC may reject the transfer to another traveller if this person does not satisfy the contractual travel requirements or his participation is precluded by legislative provisions or official order.

If the contract is transferred to another traveller, the original traveller and the new traveller (the transferee) shall be jointly and severally liable to SCENIC for the payment of the tour price and the additional costs arising from the transfer. SCENIC may claim the reimbursement of additional costs if and to the extent these are reasonable and SCENIC has actually incurred such. SCENIC will provide the traveller with proof of the additional costs arising from the transfer to another traveller.

(3) On scheduled flights a **change of passenger is only possible, provided availability exists, by cancelling the existing booking and making a new booking.** In this case, the provisions of clause 10 (Termination by the traveller) shall apply accordingly.

## 10 TERMINATION BY THE TRAVELLER

(1) The traveller may terminate the contract **at any time before the start of the travel by notifying his travel agent or SCENIC directly (TERMINATION or CANCELLATION).** Travellers are recommended to communicate the termination in writing. In determining the relevant date, receipt of the notice of termination by SCENIC or the travel agent shall be decisive.

If the traveller terminates before the start of the travel or does not participate in the tour, SCENIC shall be entitled to appropriate compensation unless the termination is attributable to SCENIC or unavoidable and extraordinary circumstances occur at the place of destination or its

immediate vicinity, significantly affecting the performance of the travel services or which significantly affect the carriage of passengers to the destination. Circumstances shall be regarded as unavoidable and extraordinary within the meaning of this clause, where they are outside the control of the party who invokes them and their consequences could not have been avoided even if all reasonable measures had been taken.

The amount of the compensation is determined in accordance with the cruise fare less the value of SCENIC's cost savings and the income SCENIC generates from alternative deployment of the travel services. The compensation will be standardised and differentiated in accordance with the period between the date at which the traveller's notice of termination is received and the start of the travel and the nature of the travel booked. In application of these principles, SCENIC may claim compensation for each traveller registered in accordance with the following scale:

- 150 days or more before the start of the travel  
3 % of the tour price

- 149 to 50 days before the start of the travel  
20 % of the tour price

- 49 to 30 days before the start of the travel  
30 % of the tour price

- 29 to 22 days before the start of the travel  
40 % of the tour price

- 21 to 15 days before the start of the travel  
60 % of the tour price

- 14 days or less before the start of travel  
80 % of the tour price

- no-show, cancellation on the day on which travel begins and cancellation after the tour  
95 % of the tour price

(2) Compensation / cancellation fees are due immediately.

(3) In the case of a partial cancellation, where one full fare paying traveller originally booked in a cabin on the basis of two persons sharing cancels and as a consequence the remaining traveller uses the cabin booked as a single cabin, SCENIC shall be entitled to the cancellation fees specified in the above table and, in any event, standardised compensation amounting to no less than 80 % of the pro-rata tour price.

The same shall apply in the case of a partial cancellation where one full fare paying passenger booked in a cabin on the basis of several persons sharing cancels and as a consequence the cabin originally booked on the basis of full occupancy is used by a reduced number of passengers. In this case, SCENIC reserves the right to change the cabin booked.

(4) If service providers, in particular transport companies, charge SCENIC higher fees, cancellation fees up to the price of the travel and/or the flight may apply. Where external service providers involved in the provision of the tour have cancellation terms and charges which differ from these set out here, their cancellation terms shall apply where this is expressly stated in the booking advice.

(5) SCENIC reserves the right to claim in place of the standardised compensation set out above a higher level of compensation calculated on an individual basis on condition that SCENIC proves that it has occurred costs that are significantly greater than those covered by the standardised level of compensation. In this case, SCENIC must provide proof of the compensation asserted, setting out a detailed calculation which takes account of the costs saved.

(6) The traveller is entitled to prove to SCENIC that no loss has occurred or that the loss arising is considerably lower than the costs accounted for in the standardised compensation amount applicable in that case.

(7) The traveller is hereby expressly advised that travel insurance including cancellation cover is recommended. However, travel insurance including cancellation cover is not included in the tour price.

## 11 TERMINATION BY SCENIC

(1) SCENIC reserves the right in the following cases to terminate the travel contract in full or in part before the start of travel (Rücktritt) or after the start of travel (Kündigung):

(a) **Where the number of persons enrolled is smaller than the minimum number specified**, provided that SCENIC has stated the minimum number of persons in the tour description concerned and fixed a date prior to the contractually agreed start of the travel by which the notification must have been received by the traveller and in the booking advice specifies the minimum number of persons and the latest date by which it may terminate or refers to the relevant details in the advertisement for the travel. **SCENIC must notify the traveller of the trip cancellation without undue delay where it is clear that the trip cannot be operated because the number of persons enrolled is lower than the minimum number specified.** The termination of the contract must be notified to the traveller, in the case of trips lasting more than six days, no later than 20 days before the start of the travel and, in the case of trips lasting between two and six days,

no later than seven days before the start of the travel. If it is clear at an earlier date that the minimum number of persons specified for a trip cannot be achieved, SCENIC will exercise its right to terminate without undue delay.

(b) Where performance of the travel contract is prevented because of **unavoidable and extraordinary circumstances as specified in Section 561h, subsection 4, of the German Civil Code**, SCENIC shall terminate the contract immediately on becoming aware of the grounds for termination.

If carriage of the passenger to the place of departure or to another place agreed by the parties (return travel) is covered by the contract and impossible to ensure because of unavoidable and extraordinary circumstances, SCENIC shall, in accordance with Section 651k, subsection 4, of the German Civil Code and subject to the exceptions provided for in Section 651k, subsection 5, of the German Civil Code, bear the cost of necessary accommodation for the traveller for a period not exceeding three nights.

In the cases covered by paragraphs 1(a) and 1(b), SCENIC shall offer the traveller a FUTURE TRAVEL CREDIT (FTC) voucher.

(2) In the event of **non-payment of the tour price** when due, in circumstances where issue of an overdue notice specifying a further deadline for payment has not resulted in payment, as specified in clause 5 (Failure to pay).

(3) Further, before or after the start of the travel, SCENIC may terminate the contract in full or in part without being required to observe a notice period where

(a) the mental or physical condition of a traveller does not allow him to (continue his) travel, as this condition makes the traveller unfit to travel or constitutes a danger for the traveller himself or another person on board. In such a case, carriage may be denied or the traveller's holiday may be terminated at any time. SCENIC shall not be responsible for any additional costs arising. The same applies where as a result of a mental or physical disability a passenger requires special care going beyond the contractually agreed services of SCENIC and the passenger does not have an accompanying person who is able to provide this care;

(b) the traveller brings on board weapons, munitions, explosive or flammable substances or similar; further, when he consumes illegal drugs or brings these on board and/or commits criminal offences. Termination shall also be justified where an attempt is made to commit the above;

(c) the traveller booked providing false details of his identity, address and ID document;

(d) the traveller, despite a formal warning from SCENIC, disrupts the operation of the tour so persistently or behaves contrary to the terms of the contract to such an extent as to justify the immediate termination of the contract.

In these cases, the traveller may be excluded from the trip. SCENIC shall retain the right to the tour price; in this connection account will be taken of the value of the costs saved and the advantages that accrue to SCENIC from alternative deployment of services not used. The traveller shall bear any additional costs for the return journey.

(4) On board ship, the ship's rules apply, which the traveller must observe and comply with without restriction. The captain is responsible for the ship, the passengers and the crew. In exercising his nautical command and for the purposes of ensuring safety and observance of the ship's rules, the captain has sole decision-making power and consequently may order a passenger to leave the ship without compensation. The same applies if any of the situations specified in clause 11(3) arise during the tour.

## 12 MEDICAL CARE, SHIP'S DOCTOR

(1) The presence of a ship's doctor must only be ensured where this is expressly provided for in the description of travel. The services of the ship's doctor are not contractual services provided by SCENIC. The ship's doctor carries out his activities independently and at his own responsibility and is not subject to directions of any kind from SCENIC or the ship's crew. The travel price does not include any services provided by the ship's doctor; the traveller is exclusively responsible for settling those fees. SCENIC is not under any obligation to provide information concerning treatment under a health voucher (Krankschein) or at the expense of a statutory health insurer and/or reimbursement for treatment by statutory or private health insurers. The ship's doctor is not a vicarious agent of SCENIC. SCENIC shall not be liable for the accessibility and availability of the ship's doctor, for the observance of specific consultation and treatment times, for any omission to provide treatment or assistance or for errors in treatment.

(2) Treatment on the ship is comparable to consulting a doctor in another country (e.g. Switzerland, the Bahamas, Myanmar or Vietnam). Payment must be made using the boarding card. It is not possible to settle medical fees with a health insurance card. SCENIC shall not be liable for the eligibility of the treatment costs for partial or full reimbursement by the traveller's health insurer.

(3) Comprehensive medical treatment on board is possible only to a limited extent. Dialysis and dental

treatment cannot be carried out on board. The ship's pharmacy holds products for common illnesses and initial emergency treatment. In a medical emergency the patient will have to leave the ship and will be transported to a nearby onshore hospital. The traveller/patient shall bear all the costs arising in this connection. Travellers who are being treated for a medical condition are recommended to carry details of their condition and treatment with them.

(4) SCENIC recommends travellers to inquire from their health insurer before the start of travel as to the scope of their coverage when travelling abroad or to take out foreign travel health insurance which also provides cover for the risks associated with a cruise holiday, including the costs of medical care as well as the costs and expenses that the traveller may incur by reason of evacuation on medical grounds that could possibly be required in remote areas.

(5) **SCENIC does not accept any liability for the provision of medical care or for the appropriateness of any nursing or care services provided.**

### 13 TRAVEL RESTRICTIONS FOR EXPECTANT MOTHERS AND INFANTS AS WELL AS FOR PERSONS WITH REDUCED MOBILITY, TRAVELLERS WITH SPECIAL NEEDS AND EXCLUSIONS FROM TRAVEL, YOUNG TRAVELLERS

(1) If the traveller or a member of his party;

- has a medical condition or is in comparable circumstances,

- is pregnant,

- has a physical impairment, or

- has special requirements on account of a medical condition or comparable circumstances, that might affect his travel (including any which affect the booking process), the traveller must notify SCENIC in writing thereof, specifying all the medical or mobility equipment required by that person, before the traveller places the booking so that we can assist you in considering the suitability of the arrangements and/or in making the booking. Some activities on board the ship and onshore at all ports may be unsuitable for persons with reduced mobility.

(2) Further the traveller is under an obligation to notify us following booking of every change or deterioration in the physical impairment and/or medical situation or circumstances or of the onset of a physical impairment, a pregnancy or a medical situation or circumstances which could affect his travel.

(3) We reserve the right to decline a booking for any person or, if full details are not given at the time of booking or the conditions or circumstances concerned / physical impairment develop after booking, prior to the start of the travel, to terminate the contract (Rücktritt) or, after the start of the travel, to terminate the contract (Kündigung) in full or in part as soon as we become aware of these details if we reasonably feel unable to accommodate your special requirements. In these cases SCENIC retains the right to compensation provided for in clause 10.

(4) In the event that the traveller requires assistance with embarking or disembarking as a result of reduced mobility or a physical impairment, the traveller is requested to advise SCENIC of this at the time of booking and in any event no later than 48 hours before the assistance is required. Please also note that assistance is not always available when embarking or disembarking at all ports of call. It is important to note in relation to some of our vessels that

(a) for safety reasons, **wheelchair passengers** cannot be carried on boarding ramps (which may be steep due to water levels) whilst the ship is tied up or at anchor;

(b) collapsible **walkers** may be taken onto tender vessels for transfer to shore for the included touring. However walkers are unable to be taken on the dinghies at any time due to space restrictions. Walking aids must be kept in passenger cabins – there is no additional storage space on board;

(c) passengers must be able to **walk up/down stairs in the event of an emergency** to reach the emergency evacuation points;

(d) **motorised scooters** cannot be used on board;

(e) wheelchairs and walkers can be carried in the **luggage compartment of coaches**, subject to space restrictions;

(f) when embarking and disembarking tender boats: dinghies are accessed via a floating platform and require the **ability to step into and out of the vessels unaided**;

(g) **cabins and bathrooms** may have thresholds or doors which limit access.

(5) For safety reasons and as a consequence of the limited medical care available on board the vessel, **expectant mothers**, who at the date of the start of travel are in the 24th week of pregnancy or later and infants under the age of 12 months are excluded from travel. Pregnant women who at the date of embarkation have been pregnant for less than 24 weeks must produce a certificate of fitness to travel issued by a doctor.

(6) For safety reasons, SCENIC reserves the right to

allow persons who are **deaf or blind** or who despite using corrective lenses have no more than 5% of normal eyesight on the better eye and travellers who require a wheelchair on a permanent basis to travel only together with an accompanying adult without a physical or mental impairment who shares their cabin. Travel without such an accompanying person will be authorised on a case-by-case basis.

(7) For safety reasons, and as a consequence of the increased risk of injury, travellers who require a wheelchair on a permanent basis may, at the captain's discretion (depending amongst other things on the weather and port situation), not be permitted to go onshore in tender ports.

(8) If you have any **special requests** (including special diets or in relation to particular foods), you must notify us in writing of these at the time of your booking. Please note that we cannot guarantee to satisfy special requests. Failure to satisfy special requests does not constitute a breach of contract by us. Confirmation that a special request has been noted or passed on to the corresponding service provider or the inclusion of the special request in your booking advice, invoice or other documents shall not constitute confirmation that the request concerned will be met. If it is important for you, for your own protection you should obtain confirmation in writing that a special request will be complied with (where it is possible to give this). We cannot accept any conditional bookings i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as standard bookings subject to the above provisions on special requests.

(9) **For safety reasons, travellers under the age of 12 are not permitted except with the separate agreement and approval of SCENIC. Passengers aged 12 to 17 must be accompanied by an adult and for safety reasons must share accommodation with an adult.**

### 14 TRAVEL SERVICES NOT IN CONFORMITY WITH THE CONTRACT, OBLIGATIONS OF THE TRAVELLER

SCENIC must provide the tour booked in conformity with the contractual specifications (frei von Reismängeln).

If the tour is not in conformity with the contract (mangelhaft), the traveller has the rights specified in section 651i of the German Civil Code. In such a case, SCENIC will always do what it can to find an acceptable solution.

(1) **Notification of services not in conformity with the contract (Mangelanzeige)**

Pursuant to section 651o of the German Civil Code, the traveller is required to notify a lack of conformity in the performance of the travel services without delay to SCENIC Wallbrunnstrasse 24, 79539 Lörrach, Germany, phone: 0800 554 1415, email: info@scenic.eu or to a representative of SCENIC (tour representative or travel agent). However, tour representatives, travel agencies and persons employed by suppliers are not entitled and not authorised by SCENIC to confirm that a service is not in conformity with the contract or to recognise any claims against SCENIC.

If as a result of a culpable omission to notify the lack of conformity, SCENIC was unable to remedy such, the traveller is not entitled to a price reduction or to claim damages.

(2) **Remedy**

Pursuant to section 651k, subsection 1, of the German Civil Code, the traveller may require SCENIC to remedy a lack of conformity if during the tour such lack of conformity (Mangel) within the meaning of section 651i, subsection 2, of the German Civil Code arises. SCENIC may however refuse a remedy where this is impossible or entails disproportionate costs, taking into account the extent of the lack of conformity and the value of the travel services affected.

(3) **Price reduction, damages**

If SCENIC cannot remedy the lack of conformity, the traveller is entitled to claim a price reduction in accordance with section 651m of the German Civil Code or damages in accordance with section 651n of the German Civil Code.

(4) **Termination**

If the tour is substantially impaired by the lack of conformity, the traveller may terminate the contract in accordance with section 651l of the German Civil Code provided that the traveller has previously set a reasonable period for SCENIC to remedy the lack of conformity and within this period SCENIC has not done so. It shall not be necessary to set a deadline if SCENIC refuses to remedy the lack of conformity or if immediate remedy is required.

If the contract is terminated, SCENIC reserves the right to claim the agreed tour price in relation to the travel services provided and those which are still to be provided and to end the package travel; this shall be without prejudice to the traveller's rights to claim a price reduction and damages. The organiser shall reimburse the traveller for travel services not provided.

### 15 LIABILITY AND LIMITATION OF LIABILITY

(1) The contractual liability of SCENIC for loss and damage other than personal injury (also the liability for

the infringement of pre-contractual, ancillary and post-contractual duties) shall be **limited to three times the tour price** provided that the loss and damage sustained by the traveller does not result from culpable conduct by SCENIC.

This limitation of liability shall be without prejudice to additional claims brought on the basis of international conventions.

(2) If a travel service is governed by international conventions or statutory provisions based on such conventions according to which a claim for damages against the service provider arises or may be asserted only under certain conditions or limitations or under certain conditions is excluded, SCENIC may also rely on these provisions against the traveller (section 651p of the German Civil Code).

(3) If SCENIC's position corresponds to that of a **contractual air carrier**, SCENIC's liability depends on which provisions of the German Aviation Act (Luftverkehrsgesetz), EU law, the Warsaw Convention as amended by the Hague Protocol or the Montreal Convention apply.

(4) **Carriage by sea** is subject to the liability provisions of the Athens Convention of 1974 as amended by the 2002 Protocol as well as the International Maritime Organisation Reservation and Guidelines for the Implementation of the Athens Convention which was implemented in the European Union by Regulation (EC) No 392/2009.

The rules of this paragraph shall apply unless the rules specified in clause 6(1) result in a lower claim being asserted against SCENIC.

In connection with the liability provisions governing carriage by sea, SCENIC draws your attention to the following points:

(a) Irrespective of the existence of a damages claim, in the event of death or personal injury caused by a shipping incident, SCENIC shall, within 15 days of the identification of the person entitled to damages, make an advance payment in respect of each person and incident and in the case of death no less than EUR 21 000. The advance payment shall not constitute the recognition of any claim whatsoever. The advance payment may be offset against any subsequent damages payable. It must be refunded to SCENIC if the person who received it is not the person entitled to damages (see Article 6(2) of Regulation (EC) No 392/2009).

(b) SCENIC's liability for the loss of and damage to luggage, mobility aids and other special equipment used by travellers and/or members of their party with reduced mobility shall be excluded if in the case of visible damage the traveller and/or members of their party do not report the damage at the latest on disembarkation and in the case of damage that is not immediately visible no later than 15 days after disembarkation. Written notification of the damage is not required if within the period prescribed the parties have jointly agreed the damage.

(c) SCENIC shall not be liable for the loss of or damage to valuables (e.g. money, important documents, negotiable instruments, precious metals, gems, jewellery, artworks, photography and film equipment, portable video systems and mobile devices, such as laptops or tablets, together with the corresponding accessories, etc.) unless they were deposited for safekeeping during carriage.

(5) Further SCENIC shall not be liable for defective performance, personal injury and/or property damage resulting from services provided by third parties which are not part of the contractual travel services. Such services are bought-in services, where we act merely as agent, or are operated by independent third parties, such as, for example, the provision of goods and services (e.g. excursions, sporting events, exhibitions, visits) during the cruise and as such can be identified by passengers as evidently not part of SCENIC's travel services.

This shall not apply where these third parties must be qualified as SCENIC's vicarious agents or SCENIC creates the impression that it is the operator of the services provided by the third parties. SCENIC shall be liable however if and to the extent that the damage sustained by the passenger is caused by the breach of notification, information or organisation duties incumbent on us.

(6) See also "Communication for international travel passengers on limitation of liability" and "Information on limitations of liability for luggage". In addition, in relation to all flights offered the general and special terms and conditions of carriage of the carrying airline apply.

(7) SCENIC recommends that in their own interest travellers should take out travel accident insurance and luggage insurance.

### 16 LIMITATION PERIOD

The rights of a passenger provided for in section 651i of the German Civil Code, entitling him to bring claims in relation to travel services not in conformity with the contract, become time barred after two years; such period to begin on the date on which the booked travel was contractually due to end.

### 17 SHIP RULES, EXCURSIONS, LUGGAGE, ADDITIONAL RULES

(1) **Instructions by the captain**

For the **comfort and safety of travellers**, the instructions of the captain, the discovery team (on discovery tours) and the cruise director must be complied with at all times.

In the event that a traveller refuses to comply with the instructions of the captain, the discovery team, the cruise director, another member staff or a service provider, **SCENIC may terminate the contract and exclude the traveller from the cruise with immediate effect where the behaviour of the traveller adversely affects his own health or safety or is a threat to the health, safety or enjoyment of the travel of other passengers.**

#### (2) **Currency and credit cards**

Most of the countries visited use the euro although some countries still use another currency. For small purchases onshore or in small towns, it is helpful to carry some local currency. Credit cards are accepted in many places. Before the start of travel, you should check that your card and PIN will work in the countries you will be visiting. All purchases on board are charged to your shipboard account. **The on board currencies on cruise ships are US dollar and euro, depending on the destination.**

#### (3) **Deck plan**

The deck plans and cabin layouts/sizes are intended only as a guide and are subject to change.

#### (4) **Noise, vibration and odour**

Although we take appropriate measures to minimise the noise, vibrations and odours on our ships, you acknowledge and accept that some noise, vibration and intermittent odours may be experienced on vessels and that we cannot be held liable to you in relation to such noise, vibration or odours.

#### (5) **Dock position**

During port stops, ships may dock side-by-side, obstructing views.

#### (6) **Cruise director**

An experienced English-speaking cruise director accompanies every cruise. They are there to ensure your comfort, answer your questions and make your holiday relaxed and memorable. Cruise directors are employees of SCENIC.

#### (7) **Electricity and WiFi**

**Free WiFi is available** on board. However, our ships sail in national and international waters. This means that connection speeds using WiFi can sometimes be slow depending on the current position of the ship. In some cases, no signal may be available. We do not guarantee the availability and quality of internet connections. Further, we do not accept any liability for any problems arising.

#### (8) **Onboard power supply**

The power supply onboard is 220 volts. You will need a universal travel adaptor to use your electrical appliances.

#### (9) **Sightseeing, excursions and special activities**

(a) Sightseeing: sightseeing in many historic towns and cities can only be undertaken by walking as coach access is not possible. Consequently, a reasonable level of fitness is required as the sightseeing tour may involve steps and extensive walking over uneven surfaces;

(b) Mountain excursions: some shore excursions include mountain excursions involving high altitudes.

(c) Discovery experiences: a reasonable level of mobility is required to participate in most tours. Discovery experiences including but not limited to dinghy tours are subject to regulatory approval and the prevailing weather conditions. The tours can be booked with your cruise director during the cruise and are subject to availability, seasonal and operational factors. Some activities require a minimum or maximum number of participants to operate.

(d) For Arctic and Antarctic expeditions as well as mountain excursions and discovery experiences (e.g. by dinghy, kayak, helicopter, e-bike, submersible or using scuba diving equipment) participants need to have an **adequate level of physical fitness and health**. Travellers are recommended **to consult a doctor before booking** to ensure that they have an adequate level of physical fitness and are in good health for the trip concerned.

(e) The equipment for sporting and aquatic activities shown in the brochure may not be offered in all ports and/or is subject to availability.

(f) The operation of **all excursions/tours** depends on us having a **minimum number of bookings**. If the minimum booking number is not reached, we may cancel or amend a planned excursion/tour.

#### (10) **Drones**

(a) General prohibition: unless provided by us or an operator as part of an organised activity during your tour, the use of drones is strictly prohibited at all times.

(b) You should also be aware that, in addition to the prohibition set out in paragraph (a), the use of drones is regulated or prohibited by law in many locations and that use which is illegal or contrary to the law may result in your arrest or prosecution by the relevant authorities.

(c) If we or an operator allow you to operate a drone as part of an organised activity during your tour, you must strictly comply with all instructions of the activity leader.

#### (11) **Images, diagrams and maps**

(a) Unless otherwise stated, we make no representations about the facilities, quality or dimensions of any accommodation or cruise vessel. All images are for illustrative purposes only and may differ from the actual product or experience available; certain images may also have been digitally enhanced for reproduction purposes.

(b) Maps or diagrams of cruise ship routes included in cruise or other brochures are intended only as a guide and should not be regarded as showing the actual route to be taken during the cruise. The actual travel route is set out in the travel documents.

#### (12) **Luggage**

Travellers are entitled to **one suitcase per person. The measurements of the suitcase may not exceed 76.2 x 53.3 x 27.9 cm and it must weigh no more than 23kg.**

#### (13) **Smoking on board**

Smoking is limited to the designated **smoking areas** and is not permitted in the cabins and on balconies and terraces.

#### (14) **(Travel) insurance**

Please read your (travel) insurance policies carefully and take them with you on your tour. It is your responsibility to ensure that the insurance protection you take out is suitable and appropriate for your own particular requirements.

### **18 SERVICE PROVIDERS**

Many of the services included in your travel are provided by service providers. These service providers provide the services in accordance with their own terms and conditions of business. Some of these terms and conditions of business may limit or exclude the liability of the service provider towards you, usually in accordance with applicable international conventions. Copies of the relevant parts of these terms and conditions of business and the international conventions are available on request from ourselves or the service provider concerned.

### **19 INFORMATION, PASSPORT, VISA AND HEALTH PROVISIONS**

(1) **The traveller must comply with all laws, ordinances, orders and travel requirements (provisions) of the countries and ports to be visited on the trip as well as all rules and instructions issued by SCENIC and its representatives.**

(2) SCENIC or the travel agent shall inform German nationals, who are not subject to special circumstances (e.g. dual nationality, stateless person, previous passport entries, evidence of refugee status), of the general requirements set out in the passport, visa and health provisions before entering the contract as well as of possible amendments to those requirements before the start of travel. It shall be presumed in that connection that no special circumstances apply in relation to the traveller (e.g. dual nationality, stateless person, previous passport entries). Other EU nationals and nationals of other States should contact SCENIC or the consulate responsible for them.

(3) SCENIC shall inform the traveller of the general passport and visa requirements and the health formalities of the destination country, including the approximate time to obtain any necessary visa, before entering the contract as well as of amendments that are possible before the start of travel.

(4) The traveller himself shall be responsible for obtaining and **carrying the necessary travel documents** (e.g. visas, vaccination certificates), any necessary **vaccinations and complying with customs and foreign exchange provisions** unless SCENIC has expressly undertaken to obtain visas, certificates, etc. The traveller shall bear all disadvantages, in particular the payment of cancellation fees as well as fines, penalties and expenses, that arise from non-compliance with these provisions, except where they result from the culpable provision of incorrect information or a culpable omission to provide information on the part of SCENIC. The traveller must reimburse SCENIC immediately for any amounts that it must pay or deposit in this connection.

(5) In the event of an infringement of or non-compliance with passport, visa, health or other entry requirements, in particular also **by a failure to provide manifest data on time, SCENIC shall be entitled to deny carriage to the traveller and to claim the corresponding standardised compensation specified in clause 10 of these terms and conditions**. In this case, the traveller shall have the right to prove to SCENIC that no loss has occurred or that the loss sustained does not correspond to the amount claimed.

(6) SCENIC recommends that minors travelling without their parents should carry with them a written declaration of consent from their parents. In many countries restrictions apply or embarkation may be denied if no such document can be produced. The declaration of consent should be written and certified in English, as a minimum, and, as a precaution, also in the language of the countries to be visited. The traveller himself shall be responsible for contacting the relevant embassies for information.

### **20 IDENTITY OF THE OPERATING AIRLINE**

**SCENIC or its agents will inform the traveller of the**

**identity of the operating airline(s) for all flights to be provided as part of the tour if SCENIC arranges the flights for travellers.**

The EU Regulation on informing passengers of the identity of the operating air carrier (Regulation (EC) No 2111/2005 on the establishment of a Community list of air carriers subject to an operating ban within the Community and on informing air transport passengers of the identity of the operating air carrier) requires SCENIC to inform the passenger at the time of reservation of the identity of the relevant operating airline in relation to each flight to be provided during the booked tour. If at the time of reservation the operating carrier has not yet been determined, SCENIC is required to inform the passenger of the airline(s) that are likely to operate the flight. As soon as SCENIC knows which airline will operate the flight, it must inform the passenger thereof. If the airline which was notified to the passenger as the operating airline changes, SCENIC must inform the passenger of this change. SCENIC must immediately take all appropriate steps to ensure that the passenger is informed of the change as soon as possible. The list of airlines subject to an operating ban in the EU ("the Community list", previously known as a "blacklist") is available via the following link: [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)

### **21 DATA PROTECTION**

SCENIC handles the data of its travellers responsibly.

The personal data that you provide to SCENIC are processed electronically, stored and used exclusively in accordance with the statutory data protection rules and the European General Data Protection Regulation (GDPR) to the extent that this is necessary for the performance of the contract, the operation of the tour, customer service or compliance with statutory provisions. Employees and representatives of SCENIC are required to observe data protection rules.

The data protection law applicable grants travellers the following rights against SCENIC in connection with the processing of their personal data:

**Right of access by the data subject (Article 15 of the GDPR), right to rectification (Article 16 of the GDPR), right to erasure (Article 17 of the GDPR), right to restriction of processing (Article 18 of the GDPR), notification obligation regarding rectification or erasure of personal data or restriction of processing (Article 19 of the GDPR), right to data portability (Article 20 of the GDPR), right to withdraw the consent given (Article 7(3) of the GDPR) and right to lodge a complaint with a supervisory authority (Article 77 of the GDPR).**

Where travellers have questions concerning data protection, they may contact our data protection officer by email: [cruises@scenic.eu](mailto:cruises@scenic.eu), Data Protection Officer, Damien Thomas, Scenic Cruises International GmbH, Wallbrunnstrasse 24, 79539 Lörrach, Germany.

Comprehensive information on the nature, scope and purposes of the collection, processing and use of your personal data and on your rights is available at [www.scenic.eu](http://www.scenic.eu).

### **22 DISPUTE SETTLEMENT PROCEDURES**

The European Commission provides a platform for out-of-court online dispute resolution (ODR platform) which can be accessed under [www.ec.europa.eu/consumers/odr](http://www.ec.europa.eu/consumers/odr). However, SCENIC is not obliged to participate in this procedure and does not participate in dispute resolution procedures provided by a consumer arbitration service.

### **23 FINAL PROVISIONS, APPLICABLE LAW, JURISDICTION**

(1) The laws of the Federal Republic of Germany with the exception of UN sales law (United Nations Convention on Contracts for the International Sale of Goods of 11 April 1980) shall govern these terms and conditions of travel. For travellers who are regarded as consumers this choice of law also applies provided that this does not deprive the traveller of the protection afforded by mandatory provisions of the law of the country in which he has his habitual residence.

(2) Disputes arising in relation to registered traders, persons who do not have a general place of jurisdiction in the Federal Republic of Germany, persons for whom, after the contract has been entered, their domicile or place of habitual residence is unknown at the date the action is lodged and actions where SCENIC is the defendant are subject to the jurisdiction of the courts in Lörrach. Both stipulations shall apply unless mandatory provisions of international conventions provide otherwise.

(3) For the remainder, unless otherwise agreed in these terms and conditions of travel, the statutory rules shall apply.

(4) The invalidity and/or ineffectiveness of individual provisions of the travel contract and/or these terms and conditions of travel shall not result in the invalidity and/or ineffectiveness of the travel contract or the terms and conditions of travel as a whole.

Date of publication: 1 June 2023



# EMERALD

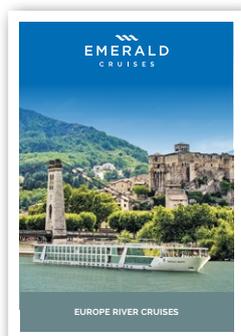
C R U I S E S

For more information please contact  
your local travel agent or visit  
**[emeraldcruiises.eu](http://emeraldcruiises.eu)**

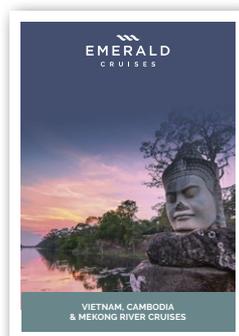
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Part of  
**SCENIC**  
GROUP

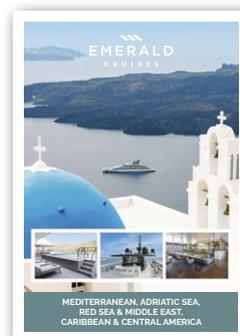
## Our Brochure Collection



Europe  
River Cruises



Vietnam, Cambodia &  
Mekong River Cruises



Mediterranean, Adriatic Sea,  
Red Sea & Middle East,  
Caribbean & Central America