

VIVA *Boutique*

Art • Culinary • Culture & Lifestyle



A new Chapter

filled with unique moments:
Welcome to VIVA Boutique.

"There is magic in every beginning." The German-Swiss writer and poet Hermann Hesse wrote this back in 1941, and even then it expressed what we feel today. The tingling, the anticipation and passion, the conviction and the desire to finally be able to take the next step - precisely the magic he described.

This is why we are all the more delighted to be able to present **VIVA Boutique** to you today, a project very close to our hearts and the next step in our exciting company history. The time will come as early as spring 2026, when our **VIVA BEYOND**, the first ship in our new Boutique Line, will be ready to welcome guests and crew on the beautiful Seine. At 110 meters in length, our premium ship - an extensively renovated ship from the Scylla fleet, by the way, is no giant on the river, but shows her true size with a fantastic design, over 50 % **Suites** and **Master Suites**, and exclusive benefits that are guaranteed to make your river cruise unforgettable.

Come with us and discover vibrant Paris, the city of art and fashion, join us for a Calvados and see the castles of Normandy; experience the rugged Atlantic with its Alabaster Coast. With our **VIVA All-Inclusive**, we offer you an exclusive all-round carefree package that leaves nothing to be desired. Enjoy selected menus in our **three restaurants** on board, accompany us on unique excursions and forget the stress of everyday life in your elegant Boutique Hotel on the water.

We hope that you will also feel this very special magic brought by a new beginning, and we cordially invite you to get to know VIVA BEYOND - on the following pages, and soon on board, when it's time to

ENJOY THE MOMENT!



A stylized, handwritten signature in black ink, consisting of a large, sweeping 'A' followed by a sharp, upward-pointing stroke.

Arno Reitsma
Owner VIVA Cruises



A stylized, handwritten signature in black ink, featuring a large, elegant 'A' followed by a series of fluid, connected loops.

Andrea Kruse
CEO VIVA Cruises

Exclusive: inclusive.



Always there – your Boutique Hotel travels with you



Always exquisite – gourmet enjoyment and high-quality drinks



Always organized – on-shore excursions and transfers



Always relaxed – wellness and fitness on board



Always happy – thanks to a unique variety of routes



Always carefree – thanks to VIVA All-Inclusive





Away from everyday life, a world awaits on board for you to experience with all your senses: in stimulating conversations with like-minded people, a look at the excellent menu or a dip into your mini bar. Some people call this exclusivity at no extra cost. We call it VIVA All-Inclusive - so that you can make the most of your river cruise at all times, at the best value for money! Enjoy your river cruise just the way you like it - because thanks to VIVA All-Inclusive, exclusivity is included on board.



Extraordinary Moments included

It's a matter close to our hearts to enable you to experience your vacation with us on board with all your senses. Immerse yourself in a world of elegance and exclusivity in which you can enjoy our customary VIVA All-Inclusive. As a VIVA Boutique guest, you can also benefit from other advantages that you will only find on our exclusive trips on the Seine.



Vegetarian and
vegan cuisine

All-Inclusive



Full-board dining is included with breakfast, lunch, and dinner featuring multi-course gourmet menus served right at your table



Enjoy a complimentary selection of cold and hot non-alcoholic beverages, as well as a carefully curated selection of alcoholic drinks



Quatre Heure: Indulge in a range of sweet and savory treats such as scones, sandwiches, or macarons, complemented by an array of tea options, available once per voyage



Welcome champagne, daily replenished minibar in your cabin and a re-usable water bottle to use throughout your voyage



Wi-Fi and gratuities



A VIVA Signature Excursion with every trip



A VIVA Boutique gift in your cabin

Our Suites

We are all about making your stay special - and that starts as soon as you arrive. While a welcome aperitif is served in the Junior Suite, our guests who have booked a Suite or Master Suite can expect even more.

Your Suite benefits



Priority boarding –

You can move into your cabin 1 hour before the actual check-in time



Welcome aperitif –

In your cabin with wine and canapés



Laundry service on board –

Worth 50 € per cabin

Our Master Suites

Your additional **Master Suite benefits**



Breakfast in your cabin –

Decide whether you would like to have breakfast in your cabin or in the restaurant



Little culinary touches –

Enjoy local, seasonal specialties in your cabin during your trip



An exclusive excursion included –

Join us for an unique experience



Best table choice –

Preferred table reservation in the MOMENTS Restaurant and VIVA's Bistro



Aperitif with the Captain and Hotel Manager –

Get to know your Captain and Hotel Manager personally over champagne and canapés

Entertainment

On land and on board, VIVA Boutique offers the right entertainment, of course. How about the finest jazz, relaxed ambient or the musical classics of the last few decades in our cozy lounge? Would you like to attend an **exclusive concert** of classical music? Or what do you think of lots of rhythm, fantastic voices and really good **live music** after a long day in France's most beautiful corners in streets?

Speaking of the most beautiful streets: accompany singer Titi Parisien in her show "**Paris Pétille**" through the most famous districts of the French capital and experience typical French flair and the unique charm of the city of love on board.

The tour starts in the artists' quarter of Montmartre with its cozy alleyways, bustling with restaurants, cafés and artists who amaze tourists and locals alike with their drawings.

Follow Titi to Montparnasse in the 1930s – and, of course, there's sure to be a song and dance interlude or two. How about interpretations of chansons by French icon Édith Piaf? This is pure France!

Afterwards, you'll visit what is probably the most beautiful avenue in the world - "Les Champs Elysées", which is considered the center of Parisian fashion and attracts visitors with its countless shops and bars. The famous revue theater "Le Lido", the cabaret "Crazy Horse", the entertainment district of Pigalle - home of the world-famous "Moulin Rouge" - and much more are also on the program.

As you can see, **Paris** is full of adventure and contrasts - discover the city of lights with VIVA Boutique on land - and thanks to Titi Parisien, on board as well.





From Paradis Latin to Nouvelle Eve, the show's talented dancers and singers have already appeared on stage in their unique costumes in the city's most famous cabarets.





Enjoy the Moment

Pure relaxation for body and soul.

What could be better than letting yourself drift away? In our opinion, nothing at all! And for this very reason we have created an **exclusive retreat** for you on board that is good not only for the body, but also for the mind. After a hectic day in France's capital, an exclusive tasting of regional delicacies or a visit to one of Normandy's countless castles, relax in our wellness area and reflect on the past few hours. Our **massages** conjure up deep relaxation, peace and inner harmony, which are beneficial for body, mind and soul after your time ashore.

After a round of **Qi-Gong**, dive into the heated **pool** on the **sun deck** and enjoy the meditative effect of the picturesque surroundings. With a glass of champagne, a delicious cocktail or the finest wine, the view of the sun setting over the Seine is a delightful spectacle.

Why not start the next morning deeply relaxed in our **treatment area**? After an activating session, you can look forward to a varied breakfast with a view of the Seine and get in the mood for the day ahead.



La vie est belle

Life is beautiful - especially on board our new VIVA BEYOND.

From Paris, the city of love, we travel through the Île-de-France region on the beautiful Seine through Normandy to the popular Atlantic coast, before making our way back to France's capital.

You simply choose the focus of your journey yourself.

Do you have a penchant for art and great painters such as Vincent van Gogh and Claude Monet? Then our river cruise centered on the **Impressionist** era is definitely something for you.

Do you love culture, do you want to marvel at castles and palaces and explore cities? Take a look at our **Culture & Lifestyle cruises**.

For you, nothing beats fine delicacies, good wine and local specialties? Our **Culinary cruises** could be just the thing for you.

But no matter what you choose, an unforgettable experience in the "Grande Nation" is already waiting for you.









Cast off -

our first Boutique ship, VIVA BEYOND

The VIVA fleet of ships is expanding: the **VIVA BEYOND** will be setting sail on the picturesque **Seine** in **2026**. This unique ship offers you an upscale, comfortable atmosphere that reflects the charm and elegance of the French lifestyle. With a length of 110 meters, the VIVA BEYOND accommodates **116 guests** in a total of **58 cabins**, half of which are suites of up to 30m². For the first time with three restaurants - including the MOMENTS Restaurant in a very special spot - and a bar in the Panorama Lounge, you can indulge in culinary delights, or simply relax and unwind. In the spacious **treatment area**, you can keep active on board in the fitness room with its modern equipment, or relax with a massage or a wellness session. The spacious **sun deck** with pool invites you to linger and rewards you with breathtaking views of the varied landscape.



Subject to change.



Subject to change.



Salut **VIVA**
Boutique!

Key

- Entrance
- Elevator
- Reception Desk
- Restaurant
- Bistro

- Panorama Salon
- Pool
- Fitness
- Massage
- Restrooms

- Kitchen
- Wheelhouse
- Crew

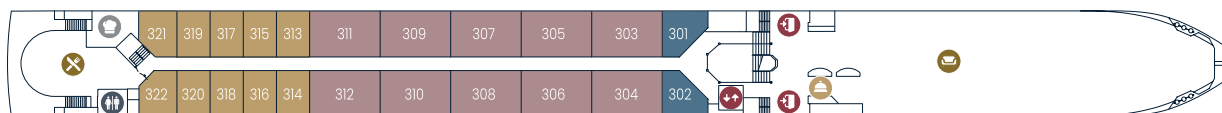
- Double Cabin ¹
- Double Cabin ²
- Master Suite ¹
- Suite ¹
- Junior Suite ¹

- ¹) French Balcony
- ²) Fixed Windows

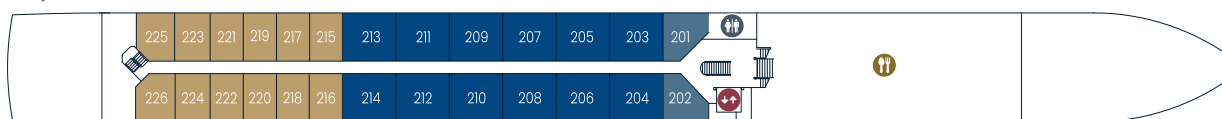
Sun deck



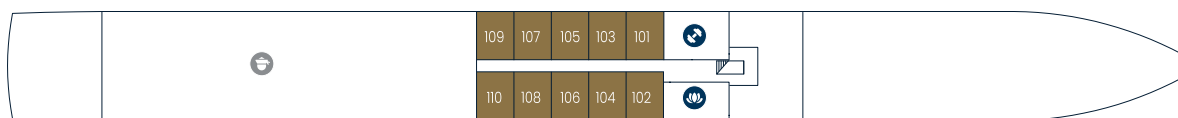
Diamond Deck No. 300



Ruby Deck No. 200



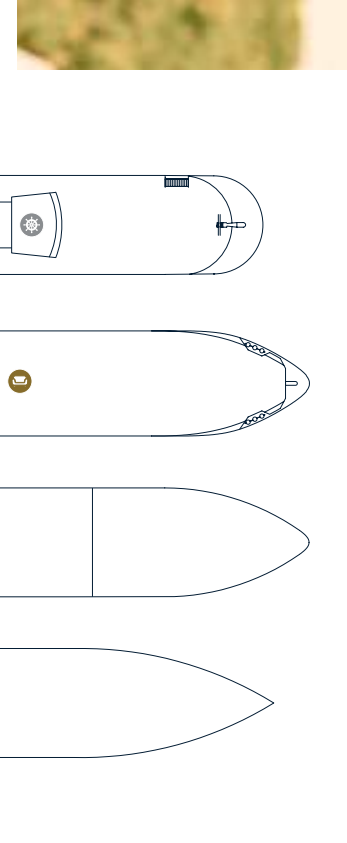
Emerald Deck No. 100



Really creative and with a special eye for details: our **Design Director Alex Jansen** ensures the incomparable appearance of our ships, as well as the necessary portion of VIVA flair.

But what is it really like when an existing ship is added to the VIVA fleet?

"VIVA BEYOND is not a new build, but comes from the Scylla fleet, and is something very special, for our task was to turn her into a boutique-style VIVA ship, something never seen on the river before. The most important thing here is that each ship has its own identity - and of course, we have to respect that. This is why one of our main priorities is to preserve this identity and skillfully incorporate it into the new design. We can replace the furniture, change colors and use new materials - but the soul remains, and it is up to us not to forget that."



Maiden Voyage

VIVA BEYOND



A few **surprises**
are waiting for
you!

Bienvenue à bord

In May 2026, our VIVA BEYOND will start her **Maiden Voyage** and take you on an unforgettable journey through incomparable France. The 8-day trip begins in **Paris** and takes you through idyllic **Normandy** to **Le Havre**, and finally back to Paris. Experience the magical landscape of the Seine, which passes by like an impressionist painting. From the rolling green hills and picturesque villages to the vast, golden fields and the impressive Alabaster Coast in the west of the country: every view is a work of art. As our first guests on board, enjoy a very special flair and get to know our new ship in this extraordinary country.

From us for you: as a Maiden Voyage exclusive, two excursions - entirely focused on the theme of "Impressionism" - are already included in the price.

Did you know that...

... the term "Impressionism" was coined by the art critic Louis Leroy? He described the now world-famous work "Impression, soleil levant" by Claude Monet as impressionistic and criticized its lack of artistic ambition. According to him, the paintings by Monet and other artists appeared unfinished and sketchy.

The artists, in turn, including Monet, Auguste Renoir and Edgar Degas, took advantage of the supposedly negative term "impressionists", and from then on referred to themselves as such.



VIVA BEYOND 7 Nights BEYO01			
May		10.05. - 17.05.2026	
Day	Port	Arrival	Departure
1	Paris	-	-
2	Paris	-	06:00
	Conflans	12:00	18:00
3	Rouen	07:00	13:00
	Caudebec*	17:30	19:00
4	Le Havre	01:00	-
5	Le Havre	-	13:00
6	Vernon	06:00	18:00
7	Paris	06:00	-
8	Paris	-**	-

Subject to change. *Boarding of the bike tour participants. **Disembarkation after breakfast

All prices can be found in our price table on page 44/45.

Gourmet Cruise

FALSTAFF EDITION



"VIVA Cruises is well-known for offering exceptional river cruises that go beyond the ordinary. With a unique blend of comfort, relaxation, and culinary discovery, every journey is designed to be unforgettable. This shared commitment to excellence creates a natural synergy between VIVA Cruises and Falstaff, making us the perfect partners. We are excited to bring our vision to life through carefully selected projects, with the spotlight on VIVA Boutique - a new venture that places gourmet and wine experiences at its heart." *Sebastian Späth, Editor-in-Chief Falstaff Germany*

"Exclusive trips, high-class culinary experiences, and excellent wine - this is what the prestigious magazine Falstaff stands for. When the idea to collaborate with them arose, it was clear to me: this is a perfect fit! VIVA Boutique equally embodies indulgence, design, and fine cuisine, all paired with memorable river journeys.

Therefore, it is with great pride that I introduce our exclusive partnership with one of the most esteemed lifestyle magazines across Germany, Austria, Switzerland, and Italy. Having such a distinguished partner on board our ships enables us to elevate the river cruise experience to entirely new heights. One of the standout highlights of this collaboration will be our joint Gourmet Cruise - an experience you can already start looking forward to!" *Andrea Kruse, CEO VIVA Cruises*

WINE, FOOD, LUXURIOUS LIFESTYLE AND TRAVEL

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Impressionism

Atmospheric depictions of fleeting snapshots – completely in the here and now. Take in the surroundings and soak up the unique atmosphere, marvel at the landscapes, watch fishermen and flower sellers, stroll through the streets of Paris. Follow in the Footsteps of Impressionism.



Three things.

you should know
about Impressionism.

Normandy - the birthplace of Impressionism

Rapid brushstrokes, intense colors, a very special atmosphere: in 1872, Claude Monet painted his masterpiece, "Impression, soleil levant", in Le Havre, today the largest city in Normandy. Landscapes, rivers and coastlines were just some of the favorite scenarios the artists of this time focused on, so it was no wonder that the beautiful gardens in Vernon and Étretat, the coast of Honfleur and the little paths.

The departure from conventional studio painting

The play with light and shade, a feeling for atmosphere and painting in the open air - en plain air - became the trademarks of the Impressionists. Easels found their way outside to directly capture spontaneous impressions - "impression" in French - of the varied natural surroundings and scenes of everyday life.

Paris as the center of the era

The city of love with its colorful hustle and bustle also had a magical attraction for artists such as Edgar Degas, Auguste Renoir and Édouard Manet. The incredible architecture, the hectic traders, the artists' quarter in Montmartre and the cozy cafes were just some of the motifs that still exude the charm of bygone eras today.





In the Footsteps of Impressionism

Day 1 - Paris:

Paris attracts visitors with its numerous museums and exhibitions, unique architecture and the typically **French way of life**. Bring your suitcases on board, settle into your cabin and enjoy your first few hours in the wonderful capital of France.

Day 2 - Conflans:

Your ship sets off early in the morning and heads west. By midday you will reach the town of Conflans, just outside Paris. From here you will head to the **artists' village of Auvers-sur-Oise**, which is best known for its most famous inhabitant, Vincent van Gogh. Follow in the footsteps of the Dutch painter!

Day 3 - Rouen:

Open the curtains of your cabin and greet Rouen, **the capital of Normandy**. After a hearty breakfast, you can get to know the city and its highlights on a morning jog. If you prefer something more relaxed, you can visit the famous Rouen Cathedral on an extensive city tour, or explore sights such as the historic old town or the numerous museums on your own. The ship departs at midday and you sail along the breathtaking landscape towards the Atlantic. Enjoy your time on board, treat yourself to a massage or a glass of champagne on the sun deck. Sports enthusiasts can use the stop in Duclair to explore the picturesque landscape by bicycle and join the ship again in **Caudebec**.

Day 4 - Le Havre:

The **chalk-white Alabaster Coast** around Le Havre is a true spectacle of nature. Probably the most beautiful view of this and the Aiguille Creuse can be seen from the **Garden of Étretat**. But it's not only the cliff and the sea that are worth a visit - the collection of contemporary art is also an eye-catcher. You can also discover modern art on the panoramic tour of Le Havre, which just has to include a visit to the MuMa.

Day 5 - Honfleur:

How about starting the day with a leisurely stroll through Honfleur? This small town attracts visitors with its **picturesque harbor**, little alleyways and the famous fishermen's houses that inspired artists such as Claude Monet in the past. In the afternoon, just in time for "Les Quatres Heures", a sweet treat is a must. Did you know how macarons, the queens of **French patisserie**, are made? We'll show you how!

Day 6 - Vernon:

Bonjour, Vernon! Today is all about Impressionism. Visit **Monet's Garden** in Giverny, follow in the artist's footsteps and stroll across the Japanese bridge of the famous water lily pond. The artistic theme continues in the Museum of Impressionism: discover the works of Monet and Sisley, Maurice Denis and Hiramatsu Reiji. In the evening, the grand **Gala Dinner** will ensure an unforgettable time!

Day 7 - Paris:

Welcome back to Paris! Use the day to experience the French capital in all its facets. How about a city tour to get to know all the famous sights, from the Eiffel Tower to the magnificent Champs-Élysées? Art lovers won't want to miss a visit to the splendid **Musée d'Orsay**. Afterwards, you can look forward to an exciting evening on board and enjoy your last night under the lights of Paris.

VIVA BEYOND 7 Nights BEYO02			
May		24.05. - 31.05.2026 31.05. - 07.06.2026	
July		05.07. - 12.07.2026 12.07. - 19.07.2026	
August		30.08. - 06.09.2026	
September		06.09. - 13.09.2026 13.09. - 20.09.2026	
Day	Port	Arrival	Departure
1	Paris	-	-
2	Paris	-	06:00
	Conflans	12:00	18:00
3	Rouen	07:00	13:00
	Caudebec*	17:30	19:00
4	Le Havre	01:00	-
5	Le Havre	-	13:00
6	Vernon	06:00	18:00
7	Paris	06:00	-
8	Paris	-**	-

Subject to change. *Boarding of the bike tour participants. **Disembarkation after breakfast

All prices can be found in our price table on page 44/45.

Signature Excursion

Auvers-sur-Oise

The artists' village of Auvers-sur-Oise lies amidst fields of grain and is only around 30 km outside Paris. Impressionists such as Cézanne, Pissaro and Henri Rousseau spent significant periods of their lives here and immortalized the surroundings in their works.

Vincent van Gogh also spent the last days of his life there and devoted himself entirely to his art during this time, painting the surrounding wheat fields, the unique landscape and the people of the place. He is said to have created a total of 80 works during this time.

Take a guided tour through the picturesque village in the **Oise valley**, follow in Van Gogh's footsteps and look at the room in which the famous artist spent the last months of his life. Did you know that the Dutch Impressionist only lived in the village for the last 70 days of his life and thus also died there - under circumstances that are still unexplained today? Visit his grave in the cemetery on the hills of the town, the park named after him, and discover the many places he immortalized in his paintings.

Duration:	4 hours
Transportation:	bus & on foot
Difficulty:	moderate





The Garden of Étretat

High above the town of the same name are the Gardens of Étretat, an unforgettable highlight on the Norman Atlantic coast. Visit the lavishly landscaped gardens, learn interesting facts about their history and discover a multitude of **contemporary works** of art that are spread across the entire site. The view from the viewing platform over the town, the rugged Alabaster Coast and the Atlantic is incomparable.

Duration: 3,5 hours
Transportation: bus & on foot
Difficulty: active

Musée d'Orsay Paris

Crown your trip with a visit to the world-famous Paris art museum, the Musée d'Orsay. Discover over 4,000 exhibits, including paintings, sculptures, graphics and architecture from the years 1848 to 1915. Stroll through the former railway station hall and marvel at works by Vincent van Gogh, Auguste Rodin and Paul Cézanne up close. Incidentally, the museum is best known for its extensive **Impressionism collection** - and thus of painters such as Claude Monet, Auguste Renoir and Edgar Degas.

Duration: 3 hours
Transportation: bus & on foot
Difficulty: moderate





Enjoying life

Unrivalled variety, aesthetics and preparation: French cuisine is popular worldwide and has an unique reputation. Quality and enjoyment are part of the profound culinary culture in the land of haute cuisine. Join us and immerse yourself in the culture!



Three things.

you should know
about the French cuisine.

A veritable World Cultural Heritage

French cuisine – also called “cuisine française” – is known far beyond the borders of France and is divided into the country's unique regions. In addition to Normandy, Provence, Alsace and Brittany are especially popular. A paradise for gourmets, in other words – and rightly one of UNESCO's Intangible Cultural Heritages since 2010.

Quality for centuries

Did you know that the reputation of “cuisine française” developed as early as the days of the French kings, who attached great importance to quality, new recipes, culinary experiments and sophisticated presentations? Although this age is long gone, French cuisine has maintained this discerning standard to this day, has constantly improved and continues to impress with its unique exclusivity, creative compositions and the best ingredients.

Apples and cheese

Normandy has an incredible amount to offer - in addition to castles and palaces, flourishing gardens and impressive architecture, the cuisine from the northern region of the country is also one of the most famous. Besides Calvados and Cider, as well as oysters and mussels from the 640 km long coastline, Camembert is also a true classic and is often described as the epitome of Norman gastronomy. So it is hardly surprising that even a village bears the name Camembert. It is said that a farmer's wife, Marie Harel, made the cheese there for the first time in the 18th century.





Culinary Delights of Normandy

Day 1 - Paris:

Welcome to the city of love and aboard our VIVA BEYOND! Bring your suitcases on board, settle into your cabin and get to know our ship. How about **a stroll along the Seine** or a drink on the sun deck with a view of Paris? In the evening it's time to cast off!

Day 2 - Les Andelys:

At breakfast, you are greeted by the small community of Les Andelys. with its medieval charm. Enjoy the morning in the pretty village with a stop to a local apple or bee farm. **Château Gaillard**, built in 1196 by Richard the Lion-heart, is also worth a visit. The afternoon on board is then dedicated entirely to sweet treats!

Day 3 - Rouen:

Rouen is known as the "city of 100 church towers", and enchants visitors with its **Gothic cathedrals** and the medieval alleys of the old town. How about a jog or a guided tour along the most famous sights, followed by a tasting?

Day 4 - Le Havre:

Can you feel the breeze off the Atlantic? The port city at the mouth of the Seine and the impressive surroundings are waiting to be explored today. Get to know Le Havre on a city tour or take a trip to the picturesque **fishing village of Honfleur**, a pearl of Normandy.



Day 5 - Le Havre:

Today, not only the Gardens of Étretat with their view of the impressive Alabaster Coast are spectacular, but also a visit to the unique **Palais Bénédictine** in Fécamp. For those who prefer something more leisurely, you can use the morning to go for a stroll along the seafront promenade in Le Havre.

Day 6 - Vernon / Poissy:

At sunrise you stop in the charming little town of Vernon, which is known above all for its architecture. Perfect for a stroll through the picturesque alleyways! In the afternoon the town of Poissy is on the itinerary. Our popular **Gala Dinner** crowns a successful day!

Day 7 - Paris:

Bonjour, Paris! Back in France's capital city, you're spoiled for choice - and have a whole day at your disposal. Do you fancy a visit the famous Rungis wholesale market or how about a classic city tour? Or would you like to experience the **artists' quarter of Montmartre** from a new perspective? Then you can enjoy a fantastic last evening on board - all in the spirit of the city of love.

Did you know that...

... the croissant doesn't actually come from France? Buttery, fluffy and with a touch of savoir-vivre - the croissant brings a piece of France to our plates. But the puff pastry croissant doesn't actually come from the country bordering the Atlantic, but from Austria. There, bakers were allowed to bake what was called the "Kipferl" as a thank you for raising the alarm when the Turks besieged Vienna in 1698. In the 18th century, the croissant came to France thanks to Marie Antoinette's personal baker.

VIVA BEYOND	I	7 Nights	I	BEYO03
August		02.08. - 09.08.2026		09.08. - 16.08.2026
September		20.09. - 27.09.2026		27.09. - 04.10.2026
October		04.10. - 11.10.2026		25.10. - 01.11.2026

Day	Port	Arrival	Departure
1	Paris	-	19:00
2	Les Andelys	09:30	15:30
	Rouen	20:30	-
3	Rouen	-	18:00
4	Le Havre	04:00	-
5	Le Havre	-	13:00
6	Vernon	06:00	12:00
	Poissy	16:30	20:00
7	Paris	04:00	-
8	Paris	-*	-

Subject to change. * Disembarkation after breakfast.

All prices can be found in our price table on page 44/45.

Signature Excursion

Château Gaillard

You can look forward to an excursion full of contrasts and an exciting symbiosis of history and culinary delights. You will travel by bus from the ship to Château Gaillard, which lies above the Seine valley and the municipality of Les Andelys. The castle, now in ruins, was built as early as the 12th century by **Richard the Lionheart**, and served to control and protect Normandy. Learn interesting facts about the history of the castle over the years, and walk in the footsteps of the former King of England and Duke of Normandy.

Then, depending on the season, the bus will take you to a **typical French apple farm**. During a guided tour, you will learn exciting facts about topics such as the harvest and life and work on site, and about local products. The culinary highlight is definitely the tasting of the delicacies afterwards.

Duration:	3 hours
Transportation:	bus & on foot
Difficulty:	active





Palais Bénédictine

In the early hours of the morning, you will set off for the Gardens of Étretat, high above the town that gives them their name. Allow yourself to be captivated by the special atmosphere, wander through the individual areas and discover the contemporary art that can be found everywhere. A particular highlight is the view over the white Alabaster Coast! The bus then takes you to the small town of Fécamp. During a visit to the splendid Palais Bénédictine, you can stroll through the collections of the magnificent building, learn all about the secrets of **Bénédictine production** and try the fine liquor yourself at the end of your tour.

Duration:	3,5 hours
Transportation:	bus & on foot
Difficulty:	moderate

Honfleur

Look forward to a day dedicated to enjoyment! The bus takes you to the picturesque fishing village of Honfleur, which is known for its pretty harbor, houses and little alleyways, as well as the **sailors' church of Sainte Catherine**. Stroll through the village until you reach the famous oyster boat, which tempts you with freshly caught delicacies. The tour continues through the idyllic landscape to a typical apple farm. There you can relax while having a picnic, taste fresh cider and learn interesting facts about the production of the typical local specialty, Calvados.

Duration:	4 hours
Transportation:	bus & on foot
Difficulty:	active





Savoir-vivre

Impressive architecture, enchanted gardens, picturesque villages, a fusion of tradition and modernity: France is bursting with cultural highlights. Forget time and let your heart be conquered - and not just by the city of love.



Three things.

you should know
about the Culinary and Culture.

Paris as a vast art museum

There are over 150 museums in Paris alone, including world-famous addresses such as the Louvre and the Musée d'Orsay. It would take more than 365 days to visit them all. Just to admire all the works of art in the world's largest museum, the Louvre, would take more than 96 hours. But there is also plenty to see outside the museums in the city of lights. Exhibitions, events, art installations and, of course, the impressive architecture shape the cityscape and exude magic - whether in the Jardin des Tuileries or at the famous Igor Stravinsky fountain, created by Jean Tinguely and Niki de Saint Phalle.

A Norman master thief

Arsène Lupin, master thief and gentleman, was created by author Maurice Leblanc. And just like his creator, born in Rouen in 1864, Lupin also experiences many of his adventures in Normandy - from Le Havre to Dieppe. Follow in the footsteps of the novel's hero.

Rocky beauty

White as snow, up to 100 m high and 120 km long, the Alabaster Coast - Côte d'Albâtre - is an impressive natural spectacle consisting of numerous steep cliffs made of white chalk and flint, and is sure to captivate every visitor. Did you know that the coast near Étretat is considered the most beautiful in Normandy? Pretty villas, little alleyways and fishing boats are dotted at the foot of the cliffs and exude Norman magic.





Pure Culture along the Seine

Day 1 - Paris:

The **city of love** and your home for the time to come welcome you warmly. Bring your suitcases on board, settle into your cabin and explore the ship. If you like, you can spend a few more hours in France's capital until it's time to cast off!

Day 2 - La Roche-Guyon / Rouen:

On the way to Rouen, you will spend the morning in La Roche-Guyon, a small village considered one of the most beautiful in the country. Discover the little alleyways and visit the famous castle with sweeping views over the **idyllic countryside**. Back on board, sweet delicacies await you!

Day 3 - Rouen:

Start the day in Rouen and take a walk through the medieval streets past half-timbered houses and the magnificent cathedral. How about **a typical Norman tasting** afterwards? If you like sport, hop on a bike and enjoy the marvellous landscape around the city. You will find pure culture on our tour to the abbeys of Jumièges and Saint-Wandrille.

Day 4 - Le Havre:

You arrive in Le Havre just in time for sunrise. Explore the port city, which is a **UNESCO World Heritage Site**, on foot, or borrow a bicycle on board. Also worth a trip is Étretat, which is known above all for its spectacular chalk cliffs. By contrast, you will find pure French flair and relaxation in the fishing village of Honfleur.



Day 5 - Les Andelys / Vernon / Poissy:

Au revoir Le Havre, bonjour Les Andelys! The small community with around 8.000 inhabitants attracts visitors with its medieval alleyways, pretty half-timbered houses and its landmark: the **Château Gaillard**. How about a visit to the ruins of Richard the Lionheart's castle, or to Monet's Garden, where you can also find the famous bridge from his work of art "The Water Lily Pond"?

Day 6 - Poissy / Paris:

On the way back to the French capital, we head to Poissy, a community on the outskirts of Paris. It was once a royal residence and today still attracts tourists from all over the world to marvel at the numerous sights. An absolute highlight is the world-famous **Palace of Versailles** with its gardens, one of the largest palace complexes in Europe and transformed into a gigantic fairy-tale castle by the "Sun King", Louis XIV. The day ends just as magnificently with the exclusive Gala Dinner, including our arrival in Paris.

Day 7 - Paris:

The capital once again shows its best side! Enjoy your time in Paris to the full and let us show you the sights on a city tour. Experience the city of love from a completely new perspective by a ride in a Citroën 2CV - whether to the magnificent **Basilica of Sacré-Cœur** or in Paris at night along the most famous highlights. The evening on board is all about the French capital as well – you'll be in for a surprise!

Did you know that...

... France alone is home to 44 UNESCO World Heritage Sites? These include the magnificent cathedrals of Bourges, Chartres, Amiens and Reims, and the famous Palace of Versailles near the capital, with its stately park. The French Way of St. James, as well as the coastal town of Le Havre, and Paris with its banks of the Seine, both of which are part of the trip, have also already been designated as such, and once again demonstrate the cultural diversity of this country.

VIVA BEYOND | 7 Nights | BEYO04

June	07.06. - 14.06.2026
	14.06. - 21.06.2026
	21.06. - 28.06.2026
	28.06. - 05.07.2026
July	19.07. - 26.07.2026
	26.07. - 02.08.2026
August	16.08. - 23.08.2026
	23.08. - 30.08.2026
October	11.10. - 18.10.2026
	18.10. - 25.10.2026

Day	Port	Arrival	Departure
1	Paris	-	20:00
2	La Roche-Guyon	07:00	13:00
	Rouen	21:30	-
3	Rouen	-	20:00
4	Le Havre	06:00	18:00
5	Les Andelys	09:00	15:00
	Vernon	17:30	18:30
	Poissy	23:00	-
6	Poissy	-	13:00
	Paris	21:00	-
7	Paris	-	-
8	Paris	-*	-

Subject to change. *Disembarkation after breakfast.

All prices can be found in our price table on page 44/45.

Signature Excursion

Château La Roche-Guyon

From the docking we are walking to the Renaissance chateau of La Roche-Guyon, which is located near the Seine and towers over the small village of the same name. Take a tour and discover the different architectural styles of the former fortress and hear **stories of the individual eras** that shaped it. From the beautiful Guards' Hall, wander through the unique salons to the library. Continue through the walls to the cellar and then up to the famous keep with its tower. If you are sporty and motivated, you can climb the latter with its almost 300 steps of varying heights, and will be rewarded with a gigantic panorama of the entire Seine valley.

Duration: 3 hours
Transportation: on foot
Difficulty: moderate to active





Paris with a "Tortoise"

Experience the most beautiful sides of Paris during a ride in a typical French Citroën 2 CV. Your English-speaking driver will meet you at the ship and drive you along the Seine to the famous artists' quarter in northern Paris, through the little alleyways and winding streets up to the world-famous Basilica of Sacré-Cœur. From here you can enjoy **an incredible view of the whole city!** The tour continues past highlights such as the famous Moulin Rouge cabaret and the oldest parish church in the capital, Saint-Pierre de Montmartre. On the Place du Tertre, on the other hand, you can watch artists at work. You then return to the ship in comfort and full of impressions.

Note: The route will be adapted to traffic conditions. This tour only takes place from Port Javel and requires an exact number of 2 people.

Duration: 2 hours
Transportation: French Citroën 2 CV
Difficulty: easy

Route des Abbayes

Have you ever heard of the "Route des Abbayes"? It is over 100 km long and winds its way through the Normandy countryside past various monasteries. You can get to know two of them on this excursion: take the bus to **the monastery ruins of Jumièges**, considered the most beautiful ruins in France. Learn more about their dramatic history and follow the mystical footsteps of the past. You will also make a stop at the **Benedictine Abbey of Saint-Wandrille**, which is still in use today. Roam through the walls and learn interesting facts about its history, and life here in the present day.

Duration: 3 hours
Transportation: bus & on foot
Difficulty: moderate





Dates & Prices

Cruise Title	from	to	Nights	Code
Maiden Voyage	10.05.2026	17.05.2026	7	BEYO01
In the Footsteps of Impressionism	24.05.2026	31.05.2026	7	BEYO02
In the Footsteps of Impressionism	31.05.2026	07.06.2026	7	BEYO02
Pure Culture along the Seine	07.06.2026	14.06.2026	7	BEYO04
Pure Culture along the Seine	14.06.2026	21.06.2026	7	BEYO04
Pure Culture along the Seine	21.06.2026	28.06.2026	7	BEYO04
Pure Culture along the Seine	28.06.2026	05.07.2026	7	BEYO04
In the Footsteps of Impressionism	05.07.2026	12.07.2026	7	BEYO02
In the Footsteps of Impressionism	12.07.2026	19.07.2026	7	BEYO02
Pure Culture along the Seine	19.07.2026	26.07.2026	7	BEYO04
Pure Culture along the Seine	26.07.2026	02.08.2026	7	BEYO04
Culinary Delights of Normandy	02.08.2026	09.08.2026	7	BEYO03
Culinary Delights of Normandy	09.08.2026	16.08.2026	7	BEYO03
Pure Culture along the Seine	16.08.2026	23.08.2026	7	BEYO04
Pure Culture along the Seine	23.08.2026	30.08.2026	7	BEYO04
In the Footsteps of Impressionism	30.08.2026	06.09.2026	7	BEYO02
In the Footsteps of Impressionism	06.09.2026	13.09.2026	7	BEYO02
In the Footsteps of Impressionism	13.09.2026	20.09.2026	7	BEYO02
Culinary Delights of Normandy	20.09.2026	27.09.2026	7	BEYO03
Culinary Delights of Normandy	27.09.2026	04.10.2026	7	BEYO03
Culinary Delights of Normandy	04.10.2026	11.10.2026	7	BEYO03
Pure Culture along the Seine	11.10.2026	18.10.2026	7	BEYO04
Pure Culture along the Seine	18.10.2026	25.10.2026	7	BEYO04
Culinary Delights of Normandy	25.10.2026	01.11.2026	7	BEYO03

VIVA All-Inclusive is already included in the cruise price. Cabins on Ruby and Diamond Deck with French balcony. Window (cannot be opened) in Double Cabin on Emerald Deck. Single cabin supplement: 50% (May-September), Suites 100% - limited allotment. Child discount: 0 to 3 years: 100%, 4 to 10 years: 50%, 11 to 15 years: 30%.

Emerald Deck	Ruby Deck			Diamond Deck			Page
Double Cabin (15 m²)	Double Cabin (15 m²)	Junior Suite (18 m²)	Suite (22,5 m²)	Double Cabin (15 m²)	Junior Suite (18 m²)	Master Suite (30 m²)	
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	28
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	28
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	28
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	28
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	28
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.995 € p.P.	2.495 € p.P.	2.950 € p.P.	3.395 € p.P.	2.850 € p.P.	3.250 € p.P.	3.695 € p.P.	20
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40
1.895 € p.P.	2.395 € p.P.	2.850 € p.P.	3.295 € p.P.	2.750 € p.P.	3.150 € p.P.	3.595 € p.P.	40





General Terms and Conditions¹

1. Conclusion of package travel contract / liability for fellow passengers

1.1 The following applies to all bookings through any channel:

- a) The offer underlying the contract is based on the travel proposal and supplementary information provided by VIVA Cruises for the respective package travel (hereinafter "Package Tour", "Tour" or "Package"), provided that these are available to the customer at the time of booking.
- b) The customer shall be responsible for all contractual obligations of fellow passengers for whom he² makes the booking, in the same manner as for his own to the extent that he has assumed this obligation in an express and separate statement.
- c) If the content of the notice of acceptance from VIVA Cruises deviates from the content of the booking, VIVA Cruises is deemed to have made a new offer, by which VIVA Cruises is bound for a period of ten days. The contract is concluded on the basis of this new offer provided that VIVA Cruises has pointed out the changes with respect to the new offer and complied with its pre-contractual obligation to provide information and if the customer declares his acceptance thereof to VIVA Cruises within the aforementioned binding period by express statement or by effecting the down payment.
- d) Travel agents (e.g. tourist agencies) and service providers (e.g. carriers) are not authorized to make agreements, provide information or give assurances which alter the agreed content of the Package Travel Contract, go beyond the services contractually promised by VIVA Cruises or contradict the travel proposal.
- e) VIVA Cruises notifies the customer of his rights under data privacy laws on the separate data privacy information sheets and asks him to take note of them.

1.2 The following applies to bookings made orally, by telephone, in writing, by email, text message or fax:

- a) With his booking (travel registration) the customer submits a binding offer to VIVA Cruises for the conclusion of the Package Travel Contract ("Contract" or "Package Travel Contract").
- b) The Contract is concluded upon receipt of the booking confirmation (notice of acceptance) by VIVA Cruises. It does not require any particular form. Upon or immediately after conclusion of the Contract, VIVA Cruises will send the customer a travel confirmation in writing or in text form.

1.3 The following applies with regard to the conclusion of the Contract to bookings by way of electronic business transactions (e.g. Internet, apps, telemedia³):

- a) The process of online booking is explained to the customer on the respective application.
- b) The customer has the option to make corrections (with explanations provided of how to use this option) for correcting his entries, deleting or resetting the entire booking form.
- c) The contractual languages offered for online booking are specified.
- d) If the text of the Contract is stored by VIVA Cruises, the customer will be informed accordingly, including the possibility of later retrieval of the text of the Contract.
- e) By pressing the button "booking subject to payment", the customer submits a binding offer to VIVA Cruises for the conclusion of the Package Travel Contract.
- f) The customer will immediately receive confirmation of receipt of his booking (travel registration) by electronic means (confirmation of receipt).

g) The transmission of the booking (travel registration) by pressing the button "booking subject to payment" does not establish a claim of the customer for the conclusion of a Package Travel Contract in accordance with his booking (travel registration). The Contract is concluded upon receipt of the booking confirmation from VIVA Cruises by the customer provided on a permanent data medium.

h) If the booking is confirmed immediately after pressing the button "booking subject to payment" by a display of the booking confirmation directly on the screen, then the Package Travel Contract has been concluded with the display of this booking confirmation. In this case, there is no need for an interim notification of the receipt of the booking according to lit. f) above, provided that the customer is offered the option to save the booking confirmation on a permanent data medium and to print it. However, the binding nature of the Package Travel Contract does not depend on the customer actually using these options for saving or printing the confirmation.

1.4 VIVA Cruises points out that according to the law (Sections 312 Paragraph 7, 312g Paragraph 2 Sentence 1 No. 9 German Civil Code (Bürgerliches Gesetzbuch; "BGB")) package travel contracts pursuant to Sections 651a and 651c BGB entered into as distance contracts (letters, catalogues, telephone calls, faxes, email, text messages sent by cell phone as well as radio, telemedia and online services) are not subject to the customer's right of withdrawal from the Contract but only to the customer's statutory rights of cancellation and termination, in particular the right of cancellation pursuant to section 651h BGB (see also Clause 5 in this respect). There is a right of withdrawal, however, if the contract for travel services according to Section 651a BGB was entered into outside business premises, unless the oral negotiations, on which the conclusion of the contract is based, were conducted on the basis of a prior order of the consumer; in that latter case, the right of withdrawal does not apply.

2. Payment

2.1 VIVA Cruises has insolvency insurance (customer finance guarantor contract) with tourVERS to cover the travel price to be paid by the customer. A guarantee certificate will be attached to the travel confirmation, to the copy of the Contract or their back. VIVA Cruises and travel agents may only demand or accept payments on account of the travel price before the end of the Package Tour if an effective customer finance guarantor contract is in place and the customer has been provided with tourVERS's name and contact details in a clear and comprehensible manner, with that information highlighted. After conclusion of the Contract and handing over of the guarantee certificate, a down payment of 20% of the travel price becomes due for payment. The balance is due 30 days prior to the commencement of the Tour, provided that the guarantee certificate has been handed over and the Package Travel Contract can no longer be cancelled for the reason stated in Clause 8.1.

2.2 If the customer does not make the down payment and/or the payment of the balance in accordance with the agreed payment due dates even though VIVA Cruises is ready and in a position to properly perform its contractual services, has complied with its legal obligation to provide information, and the customer has no statutory or contractual right of retention, VIVA Cruises is entitled to cancel the Package Travel Contract after a reminder setting a deadline, and to charge the customer cancellation costs in accordance with Clause 5.2 sentence 2, to Clause 5.6.

3. Changes to the contents of the contract prior to the commencement of the tour not affecting the travel price

3.1 VIVA Cruises is permitted to deviate prior to the commencement of the Tour from the agreed content of the Package Travel Contract with respect to essential features of travel services, where such deviations become necessary after conclusion of the Contract and were not brought about by VIVA Cruises in bad faith, provided that such deviations are insignificant in nature and will not impair the overall Package Tour.

3.2 VIVA Cruises is entitled to in particular but not limited to make changes in travel times, routes and/or means of transport which become necessary due to the special conditions affecting travel by ship, due to security reasons or weather conditions or high or low water, due to orders issued by authorities (e.g. travel warnings issued by the Federal Foreign Office, restrictions due to an epidemic), for the protection of the health and

safety of employees, crew and/or customers (e.g. from an epidemic) or for other reasons for which VIVA Cruises is not responsible, provided that these are minor changes only that will not affect the overall character of the Tour.

3.3 VIVA Cruises is obliged to inform the customer of any change to the travel services without undue delay after knowledge of its reason, on a permanent data medium (e.g. including an email, text message or voice message) in a clear and comprehensible manner, with that information highlighted.

3.4 In the event of a significant change of an essential feature of a travel service or a deviation from special specifications of the customers, which have become part of the Package Travel Contract, the customer is entitled to the following within the reasonable period set by VIVA Cruises in the notification of the change:

- either accept the change;
- or cancel the Package Travel Contract at no charge;
- or request participation in a substitute tour if VIVA Cruises offered one.

The customer has the option to respond or not to respond to VIVA Cruises' notification. If the customer responds to VIVA Cruises, he may either agree with the change of the Contract, request his participation in a substitute tour if one is offered to him, or cancel the Contract at no charge. If the customer fails to respond to VIVA Cruises or fails to do so within the period set, the notified change shall be deemed to have been accepted.

The customer must be made aware of this in a clear and comprehensible manner, with that information highlighted, in the notification pursuant to Clause 3.3 above.

3.5 Should the changed services be defective, potential warranty claims shall remain unaffected. If VIVA Cruises had lower costs for the performance of the changed or substitute tour for equivalent quality, the customer must be reimbursed in the amount of the difference in accordance with Section 651m Paragraph 2 BGB.

4. Price changes after conclusion of contract

4.1 VIVA Cruises reserves the right to change the price agreed in the Package Travel Contract in the event that the increase in the travel price results directly from an increase occurring after conclusion of the Contract in the price for the carriage of passengers due to higher costs for fuel or other energy sources (costs of carriage), taxes and other charges for agreed services such as tourist taxes, port or airport charges or air passenger taxes or a change in the exchange rates applicable to the relevant Package occurring after conclusion of the Contract, as follows:

- a) If the underlying costs of carriage (in particular fuel costs) increase after conclusion of the Package Travel Contract, VIVA Cruises may increase the travel price according to the following calculation:
- In the case of an increase related to the seat or bed, VIVA Cruises may charge the amount of the increase to the customer.
 - In other cases, the additional costs of carriage charged by the carrier per means of transport are divided by the number of seats or beds of the agreed means of transport. The amount of the increase resulting from that calculation may be charged by VIVA Cruises to the customer for the individual seat or bed.
- b) If taxes and other levies such as tourist taxes, port/airport charges or air passenger taxes applicable at the time of conclusion of the Package Travel Contract charged to VIVA Cruises are increased, the travel price may be increased by the corresponding proportional amount.
- c) In the event of a change in the exchange rates after conclusion of the Package Travel Contract, the travel price may be increased to the extent that the Package has become more expensive for VIVA Cruises as a result.

d) In the event of a subsequent change in the travel price, VIVA Cruises must inform the customer without undue delay in a clear and comprehensible manner on a permanent data medium (e.g. an email) about the price increase, its reasons and the calculation of the increase. The price may not be increased less than 20 days before the commencement of the Tour.

e) VIVA Cruises may not unilaterally increase prices by more than 8%. VIVA Cruises shall offer the customer the price increase and request that the customer either accept it within a reasonable period of time or cancel the Contract at no cost. The offer to increase the price may not be made less than 20 days before the commencement of the Tour. VIVA Cruises may also offer the customer to participate in another Package (substitute). The customer has no legal claim to this option. Upon expiry of the period specified by VIVA Cruises, the offer to amend the Contract shall be deemed accepted. The acceptance by the customer of any substitute VIVA Cruises may offer requires the customer's express notice of acceptance to VIVA Cruises.

4.2 At the customer's request, VIVA Cruises is obliged to reduce the travel price if and to the extent that the costs of carriage, taxes or exchange rates referred to in Clause 4.1 have changed after conclusion of the Contract and before the commencement of the Tour to such extent that the Package comes at a lower cost to VIVA Cruises. If the customer has paid more than the amount owed as a result, VIVA Cruises shall refund the excess amount, while VIVA Cruises is entitled to deduct the actual administrative expenses incurred. At the customer's request, VIVA Cruises shall provide evidence of the amount of administrative expenses incurred.

5. Cancellation of the contract by the customer prior to commencement of the tour/cancellation costs

5.1 The customer may cancel the Package at any time prior to the commencement of the Tour. The cancellation must be expressed by notice given to VIVA Cruises. If the Package was booked through a travel agent, the notice of cancellation may also be given to the agent. It is recommended that the customer give his notice of cancellation in text form on a permanent data medium.

5.2 If the customer cancels prior to the commencement of the Tour or does not set out on the Package Tour, VIVA Cruises loses the right to claim the travel price. Instead, VIVA Cruises may claim appropriate compensation if VIVA Cruises is not responsible for the cancellation or if unavoidable, extraordinary circumstances occur at or in the immediate vicinity of the destination which significantly impair the performance of the Package Tour or the carriage of passengers to the destination. Circumstances shall be deemed unavoidable and extraordinary if they are not under the control of the party that invokes them and their consequences could not have been avoided even if all reasonable precautions had been taken.

5.3 VIVA Cruises has determined the following lump sum compensation, taking into account the period between the notice of cancellation and the commencement of the Tour as well as the expected cost savings and the expected earnings by the use of the travel services in another way. The compensation shall be calculated as follows after the date of receipt of the notice of cancellation:

- up to 120 days prior to the commencement of the Tour 10%,
- from the 119th to the 90th day prior to the commencement of the Tour 20%,
- from the 89th to the 30th day prior to the commencement of the Tour 40%,
- from the 29th to the 15th day prior to the commencement of the Tour 60%,
- from the 14th to the 1st day prior to the commencement of the Tour 80% of the travel price,
- Cancellation on the date of the Tour or failure to set out on the Package Tour: 90% of the travel price.

5.4 In any case, the customer is at liberty to prove to VIVA Cruises that VIVA Cruises has incurred no damage or a substantially lower damage than the lump sum claimed by VIVA Cruises.

5.5 VIVA Cruises reserves the right to claim a higher compensation instead of the above lump sums, calculated individually on the basis of the travel price less the value of the costs saved by VIVA Cruises and less what VIVA Cruises earns through the use of the travel services in another way. In this case, VIVA Cruises is

obliged to justify upon the customer's request the amount of the compensation claimed.

- 5.6 If, in the case of a jointly booked double cabin, one passenger paying full fare cancels prior to the commencement of the Tour, with the consequence that the double cabin is now used as a single cabin, VIVA Cruises is entitled to the compensation specified under 5.3, but at least to a lump sum compensation in the amount of the surcharge otherwise payable for a single cabin at the time of booking. The same applies if a customer paying full fare cancels a cabin booked for several passengers, so that a cabin, which is originally intended for three or four people, is used by fewer people.
- 5.7 If VIVA Cruises is obliged to reimburse the travel price (if already paid) as a result of the cancellation, VIVA Cruises shall reimburse it without undue delay, but in any case within 14 days of the cancellation.
- 5.8 VIVA Cruises strongly recommends that the customer take out travel cancellation insurance and luggage and travel accident insurance (in the event that interruption of travel, e.g. due to an accident, becomes necessary).

6. Change of reservation

- 6.1 After conclusion of the Contract, the customer is not entitled to changes with regard to the travel date, the destination, place of departure, accommodation or the mode of carriage (rebooking). This shall not apply if the rebooking is required because VIVA Cruises failed to provide the customer with pre-contractual information as defined in Art. 250 Paragraph 3 Introductory Act to the Civil Code ("EGBGB"), or provided insufficient or erroneous pre-contractual information; in this case, rebooking is allowed free of charge. If, in all other cases, a rebooking is nevertheless made at the customer's request at least 90 days prior to commencement of the Tour, VIVA Cruises may charge a rebooking fee of 50€ per customer. In individual cases, e.g. where flights are involved, the additional rebooking costs may be considerably higher.
- 6.2 Any rebooking requests made by the customer after expiry of the 90-day period, if possible at all, requires the cancellation of the Package Travel Contract in accordance with the terms set forth in Clauses 5.2 to 5.7 with simultaneous new registration. This does not apply to rebooking requests that cause only negligible costs.
- 6.3 Any airline charges for the correction of names on airline tickets that have already been issued (as opposed to a change of the passenger) may be passed on to the customer. In addition to this, VIVA Cruises may also charge a rebooking fee of 50€ in these cases.
- 6.4 The customer may make a declaration to VIVA Cruises up to 7 days in advance of the commencement of the Tour that not the customer himself but a third party will join the Package Travel Contract as a party to the Contract, assuming all rights and obligations thereunder. This declaration must be made on a durable medium (paper or electronic). VIVA Cruises is entitled to object to the third party joining the Contract if that third party is not in compliance with the contractual requirements for the Tour. If a third party joins the Contract, this third party and the customer shall be liable to VIVA Cruises as joint and several debtors for the travel price and the additional costs incurred due to the third party joining the Contract. These additional costs must be appropriate and must have actually been incurred, which VIVA Cruises shall prove to the customer.
- 6.5 Rebooking fees are due and payable immediately.

7. Services not used

- 7.1. If the customer does not make use of individual travel services properly provided to him for reasons attributable to him (e.g. premature return or for other compelling reasons), he is not entitled to a pro rata refund of the travel price, unless such reasons would have entitled him to cancel or terminate the Package Travel Contract free of charge in accordance with the law. VIVA Cruises will endeavor to reimburse the expenses saved by the service providers. This obligation shall not apply in the case of entirely insignificant services.

8. Minimum number of participants not reached/Cancellation by VIVA Cruises prior to the commencement of the Tour

- 8.1 The minimum number of participants for all VIVA Cruises Package Tours is 80 persons. If the minimum number of participants is not reached, VIVA Cruises may cancel the Package Travel Contract only if VIVA Cruises has
- a) specified the minimum number of participants in the pre-contractual information and has given the latest date by which the notification must be received by the customer prior to the contractually agreed commencement of the Tour; and
 - b) specified the minimum number of participants and the latest date for cancellation in the travel confirmation.

Notice of cancellation must be given to the customer by the 31st day prior to the agreed commencement of the Tour at the latest, but in any event no later than by the date indicated to the customer in the pre-contractual information and the travel confirmation. Should it become apparent at an earlier point in time that the minimum number of participants cannot be reached, VIVA Cruises must exercise its cancellation right without undue delay.

- 8.2 VIVA Cruises may also cancel the Package Travel Contract prior to the commencement of the Tour if VIVA Cruises is prevented from fulfilling the Contract due to unavoidable extraordinary circumstances. Circumstances are unavoidable and extraordinary if they are beyond the control of the party invoking them and their consequences could not have been prevented even if all reasonable precautions had been taken. Unavoidable and extraordinary circumstances are e.g. wars, civil wars, natural disasters, occurring epidemics (in particular the Covid-19 epidemic), terrorist attacks as well as official orders issued after the conclusion of the Contract, entry bans (in particular due to epidemics) and travel warnings of the Foreign Office for the destination or an intermediate destination of the Tour. Notice of cancellation according to this Clause 8.2 must be given to the customer without undue delay upon becoming aware of the reason for the cancellation. VIVA Cruises may cancel the Package Travel Contract if it is necessary, for economic reasons, for the vessel intended to be used for the Tour to be redeployed elsewhere (e.g. in the event of it being exclusively chartered by a third party). Notice of cancellation must be given to the customer by the 31st day prior to the agreed commencement of the Tour at the latest. Should it become apparent at an earlier point in time that the vessel intended to be used for the Tour must be redeployed elsewhere, VIVA Cruises must exercise its cancellation right without undue delay. Notice of cancellation according to this Clause 8.2 must be given to the customer without undue delay upon becoming aware of the reason for the cancellation.
- 8.3 If VIVA Cruises cancels the Contract in accordance with above Clause 8.1 or 8.2, VIVA Cruises loses the right to claim the agreed travel price. If it has already been (partially) paid, VIVA Cruises shall refund the payments made without undue delay, but in any case, within 14 days. There is no right to claim additional compensation in the event of cancellation in accordance with Clauses 8.1 and 8.2.

9. Rescission/Termination of contract by VIVA Cruises for reasons related to behavior, illness, or pregnancy

In the following cases, VIVA Cruises may rescind the Package Travel Contract in whole or in part without notice prior to the commencement of the journey, or terminate the Package Travel Contract in whole or in part without notice after the commencement of the journey:

- a) If the customer, in the judgement of the captain, where applicable, after having consulted the ship's physician,
 - is unfit to travel due to illness, infirmity, or for any other reason;
 - needs to be accompanied but travels unaccompanied;
 - is a danger to the health of other passengers, crew members, and employees of VIVA Cruises (e.g. due to contagion or threat of epidemic spread, e.g. Covid-19) ;

- has booked by providing false information
- notwithstanding a warning from VIVA Cruises, causes permanent or repeated disturbance or behaves contrary to the Contract to such an extent that the immediate cancellation of the Contract in whole or in part is justified;

- b) in the event of pregnancy, if the customer is in her 24th week of pregnancy or beyond at the time of departure or if she reaches the 24th week of pregnancy during the voyage. In these cases, the carriage is excluded for safety reasons and due to limited medical care on board VIVA Cruises vessels. If the customer could not have known this at the time of booking, VIVA Cruises will reimburse the travel price already paid if notified immediately after the customer becoming aware of the pregnancy. If such notification is culpably delayed, VIVA Cruises reserves the right to make a claim in accordance with Clause 5. Expectant mothers less than 24 weeks pregnant at the time of embarkation must present a specialist (gynecological) certificate of fitness to travel confirming the navigated area. If VIVA Cruises terminates or rescinds the Contract for any of the reasons specified under a) above, the customer may be entirely or partially excluded from the (continuation of the) Tour. VIVA Cruises retains the right to claim the travel price; however, VIVA Cruises must take into account the value of the cost savings as well as those benefits that VIVA Cruises obtains from the use of the travel services in another way, including the credits VIVA Cruises receives from the service providers. Any additional costs incurred for the return trip shall be borne by the customer.

10. Duties of the customer to cooperate

10.1 Travel documents

The customer must inform VIVA Cruises if he has not received the required travel documents (e.g. flight ticket, train ticket, hotel voucher) within the period specified by VIVA Cruises.

10.2 Notice of defects / Request for remedy of defects

If the Package Tour is not provided free from travel defects, the customer may claim remedial action. If the customer culpably fails to notify VIVA Cruises immediately of a travel defect and VIVA Cruises was therefore unable to remedy the situation, the customer is not entitled to assert claims for reduction in price according to Section 651m BGB or claims for damages according to Section 651n BGB. This shall not apply only if the notice of defect is clearly futile or unreasonable for other reasons. The customer is obliged to notify the representative of VIVA Cruises at the holiday destination of the defect without undue delay, i.e. the tour guide on board or on site. If the tour guide is not available, or if there is no tour guide and none is owed under the Contract, any travel defects must be reported to VIVA Cruises at its registered office under the contact information provided. Information on how to contact the tour guide or VIVA Cruises is included in the booking confirmation or is provided at the latest with the travel documents. The tour guide is charged with remedying the situation, provided this is possible and does not entail disproportionate costs, taking into account the extent of the defect and the value of the travel service concerned. If VIVA Cruises/the tour guide invoke the impossibility or economic inefficiency of the remedy for a considerable part of the travel services, VIVA Cruises shall, if possible, offer the customer an appropriate, equivalent alternative service comparable to the service agreed upon in the Contract. The tour guide is not authorized to recognize claims.

10.3 Period allowed for remedy prior to termination of Contract

If the Package Tour is substantially impaired by a defect and a customer wishes to terminate the Package Travel Contract according to Section 651l BGB due to a defect of the kind described in Section 651i Paragraph 2 BGB, provided that it is substantial, he first has to set VIVA Cruises an appropriate period for remedy. This shall not apply if immediate remedy is necessary or the remedy is refused by VIVA Cruises.

10.4 Clauses 10.1 and 10.2 are only applicable to package travel contracts concluded before 8 March 2020. Regarding all package travel contracts concluded after 8 March 2020 Article 240 § 6 EGBGB shall apply.

10.5 Damage to, and delayed delivery of, luggage in air travel; special rules and periods for seeking redress

- a) The customer is advised that any delayed, lost or damaged luggage in connection with air travel must

be reported by the customer in accordance with air traffic regulations to the relevant airline without undue delay on the spot by means of a damage report (P.I.R.). Airlines and tour operators may refuse refunds on the basis of international treaties if the damage report has not been completed. In the event of damage to luggage, the damage report must be filed within 7 days and in the event of delay within 21 days of delivery.

- b) In addition, the loss, damage or misdirection of luggage must be reported without undue delay to the representative of VIVA Cruises (tour guide) or VIVA Cruises. This shall not release the customer from filing a damage report with the airline pursuant to lit. a) above within the periods stated above.

11. Limitation of liability

- 11.1 The contractual liability of VIVA Cruises for damages which do not arise from loss of life, bodily injury or damage to health and which were not culpably (intentionally or negligently) caused is limited to three times the travel price. This maximum liability amount applies per customer and per journey. Any further claims under the Montreal Convention or the Air Traffic Act shall remain unaffected by the limitation.

- 11.2 VIVA Cruises is not liable for disruptions to services, personal injury and damage to property in connection with services which are merely arranged by VIVA Cruises and actually provided by third parties ("Third-Party Services", e.g. excursions, sports events, theatre visits, exhibitions, transport services from and to the specified place of departure and destination) if these services are expressly marked as Third-Party Services in the travel description and booking confirmation stating the arranged contractual partner in such a clear manner that the customer is able to recognize that these services are not part of the travel services provided by VIVA Cruises. Sections 651b, 651c, 651w and 651y BGB shall remain unaffected. However, VIVA Cruises shall be liable if and to the extent that the violation of VIVA Cruises' duties of information, clarification or organization were the cause of damage to the customer.

- 11.3 If international agreements or statutory provisions based on such agreements apply to a travel service to be provided by a service provider, according to which a claim for damages can only arise or be asserted under certain conditions or restrictions or is excluded under certain conditions, VIVA Cruises, in its capacity as the tour operator, may invoke the same in its dealings with the customer.

- 11.4 Where VIVA Cruises acts in the capacity of a contractual or performing carrier with regard to the voyage or VIVA Cruises is regarded as such according to statutory provisions, VIVA Cruises shall be liable according to the specifically applicable statutory provisions (in particular according to the provisions of the German Inland Waterways Act and the German Commercial Code).

- 11.5 Where VIVA Cruises acts in the capacity of a contractual or performing air carrier with regard to carriage by air or VIVA Cruises is regarded as such according to statutory provisions, VIVA Cruises' liability shall be governed by the specifically applicable statutory provisions or those stipulated in international agreements (including the German Air Traffic Act, the Montreal Convention).

- 11.6 VIVA Cruises shall not be liable for damage to or loss of personal items (e.g. photographic or film equipment, clothing, jewelry or other valuables) caused by theft, getting lost in any other manner, or excessive physical loads or stresses occurring off board the vessel, unless the damage or loss is due to intentional or grossly negligent conduct on the part of VIVA Cruises. Any and all liability is also excluded for storage or transport in the vehicles used for onshore activities or transfers, unless intentional or grossly negligent conduct on the part of VIVA Cruises has resulted in the damage or loss. VIVA Cruises shall be liable for damage to or loss of cabin luggage in accordance with the provisions of the German Commercial Code. Jewelry, cash, or other valuables must be safely stored and transported in the carry-on luggage during arrival and departure (not in the checked luggage).

- 11.7 If a claim is made against an employee or agent of VIVA Cruises for damage incurred in connection with the carriage, this employee or agent may, provided he proves that he acted in the performance of his duties, invoke the defenses and limitations of liability which apply to VIVA Cruises under these travel conditions.

12. Limitation of actions, assertion of claims

- 12.1 The claims of the customer specified in Section 651i Paragraph 3 BGB shall be time-barred in accordance with Section 651j BGB in two years.
- 12.2 The limitation period starts to run on the day on which the Package Tour is scheduled to end according to the Contract. If the last day of that period falls on a Sunday, a public holiday recognized by the state at the place where the notice is given, or a Saturday, the next business day shall take the place of such a day.
- 12.3 Claims pursuant to Section 651i Paragraph 3 No. 2, 4-7 BGB must be lodged by the customer with VIVA Cruises. It is recommended to lodge the claim in writing on a permanent data medium.
- 12.4 If negotiations between the customer and VIVA Cruises about the claim or the circumstances substantiating the claim are pending, the limitation period shall be suspended until the customer or VIVA Cruises refuses to continue the negotiations. The limitation occurs at the earliest three months after the end of the suspension.
- 12.5 In the case of damage to, or delays in the delivery of, luggage in connection with flights in accordance with Clause 10.4, the following shall apply: A claim for damages due to damage to luggage must be asserted within 7 days, a claim for damages due to delayed luggage within 21 days after delivery.
- 12.6 The travel agency only acts as an agent when the travel Contract is concluded. It is not authorized to accept the filing of warranty and compensation claims by the customer after the end of the trip.
- 12.7 Without the consent of VIVA Cruises, customers may not transfer claims against VIVA Cruises to third parties, either in whole or in part. This does not apply among accompanying family members.

13. Carriage by air and obligation to provide information on the identity of the operating air carrier

- 13.1 If the Tour involves air carriage, this portion of the Tour shall be governed by the terms and conditions of the airline operating the respective flights (cf. also Clause 11.5 regarding liability), which terms and conditions will be provided by VIVA Cruises on request. The scheduling of these special flights depends on the availability of the airplanes on the charter market and the authorization by air-traffic control; therefore, early morning or late-night departures or arrivals may therefore occur.
- 13.2 The EU regulation on informing air transport passengers of the identity of the operating air carrier puts VIVA Cruises under the obligation to inform the customer of the identity of the operating air carrier for any and all air transport services to be provided within the scope of the booked Package at the time of booking. If the operating airline has not yet been determined at the time of booking, VIVA Cruises is obliged to inform the customer of the airline(s) which is/are likely to operate the flight(s). VIVA Cruises must inform the customer accordingly as soon as VIVA Cruises knows which airline will operate the flight. If due to changes another airline than the one specified to the customer will be the operating airline, VIVA Cruises must inform the customer accordingly. VIVA Cruises must immediately take all reasonable steps to ensure that the customer is informed of any such changes as soon as possible. The list of airlines banned from operating within the EU ("Black List") is available on the following website: https://ec.europa.eu/transport/modes/air/safety/air-ban_en

14. Rail booking

- 14.1 All train tickets booked through VIVA Cruises can only be booked in connection with a package tour offered by VIVA Cruises.
- 14.2 The train tickets booked through VIVA Cruises must be carried on the Tour and presented upon ticket control on the train.
- 14.3 If the customer books a train ticket to the airport through VIVA Cruises, the customer must choose his train

ride such that he reaches the airport as scheduled at least three hours prior to the departure of the flight. If the customer books a train ticket to the port, departure must be chosen such that he reaches the ship at least three hours prior to its specified departure. If these time periods are not complied with and if the customer is responsible for such non-compliance, VIVA Cruises shall not be liable for any possible consequential damages.

- 14.4 The train ride booked through VIVA Cruises is an integral part of the Package Tour. Any claims due to delays, train cancellations or other deficiencies of the train ride can be asserted either against VIVA Cruises or directly against DB Dialog GmbH, Servicenter Fahrgastrechte, 60647 Frankfurt, Germany. For this purpose, the completed passenger rights form (Fahrgastrechte-Formular), the original train ticket, the certificate of delay, and, if applicable, any other original receipts for which the customer requires reimbursement must be submitted.

15. Passport, visa and health regulations

- 15.1 The customer must comply with all laws, regulations, directions or provisions of travel (rules and regulations) of the countries and ports affected by the Tour, and with all instructions issued by VIVA Cruises and its agents. VIVA Cruises shall inform customers who are citizens of EU members states about general passport and visa requirements as well as formalities required by health authorities of the country of destination, including the approximate deadlines for obtaining visas, prior to the conclusion of the Contract and any changes thereto prior to departure. Citizens of other countries may obtain that information from the competent consulate. This always under the assumption that no special circumstances apply to the person of the customer and any accompanying persons (such as dual citizenship, statelessness).
- 15.2 The customer is responsible for obtaining and carrying the travel documents required by the authorities (such as visa, vaccination certificates, online travel permits such as the ESTA authorization for US travel), any necessary vaccinations and compliance with customs and foreign exchange regulations. Any loss arising from non-compliance with these regulations, e.g. the payment of cancellation costs, fines, penalties and expenses, shall be borne by the customer, unless VIVA Cruises has not provided any, or only has provided insufficient or incorrect, information. If VIVA Cruises has to pay or deposit sums of money in this connection, the customer is obliged to reimburse those immediately.
- 15.3 Additional costs (e.g. for additional catering on board) that arise due to a quarantine for which VIVA Cruises is not responsible are to be borne or reimbursed by the customer.
- 15.4 In the event that the customer fails to comply with the entry rules of individual countries or visa are not granted in time due to the customer's fault, so that the customer is unable to participate in the Tour for that reason, VIVA Cruises may charge the customer with the cancellation fees in accordance with Clause 5. In this case, the customer has the right to prove to VIVA Cruises that no damage has occurred or that the damage is significantly lower than the lump-sum compensation.

16. Information for persons with reduced mobility and other restrictions

- 16.1 VIVA Cruises wishes to ensure that customers with physical disabilities can enjoy a pleasant journey on board the ships of its fleet. For this purpose, VIVA Cruises must be informed of any special requests and needs of the customer due to physical impairments before booking. VIVA Cruises will then always endeavor to help the customer achieve the best possible travel experience, in particular by checking the suitability of the Package Tour requested by the customer and providing the customer with more detailed information in this respect.
- 16.2 The safety of the customer has priority at VIVA Cruises. For this reason, all customers who are deaf, in a wheelchair, blind or whose vision is considerably impaired despite vision aids, have to inform VIVA Cruises of their restrictions before booking. Together, we can then ponder the measures that are necessary to ensure the safety of the customer on board and for any planned excursions (e.g. accompanying person on the journey). If the restrictions only occur after booking, the customer must inform VIVA Cruises in good time so that any necessary measures can be agreed for the safety of the customer.

17. Refusal of landing permit, cost of onward journey

If the landing or entry of the customer and/or the import of his luggage in the designated port or country is refused, VIVA Cruises may transport the customer and/or his luggage to another port or country called at by the vessel and disembark them there. The customer must pay VIVA Cruises a fee corresponding to the onward journey and compensate VIVA Cruises for all other expenses incurred in connection therewith. These terms and conditions of travel shall also apply to such onward journey.

18. Assistance, salvage

VIVA Cruises shall be entitled to provide assistance to other ships, to tow and salvage ships with the vessel used. All such activities, whether previously announced or not, shall be deemed part of the Tour.

19. Medical care

The services of the ship's physician – if one is carried onboard - are not part of the Package Travel Contract. In each case, the patient concludes a separate treatment contract with the ship's physician. Only the costs of treatment resulting from an accident caused by VIVA Cruises or its employees on board or during an onshore activity organized by VIVA Cruises shall be borne by VIVA Cruises.

20. Applicable law, jurisdiction, alternative dispute resolution

- 20.1 These Standard Terms and Conditions and the legal relationship as a whole between VIVA Cruises and the customer are subject to the substantive law of the Federal Republic of Germany.
- 20.2 The place of jurisdiction for legal actions against VIVA Cruises is Düsseldorf. The place of residence of the customer shall govern the place of jurisdiction for any legal action brought by VIVA Cruises against the customer. As regards actions against customers who are merchants [as defined in the German Commercial Code], legal entities under public or private law, or persons who have their residence or habitual abode abroad, or whose residence or habitual abode is unknown at the time of bringing the action, Düsseldorf shall be agreed as the place of jurisdiction.
- 20.3 The provisions set forth above shall not apply
- a) if and to the extent that provisions of international agreements applicable to this contractual relationship, which cannot be contracted away, provide otherwise in favor of the customer, or
 - b) if and to the extent that provisions of a member state of the EU to which the customer belongs, which are applicable to the Package Travel Contract and cannot be contracted away, are more favorable to the customer than these provisions or the corresponding German statutory provisions.
- 20.4 With a view to the German Consumer Dispute Resolution Act, VIVA Cruises points out that it is not participating in voluntary consumer dispute resolution. Should consumer dispute resolution become mandatory for VIVA Cruises after the printing of these travel conditions, VIVA Cruises will inform the customer accordingly in an appropriate manner. VIVA Cruises refers to the European online dispute resolution platform at <https://ec.europa.eu/consumers/odr/> for all travel contracts entered into by electronic legal transaction. VIVA Cruises is not currently participating in this voluntary procedure.

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Represented by: Andrea Kruse

1st catalog edition (EN), October 2024
Timetable changes, misprints and errors excepted.

¹ This is an English translation of the general terms and conditions (Allgemeine Geschäftsbedingungen) of VIVA Cruises. In case of any discrepancies between the German version of the Allgemeine Geschäftsbedingungen and this translation, the German version of the Allgemeine Geschäftsbedingungen shall prevail.

² Pronouns in masculine, feminine and neuter genders shall be construed to include any other gender, and words in the singular form shall be construed to include the plural and vice versa, unless the context requires otherwise.

³ Electronic information and communication services, such as goods and services available online, as defined in the German Telemedia Act [Telemediengesetz; "TMG"].

Enjoy the Moment.

Additional information can be obtained from your preferred travel agency, or online at **www.viva-cruises.com**.

We are also happy to hear from you personally via email at **info@viva-cruises.com** or over the phone at **+49 211 274 032 52**.

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Timetable changes, misprints and errors excepted.